

Appointment Application

Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

Profile

Deena

First Name

M

Middle Initial

Berry

Last Name

Home Address

Suite or Apt

Temecula

City

CA

State

92592

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

 District 1

Email Address

Mobile:

Primary Phone

Note: The City of Temecula has four commissions. While more than one selection may be made below, applicants are encouraged to only select the commission(s) that they truly wish to serve on. Thank you.

Which Boards would you like to apply for?

Race, Equity, Diversity, and Inclusion Commission: Submitted

Education and Employment

List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.

See resume

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

see resume

Deena M Berry

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

No prior city/county/state board/committee/commission service.

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

see resume

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

Based on state of this country and the broad spectrum of challenges that we have faced in 2020, I want to become more involved in the decisions that are made on behalf of the people. I believe that first steps are getting involved within our local community, gleaning a better understanding of what the current issues are and create options towards improvement.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

I would continue to uphold these principles towards equity, diversity and inclusion, not because of a position I hold, but because these are foundational principles that I have lived much of my life believing in and want the opportunity to extend these values and principles to our community as a whole.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Samone Carroll, Director of Operations, GEODIS, [REDACTED], [REDACTED] Arlene Becton, Director of Medical Staff, Southwest Healthcare, [REDACTED], [REDACTED] Dana Johnson, Insurance Agent, Farmers, [REDACTED], [REDACTED]

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Deena M Berry

Question applies to multiple boards

What is your gender?

Question applies to multiple boards

What range does your age fall into below?

Question applies to multiple boards

What is your ethnic background?

Attachments

Question applies to multiple boards

[BerryD_Resume_2023-04-24.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

Acknowledgment

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I Agree

Question applies to multiple boards

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DEENA BERRY

████████████████████
████████████████████
Temecula, CA 92592

SUMMARY

A highly skilled professional with over 25 years of risk management, quality, and compliance experience. Equipped with the vision and purpose to drive organizational change and assess and identify potential risks that may hinder an organizations reputation, safety, security, and financial prosperity. A motivational leader who can easily navigate a dynamic and sometimes ambiguous environment. Committed to personal development with the ability to learn quickly and adapt to business needs/priorities as needed.

SKILLS

- Excels in team leadership
- Planning and coordination
- Critical thinking
- Active listening
- Decision-making
- Conflict resolution
- Team building
- Expert in enterprise risk management
- Good work ethic

EXPERIENCE

DIRECTOR OF RISK MANAGEMENT & PATIENT EXPERIENCE | 01/2022 to Current **San Ysidro Health (Non-Profit) - San Diego, CA**

- Implement an Enterprise Risk Management and Patient Safety program for a non-profit multi-site federally qualified health plan throughout the County of San Diego.
- Assess & improve risk management infrastructure to align with organizational enterprise mitigation strategies.
- Prepares corrective action & monitoring plans (i.e., HRSA, FTCA,) to regulatory and accrediting bodies.
- Identification and measurement of risk/patient safety concerns through data collection, aggregation, quantitative and qualitative analysis against key indicators.
- Ensures risk management policies align with strategic goals, applicable regulations and agency standards.
- Reviews and investigates accident/incident reports, compiling findings and recommendations for the Governing Body.
- Chairs the Risk Management/Patient Safety Committee responsible for reviewing quarterly & annual risk management activities and plan goals.
- Responsible for legal claims management in conjunction with the U.S. Attorney General's office.

DIRECTOR OF QUALITY & RISK MANAGEMENT | 10/2019 to 01/2022 **Encompass Health Rehabilitation Hospital - Murrieta, CA**

- Facilitate and implement the Enterprise Risk Management Program which includes issue identification, best practice analysis, implementation strategies, with monitoring and accountability to assess effectiveness
- Compiles performance improvement data in usable formats for analysis against appropriate benchmarks, using current statistical tools and techniques to identify improvement opportunities
- Oversees patient satisfaction and complaint process including investigation, verbal and written complaint follow-up, corrective action planning
- Assesses compliance with federal, state, and industry regulatory and accreditation standards, facilitating processes to remediate and/or maintain compliance
- Performs all RCA (root cause analysis)/sentinel event investigations and submits corrective action plans along with assessments to regulatory and accrediting bodies
- Facilitates committees and teams for performance improvement
- Provides operational, financial, and quality oversight for Medical Staff services inclusive of clinical privileges and prepares and maintains records in accordance with policies and

regulations

- Uses applications (including but not limited to PatCom, UDS, ORYX, NRC, Press Ganey) to identity improvement opportunities
- Maintains records and documentation of Quality Council, MEC, and Governing Body activities including minutes, supporting data, logs, and all related documents.

RISK MANAGEMENT ANALYST | 08/2016 to 10/2019

Southwest Healthcare Systems - Wildomar, CA

- Make recommendations to senior leadership that fosters patient safety initiatives, reduction of adverse patient outcomes, and environmental risk control efforts; including, facilitation of root cause analyses, proactive risk assessments, and action plan development and monitoring.
- Initiate interdisciplinary work groups to establish and implement methods to avoid, eliminate and/or reduce risk situations associated with the provision of patient care and services identified through the event reporting system.
- Oversees the risk event reporting system to ensure accuracy, integrity, and compliance with system enhancements.
- Provides orientation and continuing education programs to providers, management, and staff relative to patient safety, risk reduction and event reporting.
- Responsible for conducting investigations and preparing claims for all for potentially compensable and litigated claims and routing through appropriate notification systems.
- Active member and participant of Patient Safety Council, Environment of Care Committee, Emergency Management and Medication Safety.
- Consultant and resource on medical or legal matters related to the release of information in response to subpoenas, court orders, and attorney requests.

RISK MANAGEMENT SPECIALIST AND PATIENT ADVOCATE | 05/2014 to 08/2016

Southwest Healthcare Systems - Murrieta, CA

- Demonstrate knowledge of operational policies and procedures related to patient and facility safety.
- Working familiarity with the rules and regulations pertaining to federal, state, and county programs.
- Investigates serious events in collaboration with members of the leadership team, staff, and physicians.
- Maintains documentation of the investigation, follow-up actions, and monitoring as applicable and in accordance with hospital, legal requirements, and/or accreditation standards.
- Coordinates risk and safety management orientation and continuing education programs for providers, management, and staff to enhance awareness of their role in patient safety, risk reduction, and event reporting
- Performs statistical analysis and trending of events and claims to pinpoint high-risk areas for management attention
- Works with general counsel to coordinate the investigation, processing, and defense of claims and suits against the organization
- Responsible for ensuring timely issue identification and resolution, including formulating written responses to grievances in compliance with regulatory requirements.

CREDENTIALING/PRIVILEGING PROJECT CONSULTANT | 06/2007 to 06/2013

Becton Professional Services - Corona, CA

- Manages organizational compliance with regulatory agency and accrediting bodies.
- Developing and implementing credentialing/privileging processes and procedures.
- Overseeing development of and adherence to governance bylaws, department rules and regulations; and policies pertaining to medical staff, practitioner/provider, and the organization.

CLIENT SERVICES PROJECT MANAGER / ASST. OFFICE MANAGER | 02/1997 to 04/2010

Bradford & Barthel, LLP - CA

- Facilitated & developed policy and procedure in conjunction with the State of California's WCAB EAMS
- Developed, implemented, and established File Department policy for 12 workers compensation offices statewide.

- Facilitated training programs on firm procedure, state procedure, and legal procedure to attorneys, staff, and clients.
- Create statewide systems for record & data management with digital integrations.
- Interfaced with Knowledge Management to advise on organizational development, provide departmental and individual needs assessments, and studying the efficiency of modern operations.
- Statistical reporting to appropriate partners/clients defining current trends, activities, and departmental operations.
- Reviewed attorney dictated letters, reports, and legal documents.
- Planned and conducted highly complex & diverse organizational audits, including compliance & investigative reviews.

EDUCATION AND TRAINING

Texas A&M University - College Station, TX
Master of Legal Studies
Expected in 05/2024

University of Phoenix - Tempe, AZ
Bachelor of Science
 Healthcare Administration, **09/2019**

American Hospital Association
CPHRM
 Certified Professional Healthcare Risk Management, **09/2016**

Chaffey College - Rancho Cucamonga, CA
Paralegal Certification
 Paralegal Studies, **05/2012**

- Spring, 2012 - Honor Roll
- Spring, 2012 - Dean's List

Chaffey College - Rancho Cucamonga, CA
Notary Public Certification
 General Studies, **08/2002**
 of California Notary Public

MT. SAN JACINTO COLLEGE - San Jacinto, CA
Some College (No Degree)
 Business Administration, **06/1996**

ACTIVITIES AND HONORS

Member, ASHRM (2016-present)
 Member, SCAHRM (2016-present)

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Profile

Christine

First Name

D

Middle Initial

Draskovich

Last Name

 [REDACTED]
 Home Address

Suite or Apt

Temecula

City

CA

State

92592

Postal Code

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<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

 District 3

 [REDACTED]
 Email Address

Mobile: [REDACTED]

Primary Phone

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See resume

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

See resume

Christine D Draskovich

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

No previous government positions.

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

See resume

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

I've long been a part of diversity and inclusion in my professional life. I come from a very diverse family and have seen how racial and ethnic issues impact my own family in the community. I'm very passionate about these issues. I moved to Temecula 3 years ago after 20 years in Point Loma. When I go on Nextdoor I'm shocked at the level of hate some of our community members put out. I've notice in particular a targeting of the Romanian community but also a divide among political lines around diversity and inclusion. As a person of Eastern Europe decent whose grandparents had to flee genocide I'm dismayed at the hate toward the Romanian population. I also don't believe diversity and inclusion should be a political issue. I'm highly interested in helping people understand this is a human issue.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

I have chaired Diversity, Inclusion, and Belonging committees throughout my career. I piloted a program at OptumRx designed to improve diversity in hiring practices. This included but was not limited to blinding names on applications and weighting experience more heavily than educational background as the first cut through applications. I currently sit on a committee designed to eliminate common phrases in corporate vernacular that are rooted in racist backgrounds. This is designed to educate people on the origins of these phrases and provide alternatives to use. In addition I sit on a women's committee for psychological safety in the work place. This is design to be an open and honest forum where women are free to bring up workplace issues impacting their feeling of inclusion and belonging and how to improve the workplace.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Rick Paulin - National Account Manager. [REDACTED] ; [REDACTED] Farrah Wong - Senior Vice President UHC Trade and Strategy. [REDACTED] ; [REDACTED] Jennifer Forristal - Chief Pharmacy Officer ThirdWaveRx. [REDACTED] ; [REDACTED]

Christine D Draskovich

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

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What is your gender?

Question applies to multiple boards

What range does your age fall into below?

Question applies to multiple boards

What is your ethnic background?

Attachments

Question applies to multiple boards

[Christine Draskovich Resume 1.2.18 NG.docx](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

[Christine Draskovich Resume 1.2.18 NG.docx](#)

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

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I Agree

Christine D Draskovich

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CHRISTINE DRASKOVICH

An accomplished licensed pharmacist with 5 years of industry leadership skills with particular attention in delivering timely and accurate results with particular attention to detail in high volume settings.

PROFILE AND CAREER GOAL

Experienced industry pharmacist seeking new challenges in a managed care setting that improves outcomes for both clients and members in receiving proper medication therapy management while maintaining cost effectiveness and high levels of service.

PROFESSIONAL EXPERIENCE

OptumRx Irvine, California

April 2019 – present

Vice President Industry and Network Relations (5 Direct Reports; Team rollup 25)

- Lead fully remote team responsible for IOI impact for ORx and external clients in the health plan, PBM, Labor & Trust, health system, employer group and coalition business segments
- Lead rebate strategy for 45 external clients with IOI impact of \$520 million year to date for 2021
- Lead Medical rebate program development including channel management programs designed to control medical drug spend
- Lead formulary compliance teams designed to maximize drug savings
- Lead team responsible for development and automation of financial models
- Lead team responsible for accurate pharma invoicing, formulary strategy and pharma target setting
- Lead cross functional multi-location teams for rebate initiatives for custom clients
- Actively participated in finalist meetings to win key accounts
- Completed the Executive Development Program
- Co-Chair of ORx Inclusion and Diversity Committee

OptumRx Irvine, California

March 2017 – April 2019

Senior Director Industry and Network Relations (4 Direct Reports)

- Led tactical execution of external client specific financial modeling whilst providing strategic direction for 30 custom Health Plan clients, PBMs, employer groups, and coalitions.
- Created processes for onboarding new clients and support data needs utilized in creation of client facing material, drug rebate analysis, client proposal requests and regulatory submissions.
- Responsibility for productivity, accuracy and contract compliance for client financial modeling and rebate analysis.
- Managed formulary changes and performed formulary reporting and analysis functions to ensure client rebate compliance.
- Clinical Subject Matter Expert for rebate contract compliance and OptumRx formulary strategy

OptumRx Irvine, California

August 2016 – March

2017

██████████ | Temecula, California 92592 | ██████████ | ██████████

Director Industry and Network Relations

- Client Facing Lead
- Managed Clients to maximize rebate dollars
- Advised clients on OptumRx clinical and rebate decisions
- Conducted client specific rebate roundtables

OptumRx Irvine, California

July 2012 - August 2016

Clinical Pharmacist Formulary Operations

- Analyzed formulary data to determine the appropriate strategy for building and maintaining formularies for ORx clients
- Managed formulary change process and performed formulary reporting and analysis functions.
- Supported short and long term operational and strategic business activities including support development and maintenance of new clinical programs.
- Formulary Management Services:
 - o Reviewed and recommended formulary status and utilization management edits in adherence to clinical and rebate guidelines and compliance.
 - o Lead weekly Medi-Span calls with Industry Relations, client managers, and clinical team.
- Pharmacy Audit Review Committee (PARC) voting member:
 - o Provided clinical guidance for appeals brought to PARC.
 - o Collaborated on group decisions on appeals cases in adherence to pharmacy laws.
- Network Provider Evaluation Committee voting member:
 - o Clinical subject matter expertise and pharmacy experience during termination appeals hearings.
- Leadership Academy

Walgreens Stockton, California

July 2010 - July 2012

Staff Pharmacist

- Certified in immunization administration.
- Certified to write emergency contraceptive prescriptions.
- Performed duties related to pharmacy functions in a high prescriptions volume pharmacy.

Walgreens Stockton, California

April 2011 - July 2012

HIV Education Coordinator Walgreens South Sacramento District 231

- Facilitated educational training for pharmacists at HIV designated specialty stores.
- Coordinated communications between corporate office and HIV trained pharmacist.
- Supported queries regarding HIV medications and special billing relating to HIV government funded programs for district stores

PUBLICATIONS

Peter Kovacic, Christine Draskovich, Robert Pozos (2007). Unifying Electrostatic Mechanism for Phosphates and Sulfates in Cell Signaling, *Journal of Receptors and Signal Transduction*, 27:5-6, 433-443.

EDUCATION

University of the Pacific Stockton, California

May 2010

Doctor of Pharmacy

Honors included:

██████████ | Temecula, California 92592 | ██████████ | ██████████

SKILLS

- Presenting Results to C-Level
- Client Facing Responsibilities
- Microsoft Office
- RxClaims (AS400)

HOBBIES AND INTERESTS

- Peloton Enthusiast (193 FTP)
- Watching all sports
- Dog Owner

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Profile

Stephanie

First Name

Hernandez-Dawson

Middle Initial

Last Name

Home Address

Suite or Apt

Temecula

City

CA

State

92591

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

District 4

Email Address

Mobile:

Primary Phone

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Race, Equity, Diversity, and Inclusion Commission: Submitted

Education and Employment

List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.

See Resume

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

See Resume

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

None, see resume for related experience.

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

Currently the secretary of the Temeku Hills Homeowners Association Executive Board. See Resume for other involvement.

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

For over 10 years I have dedicated myself to serving my community in various capacities. I highly believe in the importance of being involved. Although my past and current involvement has mostly to do with children, I feel I am ready and have the experience to now be a part of city level involvement. I'd like to do my part to maintain this beautiful city and to bring fresh ideas to the table. Due to my background, cities I've lived in and different sectors I've worked and volunteered in, I feel I can provide perspectives that represent a wide range of Temecula residents.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

As an individual with a diverse background, I would contribute important perspectives. I am a mother, a wife, a First Generation American, I've worked with children in differentiating cities, I've lived in densely populated urban cities, lived in suburban Temecula for close to 9 years, I've started my own business, been a stay-at-home mom for many years, craved my own path in the ever-changing post Covid world, and have also managed to create little communities for my children to thrive in. Throughout all my endeavors, I've gained knowledge of what communities and the communities within these communities need and have gained many experiences when creating solutions to problems these communities face. My contribution to the City of Temecula would be this knowledge, experience, and versatile creativity.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

1. Stephanie San Paolo, Realtor, [REDACTED], [REDACTED] 2. Kayla Teran, Downey Unified School District Employee, [REDACTED], [REDACTED] 3. Amanda O' Callaghan, Business Manager, [REDACTED], [REDACTED]

Self-Selection Options

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Attachments

Question applies to multiple boards

[Stephanie Dawson Resume General .pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

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STEPHANIE HERNANDEZ - DAWSON

[REDACTED], Temecula, CA 92591
[REDACTED] phone / [REDACTED]

Objective

Dedicated and motivated individual with a range of experience and skills working with people in varied settings.

Key Skills

- Extensive knowledge in general computer applications including Adobe Photoshop.
- Fluent in Spanish
- Professional Photography Skills
- 60 WPM
- Varied creative talents useful for project implantation.
- Exceptional ability to work with children.
- Experienced and skilled working well as a team member.
- Efficient meeting and event planning ability.
- CPR and First Aid Certified

Experience

Little Explorers Homeschool Co-Op 2021-Current

Director
Plan, coordinate, and execute weekly activities such as academic lessons, field trips, and hands on projects for a group of 20-30 homeschool students ages 4-11.

Independent Learning Academy - Murrieta 2022-2023

Spanish Teacher
As an independent contracted teacher, teaching beginner level Spanish to homeschooled students ages 5-12 years.

Mermaid Kisses Photography 2021-2023

Owner/Photography
Turned a hobby into a small business. Focused on natural light photography, creating backdrops and settings for photographing mini sessions mainly of children and families.

Realty One Group Southwest, Temecula, CA 2019-2021

Realtor
Over 10 years of experience in the real estate field. Serving clients who are interested in selling or purchasing homes.

Temecula Valley Unified School District, Temecula, CA 2016 – 2017

Instructional Assistant II- SDC
Job duties included providing academic assistance in a classroom setting for students in 6th to 8th grade in the subjects of math, science, English, and history. Responsible for supervising small groups of students outside of classroom for activities such as tests or quizzes. Also assisted teachers in checking classwork and updating power point presentations to be used as part of lesson plans. Worked with students individually as needed.

Experience Continued

Vintage Hills Elementary, Temecula, CA

Williams Elementary PTA Volunteer, Downey, CA

2011 – 2015

***Communications Chair / Vice President / Ways and Means /
Yearbook Chair / Reflections Chair / Financial Secretary***

In charge of or part of committees responsible for various PTA sponsored activities including but not limited to yearly fundraisers, Reflections Art Recognition Program, book fairs, family nights, and teacher appreciation week. Created yearbooks for three school years from start to finish. Responsible for creating most event flyers, posters, and invitations. Also spent weekly scheduled time within classrooms assisting teachers with student group work, grading, and art activities.

Received Honorary Service Award in 2013 for volunteer work.

Quinn Emanuel Urquhart & Sullivan LLP, Los Angeles, CA

2010 – 2011

Payroll Clerk

Conducted scheduled time sensitive data gathering to process employee paychecks for international law firm with over 2,000 employees and several offices throughout the United States and overseas. Provided customer service to employees with payroll questions or concerns.

Prudential 24 Hour Real Estate / Escrow Net, Downey, CA

2006 – 2010

Listing Coordinator / Office Manager / Licensed Real Estate Agent and Notary

Responsible for over 10-25 active single family residence listings and/or escrows. In charge of maintaining complete physical and digital files that exceeded Department of Real Estate standards for each transaction, setting up and conducting property showings and open houses, maintained property advertising, processed short sale transactions including negotiating final short sale figures with lenders, and upheld the highest level of customer service to clients.

Education

Mount San Jacinto College, San Jacinto, CA

2015 – 2016

History Major - AA degree in History with future career goals of teaching elementary or junior high school students.

Cerritos College, Norwalk, CA

2010 – 2014

12 Child Care credits in general education courses.

References Available Upon Request.

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Profile

Ross

First Name

Jackson

Last Name

Middle Initial

Home Address

Suite or Apt

temecula

City

CA

State

92592

Postal Code

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<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

 District 2

Email Address

Home:

Primary Phone

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CONSTRUCTION /DEVELOPMENT INDUSTRY FOR OVER 45 YRS, SERVED IN THE AIR FORCE - DVA 72-80 NATO FORCES SERVED ON OLD TOWN LOCAL REVIEW BOARD AS A MEMBER AND AS CHAIRMAN.

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

TRUAX DEVELOPMENT FOR 10 YEARS 2011-2021 DIRECTOR OF CONSTRUCTION DEVELOPMENT, BUSINESS -OWNED AND OWNED AND OPERATED JCMS SINCE 2008- CURRENT CONSULTING SERVICES, 2021- CURRENT- WORKING FOR DA GILL COMPANY AS SR PROJECT MANAGER ON THE PECHANGA REPOSITORY PROJECT.

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

CHAIRMAN OF OTLRB 4 YEARS +/- TEMECULA CA BRC CITY OF TEMECULA

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

CURRENTLY A MEMBER OTTA (OLD TOWN TENANT ASSOCIATION) AS VICE PRESIDENT 8 YEARS TEMECULA CA HOA ARCHITECTURAL CHAIRMAN, TACOMA, WA. RETIRED LITTLE LEAGUE BASEBALL COACH YOUTH TACOMA WA RETIRED SOCCER COACH YOUTH TACOMA WA RETIRED SCUBA DIVER INSTRUCTOR ALL AGES TACOMA WA RETIRED COMMERCIAL DIVER SEATTLE WA

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

With unwavering resolve, I step forward to declare my aspiration to join the Race, Equality, Diversity, and Inclusion Commission. As a military veteran, a grandfather to two cherished children, and having lived in Temecula for twenty years, I am driven by an unshakable commitment to fostering a society marked by unity, understanding, and justice. My profound connection to this community has been nurtured through years of active participation and involvement. My past role as Chairman of the Old Town Local Review Board has afforded me the privilege of shaping the development of our area, ensuring that every voice is heard and represented. Currently serving as Vice President for the Merchants Association has further amplified my dedication to bettering the lives of those around me. Through these endeavors, I have witnessed the transformative power of inclusivity and the immense potential for positive change that lies within our grasp. My life experiences have honed my strengths, chief among them being an unwavering commitment to truth and integrity. My military background has instilled in me a sense of duty to uphold the principles of fairness and equity that are foundational to a just society. My role as a grandfather underscores my responsibility to create a world where my grandchildren and all children can grow up knowing their opportunities are boundless and their dreams attainable. We all want a world where we live as one community, see and respect each and everyone as a person, and not defined by color, race, or broken, but with the dignity we all deserve. The Race, Equality, Diversity, and Inclusion Commission presents an unparalleled platform to catalyze the changes we yearn to see. My intent is clear—to bring my acumen, passion, and dedication to the table, advocating for initiatives that dismantle barriers and amplify the voices of marginalized individuals and communities. Through candid conversations and purposeful action, I am resolved to drive progress in ways that resonate deeply with my fellow community members. Provide an honest answer when asked, support when called upon, show no bias, and support the masses' agenda, not your own. If my reasons for desiring a place on this commission beckon your curiosity, I encourage you to inquire further. My conviction is unwavering, my commitment steadfast, and my vision resolute. Let us unite in this pursuit of a more just, equal, and inclusive society—a future where the principles of unity and empathy guide every facet of our existence.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

In joining this commission, I bring a multifaceted value proposition driven by my understanding and empathy for others. I am here to assist individuals in helping themselves, coupled with my unwavering commitment to collaborative teamwork, underscores my role as an invaluable asset. At the core of my contribution "Been There Done That" statement, through this understanding, I bridge the gap between ideas and actions, translating visions into tangible strategies with a finesse that stems from deep-rooted empathy. Recognizing the importance of fostering independence, I am dedicated to facilitating personal growth and self-reliance within those I serve. True progress emerges when individuals have the tools and knowledge to take charge of their destinies. By nurturing this ethos, I am aiding immediate goals and sowing the seeds for long-term, sustainable development. I am a team player in the truest sense. I thrive within collaborative environments, valuing the diverse perspectives that each member brings to the table. My inclination towards cooperation ensures that collective intelligence is harnessed, resulting in comprehensive solutions that stand up to rigorous scrutiny. I prioritize the team's shared success over personal accolades, fostering an atmosphere of mutual support and camaraderie that drives optimal outcomes. My approach is that I am resolutely never a one-man show. I understand that the most potent results emerge from the collective efforts of dedicated individuals. By amplifying the strengths of others, I create an environment where creativity flourishes, and innovation thrives. This approach enhances the quality of our work and establishes a legacy of impactful contributions that withstand the test of time. In closing, my presence within this commission is underpinned by an astute and empathetic understanding, a commitment to empowering individuals to help themselves, a dedication to harmonious teamwork, and an unwavering stance against one-man endeavors. There is no I in team we are a united front serving as one body, helping those through understanding not force feeding them words with no meaning. The words in REDI have no meaning unless there are held in the truest sense of the words. Race, its our hope that it will no longer define who we are, equality shall to be a thing of the past as we share as one, diversity understanding that we all have our own thoughts and beliefs and we may not believe in them however we allow them to have their own, inclusion means one person is left out there is no color, minority, one mankind as per design. Lastly, my values align seamlessly with the mission of this commission, we may never agree all the time, and we will argue loudly over the ideas presented; however, we will come to a group decision, and my contributions are poised to elevate its impact to new heights.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Will Joyce, Allstate insurance owner and member of OTTA [REDACTED] (C) [REDACTED] Julie
Ngo, Statefarm insurance owner and president of OTTA [REDACTED] (C) [REDACTED]
TC Williams retired marine [REDACTED] (C) [REDACTED] Jill Erickson Family counselor [REDACTED]
[REDACTED] (C) [REDACTED]

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

What is your gender?

Question applies to multiple boards

What range does your age fall into below?

Question applies to multiple boards

What is your ethnic background?

Attachments

Question applies to multiple boards

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

Acknowledgment

I understand that any or all information on this form may be verified. I consent to the release of this information pursuant to the California Public Records Act.

I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.

Appointment Application

Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

Profile

Monica

First Name

La Combe

Last Name

Middle Initial

 [REDACTED]
 Home Address

Suite or Apt

Temecula

City

CA

State

92592

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

 District 2

 [REDACTED]
 Email Address

Home: [REDACTED]

Primary Phone

Note: The City of Temecula has four commissions. While more than one selection may be made below, applicants are encouraged to only select the commission(s) that they truly wish to serve on. Thank you.

Which Boards would you like to apply for?

Race, Equity, Diversity, and Inclusion Commission: Submitted

Education and Employment

List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.

AA San Diego City College

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

see resume

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

None

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

None

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

I am enthusiastic about the opportunity to serve on this commission because I am committed to improving our city and its inhabitants. Throughout the years, I have been actively involved with the municipal government of Temecula in various ways, including by attending municipal meetings, participating in community events, and collaborating with local organizations. These experiences have strengthened my resolve to contribute more actively to the growth and development of our community through a position on this commission. My interactions with the City have been constant and varied. I have attended several city council meetings, workshops, and town halls to remain current on ongoing projects, policies, and challenges confronting our community. This has given me valuable insight into the inner workings of local governance and the issues that affect our constituents on a daily basis. I have volunteered with local nonprofit organizations, participated in neighborhood cleanup initiatives, and helped coordinate community events in addition to attending meetings. These experiences have provided me with first-hand knowledge of our residents' diverse requirements and concerns, as well as the collaborative efforts required to address them effectively. In terms of my qualifications for this position, I contribute a combination of skills, experiences, and personal characteristics that align with the duties of a commission member. My background in [relevant skills such as public policy, community organizing, communication, etc.] enables me to analyze complex issues, engage in constructive dialogue, and make well-informed decisions that will benefit our community. I am deeply committed to hearing and amplifying the voices of all residents, ensuring that their viewpoints are at the forefront of our discussions and decisions. In addition, my experience working with diverse groups has refined my ability to create environments where everyone feels valued and heard. As evidenced by my past involvement in successful community initiatives, I believe in the power of collaboration and forming partnerships to address challenges effectively. My desire to serve on this commission stems from my passion for the well-being and development of our city, my consistent engagement with the City through meetings and events, and my qualifications that enable me to contribute to the commission's responsibilities effectively. If given the opportunity, I am confident that I can make a positive impact by actively participating in meaningful discussions, advocating for the interests of our community, and working collaboratively to form policies that benefit all City of Temecula residents.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

If appointed to the city commission, I would embrace and actively uphold the principles of equity, diversity, and inclusion that the City of Temecula holds in high regard. I am dedicated to ensuring that every resident, regardless of origin, feels valued, represented, and included in our city's decision-making processes. Here are my contributions to these principles: I would prioritize actively listening to and amplifying the diverse voices and perspectives within our community. By engaging with residents from diverse backgrounds, I can ensure that their concerns, needs, and aspirations are considered when formulating policies and making decisions. I would advocate for policies and initiatives that promote equity and confront systemic inequalities. This includes supporting initiatives that ensure all residents have equal access to essential services, educational opportunities, health care, and affordable housing. I would ensure that meetings and activities of the city commission are conducted in a way that encourages the participation of all residents. This may entail accommodating various communication styles, and creating spaces where people from diverse backgrounds feel secure expressing their opinions. Cultural Competence and Education: I would continue to educate myself on our community's diverse cultures, identities, and histories. This knowledge would allow me to make knowledgeable decisions that respect and revere the city's diverse heritage. I would actively collaborate with community organizations, local businesses, and advocacy groups championing equity and inclusion. Developing solid alliances can help us leverage our resources and expertise to bring about beneficial changes for all. I would strive to identify and address disparities in the accessibility of opportunities, resources, and services. We can devise strategies to close these gaps by focusing on areas where inequities persist. Continuous Learning and Improvement: To enhance my understanding of equity, diversity, and inclusion, I would remain receptive to feedback and engage in constant learning. This would allow me to adapt my approach to the evolving requirements of our community. My commitment to equity, diversity, and inclusion would ultimately guide my decisions and actions as a city commission member. By actively promoting these principles, we will be able to establish a more harmonious, unified, and vibrant community that will benefit all of its residents.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Jacinda Cason- [REDACTED] Rai Camille Rance [REDACTED] Venetia West [REDACTED]

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

What is your gender?

[REDACTED]

Question applies to multiple boards

What range does your age fall into below?

Question applies to multiple boards

What is your ethnic background?

Attachments

Question applies to multiple boards

[MONICA_LACOMBE_Resume_0807.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

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I Agree

Question applies to multiple boards

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MONICA LA COMBE

✦ Temecula, CA ✦ [LinkedIn](#)

Business Strategist ■ Business Analyst ■ Company Growth Expert

Refining Businesses ✦ Transforming the Vision ✦ Business Forecasts ✦ Expert Improviser
 Maximizing Business Impact ✦ Strategy Focused ✦ Product Vision ✦ Custom Design Solutions
 Business Analysis ✦ Business Analytics Guru ✦ Change Catalyst ✦ Improving End User Experiences

"We can't solve problems by using the same kind of thinking we used when we created them" – Albert Einstein.

Transformational Business Analyst with **15+ years** of extensive experience driving rapid success for growth by leveraging technology, strategies, & data to develop viable solutions for both start-ups & conglomerate companies. I am no stranger to looking at an organization and their performance, finding the problems, & sparking change—expert mediator with an unusually keen ability to understand technical concepts & translate for non-technical audiences.

HIGHLIGHTS OF IMPACT

Catapulted **ABBOT'S** department growth **2X** the norm by sparking change from innovative ideas & deliverables. At **STRONG TOWER**, achieved **1400%** growth within **2 years**, transforming a **2-person** company to **30+** personnel. During my term at **NOKIA**, pioneered **1st** competitor device library, catapulting marketing research methods.

NOTABLE SKILLS & COMPETENCIES

Risk Analysis & Decision Making ✦ Process Improvement ✦ Relational Database Management ✦ Predictive Modeling
 Product Development Planning ✦ Advanced Analytics ✦ Algorithms & Models ✦ Mining Big Data ✦ Future State
 Assessment ✦ Reengineering Processes ✦ Gap Analysis ✦ Prototyping ✦ Wireframing ✦ User Stories ✦ Functional
 Requirements Analysis ✦ Use Cases ✦ Test Cases ✦ Requirements Gathering ✦ Long Term Forecasts (LTF) ✦ Requirement
 Elicitation (JAD, BRD) ✦ Stakeholder Management ✦ Reputational Risks ✦ Competing Needs ✦ Stakeholder Engagement
 End Users ✦ User Acceptance Testing (UAT) ✦ Workflow/Process Flow Diagrams

PROFESSIONAL EXPERIENCE & BUSINESS VALUE

BUSINESS Process ANALYST

Kaiser Permanente, San Diego, CA

December 2023 – Present

Transformed EPIC technical concepts into user-friendly language, acting as a liaison between stakeholders and IT professionals; facilitated effective communication and successfully delivered vital business objectives.

- ✦ Authored desk-level procedures: led workflow requirements elicitation sessions (including requirements analysis to translate business needs into EPIC functionality).
- ✦ Spearheaded redevelopment of EPIC application internal tracking system in use by 125 employees, resulting in 20+ new features, reduction of 20% in save/load time, and 15% operation time.
- ✦ Created knowledge base of 80 internal resources, improving employee onboarding and reducing time spent per project on administrative tasks by 40%.
- ✦ Served as an intermediary with Business consultants to support bilateral understanding of data structures, workflows, technology capabilities, and limitations of EPIC application functionality.
- ✦ Applied EPIC expertise to improve business processes and support critical business strategies.

BUSINESS SYSTEMS ANALYST

ABBOTT VASCULAR, Temecula, CA

January 2022 – August 2022

Liaison between corporate compliance and all things technical. Point of contact between stakeholders & IT professionals translating complex data into user-friendly concepts resulting in firm delivery of key business objectives. Proven expert on PCI DSS Compliance. Pioneered solutions for team of **60+** analysts, agents, & developers, ensuring goals were achieved.

- ✦ Revitalized stagnant IT infrastructure in **6 mos.** migrating antiquated programs to new cloud software.
- ✦ Doubled network security by achieving **100%** PCI Compliance saving **\$1M+** annually within **2 months**.
- ✦ Bolstered company portfolio **25%** configuring Salesforce software streamlining operational processes.
- ✦ Maximized system efficiencies by **15%** via providing viable solutions resulting in **98%** resolution rate.
- ✦ Upgraded hardware & systems for **25+** onboarding employees, mitigating troubleshooting by **50%**.
- ✦ Spearheaded launch of company's **1st** PCI compliance program, achieving **(0) zero** violations each qtr.
- ✦ Boosted overall network security, reducing potential tech spend by **1.5M+/yr.** adapting PCI standards.

BUSINESS PROCESS ANALYST

STRONG TOWER & ASSOCIATES, Temecula, CA

March 2013 – April 2022

Highly sought after by company for creative ideas & innovative solutions. Developed sound and concise strategies for business growth, enabling company to move forward with a plethora of operational goals. Architected and implemented solutions that accelerated company growth within **18 months** of company launch—retained as primary consultant for **7-year** tenure.

- ✦ Developed a long-term plan to enhance ITSM strategies, addressing scalability, security, and innovation.
- ✦ Established decision-making structures to clarify roles, responsibilities, and authorities for IT-related matters.
- ✦ Increased productivity by **60%** via configuration of Salesforce set up to suit **100%** of business needs.
- ✦ Played a vital role in driving company expansion, conceptualizing **98%** of solutions executed for growth.
- ✦ Co-authored **100+** policies & procedures after extensive workflow evaluation for process optimization.
- ✦ Developed & launched robust system automation plan saving a combined **250+** man-hours per month.
- ✦ Implemented successful launch of *Simplicity Software* fully deployed & staff trained within **6 months**.

APPLICATION / BUSINESS SUPPORT ANALYST

STAGEFORCE, San Marcos, CA

January 2019-December 2019

Recruited for in-depth Salesforce expertise, expert knowledge in application systems, and ability to develop comprehensive and identifiable solutions in alignment with company's strategic vision. Contributed exponentially to company growth through razor sharp ability to decipher data & identify market trends leading to significant & profitable gains.

- ✦ Engineered software solutions for Stageforce platform & Salesforce, enhancing efficiencies by **18%**.
- ✦ Co-wrote **130+ pg.** training & onboarding scripts for **330** users alongside **10+** software developers.
- ✦ Mitigated **75%** of software defects enabling company to onboard **300+** users for Stageforce platform.
- ✦ Developed techniques which disrupted stagnant market trends accelerating client user base by **34%**.
- ✦ Brainstormed highly persuasive software presentations leading to **80%** conversion rate for customers.

SENIOR PROGRAM & PROJECT ADMINISTRATOR – BUSINESS ANALYSIS

NOKIA, San Diego, CA

July 2011 – February 2013

Transformed technical processes via continuous improvement initiatives, constantly developing business strategies to execute and enforce the vision held by key stakeholders. Recognized as visionary and creative thinker, continuously developing new blueprints & roadmaps to assist marketing in launching revenue-producing campaigns. Adept at transforming the wheel as opposed to reinventing it.

- ✦ Collaborated with concept team to launch up to **15** devices analyzing product lines & actionable data.
- ✦ Fostered dynamic relations with team of **100+** engineers responding swiftly to shifting business needs.
- ✦ Identified key project issues circumventing critical losses ensuring seamless, cost-efficient launches.
- ✦ Championed & forged **1st** library of competitor models & reusable knowledge for marketing tactics.
- ✦ Within **1 year**, turned around ineffective processes by designing SharePoint site for **100+** users.

ADDITIONAL CAREER EXPERIENCE & TRAJECTORY

SENIOR PROJECT ADMINISTRATOR – BUSINESS ANALYTICS

QUALCOMM, San Diego, CA

Managed portfolio of extensive projects for international teams of software engineers & developers while providing valuable business insights supporting Qualcomm CDMA chipset. Defined business needs & requirements while working alongside engineers supporting their efforts to deliver customized solutions & project execution.

- ✦ Drove project initiatives supporting up to **15+** projects with **65+** engineers for product test labs.
- ✦ Improved timecard entry system for **100%** of the organization after uncovering & eliminating bugs.
- ✦ Project liaison ensured mutual understanding of processes, systems, & applications to non-tech staff.

EDUCATION & CREDENTIALS

Bachelor of Science (BS) – Systems Organization & Mgmt. – *Hampton University* – Hampton, VA (*In Progress*)

Associate of Arts (AA) – Humanities & Language Arts – *San Diego City College* – San Diego, CA (*Completed*)

Appointment Application

Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

Profile

Lyman

First Name

Legters

Last Name

Middle Initial

Home Address

Suite or Apt

Temecula

City

CA

State

92591

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

District 5

Email Address

Mobile:

Primary Phone

Note: The City of Temecula has four commissions. While more than one selection may be made below, applicants are encouraged to only select the commission(s) that they truly wish to serve on. Thank you.

Which Boards would you like to apply for?

Race, Equity, Diversity, and Inclusion Commission: Submitted

Education and Employment

List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.

Please see resume

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

Please see resume

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

Washington State Governor's Juvenile Justice Advisory Committee, member, 2003-2006 Federal Juvenile Justice Coordinating Council, supporting member, 2012-2016 City of Temecula, Race, Equity, Diversity and Inclusion Commission, Commissioner, 2022-present

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

Central Area Motivation Program (Seattle), Board Member, 1997-2003

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

My wife and I made Temecula our home in 2021, moving here to be near our grandchildren. Our family selected Temecula because of the family oriented nature of the community, and the nationally recognized school system. I was appointed to the REDI Commission in January of 2022, and am completing my term at the end of this year. It has been a privilege and honor to serve the City in that capacity for the past nearly two years, and I have learned a great deal about this amazing community. My life's work has been community oriented. Even during my time serving in the Federal Government my efforts were focused on making sure that strategies, decisions and funding directly impacted communities and neighborhoods. My professional experience has focused on serving the most vulnerable youth and families, and I currently work for a national foundation whose mission is to "provide, improve, and ultimately prevent the need for, foster care", and where our efforts are centered on not just improving systems that serve our children and families, but transforming them. Additionally, my career has focused on justice, working to that ensure that all members of society and community have access to supports and services, and are treated fairly and with respect. This is why I am applying for another term on the REDI Commission. While this community is amazing, we can also be better. I believe that I bring a set of skills, talents and experience that add value to this community and support the efforts of the REDI Commission. My focus is on solutions and getting to better, and it would be my privilege to serve another term. Thank you!

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

If appointed I would uphold these values by 1. being present, and representing the Commission, in a diverse array of community events, 2. leading with empathy, believing and valuing the experience and story of others, even when they are different than mine, 3. listening, listening, listening, 4. ensuring that the voice of the most marginalized is welcome and values in Commission meetings, 5. prioritizing people and the City of Temecula over politics and personal interests. 6. Bringing both a philanthropic and national lens with respect to innovations and best practices supporting the well-being of children, families and communities.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Denise Wilson, Realtor/REDI Commissioner, [REDACTED] Dr. Kimberley Richards, People's Institute for Survival and Beyond, [REDACTED] Steve Hargis, Board Chair, Community Mission of Hope, [REDACTED]

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

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Question applies to multiple boards

What is your gender?

[REDACTED]

Question applies to multiple boards

What range does your age fall into below?

[REDACTED]

Question applies to multiple boards

What is your ethnic background?

[REDACTED]

Attachments

Question applies to multiple boards

[Lyman Legters_resume_2.01.docx](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

Acknowledgment

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I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.

Lyman Legters

[REDACTED], Temecula, CA 92591

Cell: [REDACTED]
[REDACTED]

SUMMARY

Proven visionary child welfare leader who creates strategic alliances across sectors, systems and contexts, and with community to effectively develop and execute key initiatives. Demonstrated track record in improving organizational health in complex environments, and developing high performance teams through selecting, developing and motivating skilled professionals. Results-based orientation with strong business and data acumen. Skilled communicator with a focus on creating and reinforcing clarity. Strategic thinker with a multi-systems orientation. Effective in motivating and leading change, and a student of implementation science. Lifelong orientation towards anti-racism, equity and justice, with a particular focus on eliminating racial disparities and dismantling systems/structures that perpetuate inequities.

EXPERIENCE

Casey Family Programs 6/2002 - Present

Senior Director, Strategic Consulting, 01/2016 to Current

Cultivates partner relationships with leaders from state, county, and tribal child and family serving systems within specific states (currently assigned to Illinois and South Carolina) and across the country. Develops strategic plans and manages foundation's investments and resources devoted to reform efforts, all aligned with Casey Family Program's mission to provide, improve and ultimately prevent the need for, foster care. Provides expert consulting services to jurisdiction leaders. Supports multi-jurisdiction efforts in: achieving racial justice and equity through the Race Equity Improvement Collaborative; implementing the Families First and Prevention Services Act; implementing Thriving Families Safer Children, and engaging in creating a vision for the 21st Century Child and Family Well Being System.

Senior Fellow, US Department of Justice, 03/2012 to 12/2016

Senior Fellow at the US Department of Justice (DOJ), Office of Justice Programs. Provided expert consultation and technical support to Attorney General's Defending Childhood Initiative, and DOJ's National Forum on Youth Violence Prevention. Provided consultation to Assistant US Attorney General and Office of Juvenile Justice and Delinquency Prevention Administrator on: Organizational health and leadership development; cross-systems alignment and coordination; philanthropic engagement; racial, gender and sexual orientation equity; juvenile justice systems reform; community, youth and family engagement. Spearheaded cross-functional, cross-agency initiative to alignment between Child Welfare and Juvenile Justice Systems reform initiatives. Supported DOJ engagement efforts with the Faith community.

Senior Director, Seattle Field Office, 06/2002 to 02/2012

Seattle, WA

Leadership responsibility for all aspects of the field office operations. Provided vision, leadership and strategic direction to Field Office Management Team, staff, partners and stakeholders. Led

the office through major transformation at outset of Casey's 2020 vision, shifting the fundamental focus and work from long-term foster care to permanency and safe reduction of children in foster care. Managed all field office operations including personnel actions, resource allocations, budget development and monitoring, external communications and crisis and risk management. Provided sound analysis and recommendations internally and externally regarding human services system improvement efforts. Provided leadership and direction for highly skilled, highly motivated, well-trained team of professionals.

King County, WA 01/1982-06/2002

Manager, Juvenile Court Services, 01/1992 to 06/2002

King County Superior Court ☐ Seattle, WA

Provided direct probation services for youth accused/adjudicated of criminal behavior; supervision of probation services; implementation of evidenced based intervention and prevention programs across King County and Washington State, and front-end practice change through state-wide implementation of Motivational Interviewing; ultimately responsible for leadership/management of probation services and programs across King County.

EDUCATION

Bachelor of Arts: Political Science, Washington State University ☐ Pullman, WA, USA Minor in Sociology

Master of Arts: Public Administration, University of Washington ☐ Seattle, WA, USA

CURRENT PROFESSIONAL AFFILIATIONS

Peoples Institute for Survival and Beyond – National Board of Directors (www.pisab.org)

Youth Transition Funders Group - National Steering Committee (www.ytfg.org)

Georgetown University Center for Juvenile Justice Reform – BSC Faculty (www.cjrr.org)

American Youth Policy Forum – Board of Directors (www.aypf.org)

Community Mission of Hope (Temecula, CA) – Board of Directors

City of Temecula Race, Equity, Diversity and Inclusion Commission

PUBLICATIONS

“Investing to Improve the Well-Being of Vulnerable Youth and Young Adults”

<https://www.ytfg.org/2015/12/wellbeing/>

<http://ytfg.org/2021/05/investing-in-the-well-being-and-well-becoming-of-americas-young-people-recommendations-for-philanthropy-policy-and-practice/>

Appointment Application

Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

Profile

Jessica

First Name

Martel

Last Name

Middle Initial

Home Address

Suite or Apt

Temecula

City

CA

State

92591

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

District 4

Email Address

Home:

Primary Phone

Note: The City of Temecula has four commissions. While more than one selection may be made below, applicants are encouraged to only select the commission(s) that they truly wish to serve on. Thank you.

Which Boards would you like to apply for?

Race, Equity, Diversity, and Inclusion Commission: Submitted

Education and Employment

List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.

see resume

List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.

see resume

Jessica Martel

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

see resume

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

see resume

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

I would like to serve on this commission because my son was diagnosed with Dysgraphia Dyslexia when he was 8 years old and at the time he didn't have resource through the school to help him manage his learning disability. I had to go outside of the school to get that for him. I would like to see more help in the school for this learning disability because it was very expensive to have him in it. I was on the Citizen Oversight Committee for 4 years and attended all of the meetings, I had to stop being on the board because now I am an Aide in the school district. I believe I qualify because I would like to voice my opinion as now an Aide and as a parent.

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

Very Highly.

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Lisa Cochrane - Special Education Teacher - [REDACTED] - [REDACTED] Meredith Killion - Oversight Committee - [REDACTED] - [REDACTED] Tina Miller - Principle Chaparral High School - [REDACTED] - [REDACTED]

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

What is your gender?

Question applies to multiple boards

What range does your age fall into below?

Question applies to multiple boards

What is your ethnic background?

Attachments

Question applies to multiple boards

[Jessica_Resume.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

Miscellaneous - If you wish to attach other materials, please do so here.

Acknowledgment

I understand that any or all information on this form may be verified. I consent to the release of this information pursuant to the California Public Records Act.

I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.

Jessica Martel

Jessica Martel

[REDACTED]
Temecula, CA 92591

Phone: [REDACTED]

Objective: Skilled Administrative Professional with a variety of experience, including strategic planning in a variety of fast-paced environments. Ability to problem-solve under the most difficult of circumstances. Willingness to learn from superiors and peers, while paying close attention to detail. Well-honored organizational skills.

Professional Experience:

- June/03 - Aug/03 Schott Fiber Optics Sturbridge, MA
Accounts Payable Clerk
- Applied vendor invoices.
 - Disbursement of checks to vendors and sales people.
 - Arranged travel reimbursements for sales people.
- July/04 - Jan/23 Stay at home Mom
- Aug/10 - Aug/17 Nicolas Valley PTA
VP Membership
- Created a spreadsheet and inputted all of the parents' information.
 - Counted money and membership tally submitting information to the Head of Finance.
 - Printed membership cards and distributed back to parents.
 - I grew the membership count by 40% from the previous year.
- VP Fundraising
- Organized fundraisers and collected the money for the treasurer.
 - Put events together.
- Aug/18 - Aug/22 Chaparral High School PTSA
Secretary
- Put meeting Agenda together and took meeting notes, submitted everyone's volunteer hours.
- Membership
- Counted money and membership tally submitting information to the Head of Finance.
 - Printed membership cards and distributed back to parents.
- Treasurer
- Made a budget and took care of the books.
 - Balanced the check book.

Jan/23 - Present

Great Oak High School

Instructional Aide III - Severe Critical Learners Class

- Observes and records behavior patterns and develops appropriate techniques to reinforce acceptable behavior.
- Assists students in academic and non-academic subjects as directed.
- Monitors administration of student testing and scores tests as directed.
- Assists instructional personnel with the development and presentation of learning materials and instructional exercises.
- Tutors students individually or in small groups to reinforce and follow up learning activity.
- Oversees and supervises students during classroom activities, in the library and on field trips, as well as during lunch and other school day breaks.
- Assists in the development of a variety of instructional materials.
- Performs a variety of regular clerical duties, such as filing, typing or duplicating materials.
- Maintains student record, files, and data collection.
- Operates a variety of instructional media, office machines and equipment.
- Maintains discipline in the absence of the teacher.
- Maintains records of materials and equipment as directed.
- Participates in District in-service programs.
- Assists students in dressing, eating and toileting.
- Provides specialized health care services such as wheelchair positioning, lifting.

Board Positions

- 2019-2023 Citizens Oversight Committee Measure Y Member (PTA representative and Secretary)
- Team Mom through the years.

Certificates

- First Aide and Cardiopulmonary Resuscitation Certificate

Education

- High School Graduate, St. Paul's High School
- Junior College, Cerritos Junior College

Appointment Application

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Profile

Densye

First Name

Wilson

Last Name

Middle Initial

Home Address

Suite or Apt

Temecula

City

CA

State

92592

Postal Code

Which district do you live in? Find your district here:

<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> *

District 1

Email Address

Mobile:

Primary Phone

Note: The City of Temecula has four commissions. While more than one selection may be made below, applicants are encouraged to only select the commission(s) that they truly wish to serve on. Thank you.

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See Resume

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See Resume

Service Experience

List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

See Resume

List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.

See Resume

Statement of Interest

Describe why you wish to serve on this commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.

As a citizen of Temecula for over 15 years my family and I have been involved and supported events held in our community. Starting with volunteering as local PTA President, Taste of Temecula, Balloon and Wine festival, Great Oak H.S. Band President, liaison between the American Heart Association and The City of Temecula, SWRC Heart & Stroke Walk Chair 2015 & 2021, Temecula Chamber member, Organized Realtor 1st "City Clean-Up Day" 2019, volunteer at Community Mission of Hope, Organized Can Food Drives, helped organized City Health fairs with AHA, volunteered and attended City events such as parades, training, mixers, fundraisers, Galas etc. I would like to serve of this committee because I would add value, ideals, innovation, experience, enthusiasm, support, and I am qualified to do the job. I would love the opportunity to continue to volunteer and serve the City of Temecula. A City that Cares!

Value Statement

Question applies to multiple boards

The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.

As a member of this committee I would serve with the highest level of honor and respect to our citizens. First with an open mind, a position of empathy, concern, and a good listening ear. No judging only solutions to work together and build a stronger, diverse community where we can live together, grow together, play together, and pray together :-)

References

List Three Professional and/or Personal References (Name, Position, Phone, Email):

Connie Lynch, CEO Southwest Riverside County Association of Realtors, [REDACTED]
[REDACTED] Darlene Wetton, CEO Temecula Valley Hospital [REDACTED]
[REDACTED] Jan Duran, Corinthian Title Rep., [REDACTED] To the City Council of Temecula: I have known Denyse Wilson for several years and she is a wonderful person. She is kind and caring and very dear to me. She is also a member of the Professional Women's Roundtable and very active in supporting the American Heart Association. I believe she would make an outstanding Community Service Committee Member. Her integrity is exemplary, and she is respected by everyone she deals with. Thank you in advance for your consideration, Joan F. Sparkman

Self-Selection Options

Question applies to multiple boards

Equal Employment Opportunity

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Question applies to multiple boards

What is your gender?

[REDACTED]

Question applies to multiple boards

What range does your age fall into below?

[REDACTED]

Question applies to multiple boards

What is your ethnic background?

[REDACTED]

Attachments

Question applies to multiple boards

[Denyse Wilson Resume2020.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

[SRCARRecom.pdf](#)

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

[Letter_of_Recommendation_TVH_Denyse_Wilson.pdf](#)

Miscellaneous - If you wish to attach other materials, please do so here.

Acknowledgment

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I Agree

Question applies to multiple boards

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Denyse Wilson, Realtor

Temecula, CA 92592

Cell: [REDACTED]

www.DenyseWilson.com

[REDACTED]



Sales Consultant:

Top-Producing Sales Agent with 15+ years of fast-track selling experience in diverse markets. Servicing Riverside County

Areas of Strength/Licenses:

- Communication
- Negotiations
- Self-motivated
- Team Player
- Organizational Skills
- Integrity & Honesty
- Community Service
- Certified HAFA Specialist (Homeowner Assistance Foreclosure Alternative)
- Licensed Realtor, California
- HAP certified (Military program)
- Certified Military Relocator
- (CRS) Designation Certified Realtor Specialist

Career Opportunities:

Real Estate Places, Inc. / Temecula, CA

Realtor- Buyer/Seller Agent // 2011 - Present

Enjoy working with clients to educate them on the Home Buying process and what it really means to buy or sell and live within their means. I sell with compassion, knowledge and what's in the best interest for my buyers and sellers and their family at all time.

Century 21 Wright/ Temecula, CA

Realtor – Top 10-Producer // 2008 – 2011

Worked hard to provide buyers and sellers with up-to-date knowledge and experience of the Real Estate market, with their confidence and trust it earned me Top Ten in my office. I strive hard to keep my clients for life.

Wisdom Financial // Upland, CA

Realtor // 2005 - 2008

Worked with Buyers and Sellers to assist with obtaining the American Dream. Two years of Loan processing and Notary. .

Pomona Valley Hospital // Pomona, CA

Medical Records Supervisor, Pomona Hospital // 1994 - 2003

Manage 15 staff members. Worked with doctors to keep hospital records in compliance with California and Federal compliance laws and HIPAA.

Career Achievements

National Association of Realtors Committee “Leading Edge Advisory”-Current

Rancho Community Church – Board Member 2019-Current

Temecula Valley Hospital Community Advisory Committee 2017-Current

American Heart Association Executive Leadership Committee Member & Chair-Current

Professional Women’s Roundtable Member-Current

Rancho Damacitas – Group Home Mentor 2012

Southwest Riverside County Association of Realtors Current Board of Director & past Board President-Current

Women’s Council of Realtors President 2011, President Elect 2009 & 2010-Current

State Women’s Council of Realtors Nominating committee 2011

State Women’s Council of Realtors Ways & Means Chair 2012

National Association of Realtors (NAR) – Member-Current

California Association of Realtors (CAR) – Member-Current

Great Oak High School Band – Uniform Coordinator 2011

PTA President 2009-2010, Temecula School District

Education

Bachelors, Business Administration, 2006

Azusa Pacific University

Associate Degree in Applied Science - Medical Transcription, 2002

Southern Illinois University, Carbondale, Illinois

Available upon request





Southwest Riverside County Association of REALTORS®

Promote | Protect | Empower

October 27, 2020

City of Temecula
Community Service Commission

To whom it may concern:

I am writing this letter for my recommendation for Ms. Denyse Wilson's seat on the City Temecula Community Service Commission.

Denyse has a servant's heart and has served on the Southwest Riverside County Association of REALTORS® Board of Directors for the last eight years, and is the current Chief Financial Officer. In 2017 Denyse was the President of the Association.

Denyse has served on several committees within the organization and outside with The American Heart Association, Women's Council of REALTORS®, California Association of REALTORS®, just to name a few.

I highly recommend Denyse for this nomination; she is a volunteer like no other and will get the job done.

Sincerely,

**SOUTHWEST RIVERSIDE COUNTY
ASSOCIATION OF REALTORS®**

Connie Lynch, PMN, ePRO
Chief Executive Officer

/cl



**Temecula Valley
HOSPITAL**

October 23, 2020

City of Temecula
41000 Main Street
Temecula Ca, 92592

RE: Community Service Commission; Letter of Recommendation for Denyse Wilson

To Whom It May Concern,

It is with great pleasure that I recommend Denyse Wilson for the opportunity to serve on the Community Service Commission.

Denyse has been actively engaged and supportive of Temecula Valley Hospital since our opening, seven years ago. Denyse serves on the Hospital Community Advisory Committee and provides insight into the community needs for health services and educational programs. She also is a Hospital volunteer and visits patients who have undergone heart procedures to provide reassurance and support. Her compassion and dedication to helping others extends beyond her volunteer service at the hospital, where she also serves as the current Executive Chair for the American Heart Association Heart Walk in So Riverside County. In this important role, Denyse has pulled together a team of leaders in the community to achieve the important goal of raising awareness for heart disease and promoting a healthy lifestyle through exercise and nutrition. Denyse is always the first to raise her hand to engage in a new project where she has the privilege to serve others. She is service oriented, a wonderful team player, and passionate about making a difference in the community that she loves.

Regards,

Darlene Wetton
Chief Executive Officer

