

2025 YEAR IN REVIEW

Submitted by Aaron Adams, City Manager



Temecula



Temecula

*The Heart of Southern California
Wine Country*

Team Temecula,

As we put the finishing touches on this year's incredible Year In Review, it's hard to imagine that 13 years ago, I would become the longest serving city manager in the City's history. To this day, it remains one of the greatest honors of my life. Each year, I have the privilege of sharing the Year in Review with the organization and each year I am amazed and equally proud of the wonderful accomplishments. In addition to our superior public safety efforts, 2025 was marked by significant progress in economic development, community planning, and public well-being.

The City's commitment to supporting local enterprise earned the 2025 Excellence in Economic Development Bronze Award from the IEDC, specifically recognizing the impact of the Entrepreneurial Resource Center (ERC) housed within TVE2. Major strides were made in addressing homelessness, with 43 individuals exiting the streets and 78 prevented from or ended homelessness through programs like the new Flexible Family Assistance. Furthermore, the future of the City will be proactively shaped with the selection of the General Plan Advisory Committee (GPAC) to guide the comprehensive General Plan Update, ensuring a strategic path for continued growth and improved quality of life.

The Mayor and City Council also reviewed, supported and adopted the Fiscal Year 2025-26 Annual Operating Budget and Capital Improvement Program, laying a fiscally sound foundation for upcoming positive labor negotiations, and infrastructure, community, and beautification projects.

This is only a sample of the extraordinary personnel services, maintenance & operations and capital projects accomplishments—delivered by you—the region's foremost municipal professionals. Your humble and excellent commitment to Building Greatness, Maintaining Excellence has beautifully encapsulated the City's core values of a safe & prepared community, transportation mobility & connectivity, a healthy & livable city, economic prosperity, a sustainable & resilient city, accountable & responsive city government and equity, is truly inspiring. My sincerest thanks and appreciation.

Respectfully,



Aaron Adams
City Manager





TABLE OF CONTENTS

CITY MANAGER'S OFFICE, PIO, AND ECONOMIC DEVELOPMENT	2
CITY ATTORNEY	26
CITY CLERK.....	28
COMMUNITY DEVELOPMENT	34
COMMUNITY SERVICES.....	48
FINANCE	98
FIRE.....	108
HUMAN RESOURCES AND RISK MANAGEMENT	120
INFORMATION TECHNOLOGY AND SUPPORT SERVICES.....	126
PUBLIC WORKS	140
RIVERSIDE SHERIFF'S OFFICE.....	160
EMPLOYEE WELLNESS PROGRAM.....	168
TEAM P.A.C.E.....	170
EMPLOYEES OF THE QUARTER	182
EMPLOYEES OF THE YEAR	183
RETIREMENTS	184
MAJOR EVENTS	186
SPECIAL THANKS	200
CONCLUSION	201





2 - CITY MANAGER'S OFFICE

CITY MANAGER'S OFFICE GENERAL ADMINISTRATION AND OFFICE OF PUBLIC INFORMATION & ECONOMIC DEVELOPMENT (CMO)

This past year, the City Manager's Office (CMO) delivered a high-impact portfolio of initiatives that reinforced Temecula's operational resilience, stakeholder alignment, and long-range value proposition. The team drove seamless enterprise coordination, elevating community-facing outcomes at signature events ranging from the State of the City address and regional leadership forums to business ribbon-cuttings across the City. Strategic advocacy efforts in Sacramento and Washington, DC, positioned the City for enhanced funding pipelines, strengthened federal partnerships, and advanced critical infrastructure priorities such as French Valley Parkway and Diaz Road. The team deployed a robust engagement strategy, delivering thousands of impressions through record-breaking social media performances, compelling video storytelling, and citywide communications that kept residents informed and connected.

Economic Development deepened Temecula's market footprint by curating high-value relationships with businesses, developers, educators, and regional organizations. From hosting national site selectors, focused business-retention outreach, and active participation in community events and workforce collaborations, the team reinforced Temecula's momentum. Meanwhile, the Temecula Valley Entrepreneur's Exchange (TVE2) continued to serve as a high-performance innovation hub, scaling startups, launching new tenants, and producing award-winning entrepreneurial programming that supported thousands of jobs.

Internally, the department enhanced operational discipline through strategic budget management, elevated administrative support, and the successful orchestration of more than 1,000 executive-level meetings and conferences. From delivering community care initiatives and public safety outreach to advancing multimodal wayfinding and supporting major regional partnerships, CMO executed a truly integrated agenda that showcased Temecula's commitment to excellence, innovation, and long-term economic stewardship.



3 - CITY MANAGER'S OFFICE

CITY MANAGER'S OFFICE

ORGANIZED/HOSTED EVENTS/MEETINGS

- Mayor's State of the City Address, including nonprofit expo
- Pechanga Pu'éska Mountain Day event
- I-15 French Valley Parkway – Phase II Ribbon Cutting (in collaboration with Public Works)
- Temecula Valley Hospital White Coat Ceremony
- Regional PIO Luncheon
- Veterans Appreciation Breakfast (assisted Workforce Development)
- Southwest California Manufacturing Luncheon Meeting
- Lake Elsinore Storm Temecula Takeover Night at Diamond Stadium
- Coffee Connection Fridays (monthly) with the Temecula Valley Chamber of Commerce
- Retail Presentation – from Consultant Buxton: Is Retail Surviving or Thriving?
- Coffee with Mayor meetups (CMO support) with Mayor and with CM, PW/ComDev, RSO/Fire
- Regional Community Leadership Meetings (quarterly/Zoom) with Temecula partners (City, Pechanga, Promenade, TVH, VTV, Chamber, TVUSD)
- California City Manager Foundation (CCMF) Board Meeting in Temecula to showcase Temecula statewide to various Cities/City Managers
- The Big Beautiful Bill Seminar: What the Bill Really Means for Your Business at TVE2



PARTICIPATED/PRESENTED

- Washington, DC Advocacy
 - Federal advocacy meetings representing the City of Temecula in Washington, DC, with the Mayor/CMO/PW



5 - CITY MANAGER'S OFFICE

- Prepped/strategized with Federal lobbyist to coordinate multiple meetings, including US Representatives Ken Calvert and Darrell Issa, US Senators Alex Padilla and Adam Schiff, US Army Corps of Engineers, and US Department of Transportation
- ICSC Las Vegas Annual Conference
 - Scheduled/attended 21 meetings representing the City of Temecula at the annual 2-day conference (Econ Dev Team / Mayor Pro Tem)



- SRCAR City Manager Breakfast
 - City Manager Speaker; prepared/presented City Update
- Crowne Hill HOA
 - Organized City meeting at HOA regarding issues; (Including Mayor Kalfus/Code/PW/RSO)
- EDC FAM Tour
 - Hosted 3 site selectors from across the country to showcase commercial/industrial properties
- Manufacturing Month
 - Proclamation at City Council alongside 2 local manufacturers showcasing the 2025 Made in Temecula video)
- Innovation Month Proclamation
 - City Proclamation at City Council and provided TVE2 update
- 33 Citywide Ribbon-Cuttings for Temecula Businesses
- Temecula Valley Chamber of Commerce 2025 Committee Participation
 - State of the City Planning Committee Members (also hosted booth)
 - Legislative Summit Planning Committee Member (also hosted booth)
 - Economic Forecast Planning Committee Member (also hosted booth)
- Mt. San Jacinto College (MSJC) & Cal State University San Marcos (CSUSM) City Liaison for Higher Education Coalition Monthly Meetings
- Participate in weekly interdepartmental brainstorming meetings with Community Development, Fire, Building & Safety, Public Works, and Economic Development

- California City Manager Foundation - Monthly Meetings (City Manager is Board Member)
- WRCOG TAC meetings - Monthly Meetings (ATCM Voting Member)
- CALED Monthly Meetings (Economic Dev Manager is Board Member)
- Southern California Wine Country EDC - Monthly Meetings (CM/Econ Dev Board Member)
- TVCOC Southern California Manufacturing Council - Monthly Meetings



- TVCOC - Monthly Briefing Meetings
- Represent City of Temecula at neighboring Local/Regional Meetings or Events
 - Wildomar STOC, Murrieta STOC, Menifee STOC, Canyon Lake STOC, Lake Elsinore STOC, State of the 3rd District, TV Chamber Gala (participated in voting selection of recognized businesses;

prepare City recognitions), Visit Temecula Valley's Xenia Awards, Visit Temecula Valley Marketing Summit, TVCC Women's Professional Collective (monthly), Temecula Valley Hospitals Women's Health Expo (hosted booth), TVCC Women in Business (hosted booth), TVCC Legislative Summit; TVCC Economic Forecast (hosted booth), TVCC Member Appreciation Night, TVCC Student of the Year, VTV Partner Events, VTV Leadership (CM/Econ Dev & Mayor Kalfus, Council Member Stewart); Inland Empire World Trade Conference, TEDxTemecula Partner Brunch, Meet & Greet with SRCAR New CEO & Government Affairs, MSJC State of the College Address, Riverside County Office of Economic Development Alliance Meetings, Murrieta Temecula Group (monthly); WRCOG General Assembly (w/City display)

- Professional Development/City Representation:
 - Cal Cities City Managers Conference
 - Cal Cities Annual Conference - Council/CMO
 - Cal Cities Leaders' Summit - Council/CMO
 - Government Social Media Conference (GSMCON), CAPIO
 - 2 Team Members completed the CALED Introduction to Economic Development Certificate Program at Fresno State University
 - Women's Business Center Inland Prosperity Conference
 - Southern California Edison workshop at Big Creek
 - SBDC SoCal Contracting Conference
- Econ Dev - 10+ monthly online learning & continuing education webinars



SPECIAL PROJECTS/WORKFORCE & COMMUNITY SUPPORT

- Development of Capital Improvement Program (CIP) – Quarterly CMO/PW project status update meetings
 - Increased direct interaction between Project Managers and CMO
 - Increased fiscal controls and project timeline compliance
 - Ongoing intentional investment in a healthy and supportive organizational culture (Team Temecula)
 - Bi-weekly departmental check-ins and in person updates to ensure each employee feels respected and valued
 - Monthly employee recognition and acknowledgement via various mediums
 - Daily CMO MCC (operational) Updates to City Council and Workforce

- Community Service Funding FY24-25
 - Processed and reviewed 48 CSF applications with the Community Services Funding Subcommittee for distribution of \$82,500 to 23 nonprofits to benefit Temecula Residents only
 - Processed \$25K annual allocation via CSF Council Discretionary program – approximately 11 Applications (\$5K max/Council Member)
- Fallen Law Enforcement Heroes of Temecula: CM/RSO worked together with PW to develop 1 main plaque with heartfelt language and 3 badge-era plaques in front of Old Town Police Store Front to honor Temecula-served law enforcement heroes who died in the line of duty throughout the history of the City, including pre-incorporation; processed through the Recognition AdHoc Subcommittee, Mayor Kalfus and Council Member Stewart



9 - CITY MANAGER'S OFFICE



10 - CITY MANAGER'S OFFICE





- U.S./American Flag Program
 - Distributed nearly all US flags with poles and mounting hardware to Temecula residents to put up on Temecula homes (originally 256 flags sponsored; Mayor/City Council grant co-sponsored with Michelle's Place)
- Temecula HOAs and Apartment Development Contacts
 - Research to create a Contact List of HOAs/Property Managers for apartment managers, etc, Citywide
- Military Care Packages with MilVet (Friendly competition with Murrieta)
 - Supported Mayor ProTem Alexander/Council Member Schwank to reach out to City of Temecula businesses
 - 74 businesses/schools/church locations hosted collection boxes receiving care packages for deployed/military

- Federal Advocacy / Grant for Diaz Road/\$2M
 - Drafted and submitted updated Grant (due to budget issues at the Federal level, the City was required to resubmit for a \$2M appropriation)
 - Secured 18 updated support letters from various agencies, neighboring jurisdictions, and representatives in support of the Diaz Road Expansion Application
- State Advocacy / Grant Support of CALFIRE Grant Submittal for a Citywide CWPP
 - Provided draft language and reviewed submittal to CALFIRE for the \$950,000 Grant Application
 - Secured 17 support letters from various agencies, neighboring jurisdictions, and representatives in support of the City's Grant Application





- Temecula Valley Equestrian Olympics 2028
 - Planning with County, Visit Temecula Valley, LA28, and Stakeholders:
 - Multiple meetings (approx. twice monthly) with County and/or larger group of stakeholders
 - Tracked LA City Council 2028 Olympic venue status
 - Worked with City Attorney to draft Agreement (between City and VTV) to include the implementation of the draft proposal of City of Temecula anticipated financial resources as it relates to City infrastructure, staffing, and financial and direct in-kind support to help deliver 2028 Temecula Valley Equestrian Olympics as part of the LA28 Olympics
 - Draft was finalized and ready to present to the City Council following the timeline with County BOS when the equestrian event was changed to Santa Anita, rather than Galway
- 28 Economic Development Agreements Processed
 - Including 5 new Incubator Tenants supported by Community Reinvestment \$80K Rent Waiver Program (launched/managed by TVE2 - more below RE: rent waiver program) to grow local jobs
- 16 Economic Development Sponsorship Applications Processed
- Coordinated Citywide Lamppost Banners
 - Rotated banners throughout the City's main roads with assistance from Public Works
 - Redesigned Rancho California Road Banners



- Promenade Mall – Preservation
 - Econ Dev collaborated with Buxton Co. on data collection and working with the Promenade to develop a draft tourism designation letter of support for the Promenade Temecula retail attraction and tourism designation project for Brookfield
 - Econ Dev is developing a proposed draft incentive program
- Civic Center Lease/Congressman Issa
 - CM staff serve as the Property Manager for Civic Center leases for Congressional District 50 (Issa) and Visit Temecula Valley
- Assisted 25 businesses - On-site visits or in-house meetings to address business-related issues
- Organized/Conducted 10 business retention and new business check-ins
 - Aquamor, Everhome Suites, Temecula Valley Honey Company, Symbio, Jack's Garage Coffee, & more!
- Approved/Processed 14 Film Permits
 - Participated in meetings as needed with producers re: film pitches
- Approximately 9 City Hall Tours Conducted
- TVUSD Collaboration

- Coordinate outreach between City/School District
- Support TVUSD staff meeting at the conference Center
- Collaborate on e-bike student permit
- Coordinate Temecula-branded Promotional Needs
 - Gift baskets for the City's Workforce Development College Fair, Veterans Appreciation Breakfast, the National Charity League, the Temecula Valley Chamber of Commerce (multiple events), the California City Management Foundation, Temecula Valley Hospital, Milvet event, and Larger new development welcomes
- Wayfinding Signs
 - Auto Mall Wayfinding Signage
 - Worked on design/planning for the Auto Mall Wayfinding Signage Project to support auto dealers and patrons in finding their way (Provided support for Ordinance update to Planning at Planning Commission and to City Council (early 25) in collaboration with Planning)
 - Project is currently in PW for construction
 - Old Town
 - Updated interim directory signage working with OTTA (JA/ZS)
 - Worked on design/planning permanent Old Town Wayfinding Signage to support Old Town businesses and residents/patrons to find their way (to be presented in 2026)
- Assist Temecula businesses as needed in navigating them through the permit process for business licenses in collaboration/with Community Development
- Intergovernmental Agreement
 - Ongoing discussions with Pechanga RE: cost-sharing agreement
- French Valley / Winchester Community Plan
 - Addressing [ongoing] concerns RE: County's Winchester Community Plan to increase housing density with an ultimate buildout to allow 72,000+ total housing units in French Valley without a plan for circulation infrastructure; impacting Temecula
 - Traffic analysis / public safety, CEQA, and other concerns still to be addressed
- Urban Encroachment into Wine Country
- Continued work with ComDev to provide comments to the County on Wine Country growth



GENERAL/ADMINISTRATIVE

- City Council Presentations
 - Prepare City Council PowerPoint slides for Council Meetings
 - Coordinated WRCOG Council presentations to City Council regarding City of Temecula jobs and workforce & live/work proximity
 - Coordinated VTV Presentation to City Council internally and at public meeting, providing Temecula Valley tourism update
 - Prepare PPTs for Mayor “City Update” presentations (Women’s Professional Roundtable, etc.)
- Advocacy Support Letters
 - Drafted and secured over 30 updated support letters from various agencies, neighboring jurisdictions, and representatives in support of the City of Temecula’s Public Works INFRA Grant Application for the reduced French Valley Phase 3 project funding application
- Responded or navigated (as of 11/13/2025) 288 general inquiries from the public made to the City Council and City Manager’s Office
 - 171 via email, 54 by phone, & 58 through My Civic App
 - 164 were directed to City Council Member(s)
 - 124 were directed to City management: 173 complaints: 58 requests, 31 inquiries
 - Citywide Employee Support
 - CM/ED representative on Employee Wellness Committee, Workforce Safety Committee, Team Pace, and Employee Benefits Committee
- Managed/balanced FY24-25 operating budgets for Departments/Divisions as follows - City Manager Office, City Council, Community Support Funding, Office of Public Information and Economic Development, & TVE2
- Citywide Employee support
 - CM/ED representatives on Employee Wellness Committee, Team Pace, and Workforce Safety Committee
- General
- Drafted letters
- Conducted/Led Research
- Annual personnel reviews
- Maintain CMO/ED SharePoint
- Support daily CMO updates/ recaps
- Responded to Press Inquiries

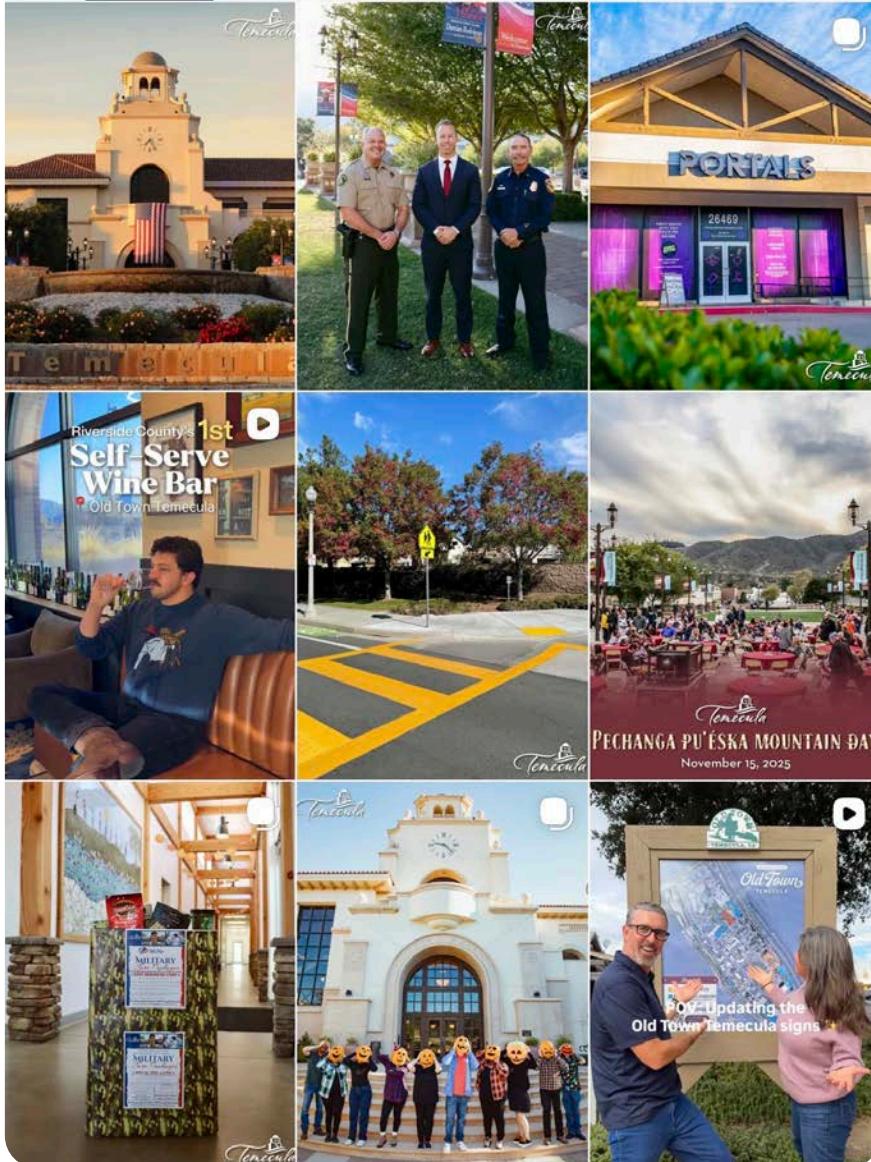


EXECUTIVE ADMINISTRATION SCHEDULING & SUPPORT:

- Scheduled over 1000 regular meetings, noticed meetings, and AdHoc meetings for Council Members, City Manager's office, and various Directors (including all Council Social Media reels)
- Coordinate/Schedule CMO yearly birthday celebrations
 - Coordinate AA, KH exec staff birthday breakfast orders for staff meetings
- Registered and prepared travel packets (registration/hotel/flight, etc.) for:
 - 3 Executive Staff to attend the 2025 Cal Cities City Manager's Conference in Feb. 2025 in Rancho Mirage
 - 3 Council Members and 3 Executive Staff to attend the April 2025 Cal Cities Leaders' Summit in Sacramento
 - 2 Council Members and 3 Executive Staff to attend the June 2025 Southwest Leaders Collaborative Legislative Advocacy in Sacramento
 - Mayor and 3 Executive Staff to attend the September 2025 Washington, DC, Lobbying trip
 - 2 Council Members and 3 Executive Staff to attend the 2025 Cal Cities Annual Conference in Long Beach in October 2025
- Assisted with 2025 State of the City scheduling of the Mayor filming sites and seating arrangements
- Prepared and made dinner and hotel reservations for the California City Managers Foundation annual board meeting that took place in Temecula, on July 18, 2025, and attended the meeting for minutes
- Monitored and tracked Helen Putman submittals Citywide on behalf of the City Manager

- Serve as Secretary and Treasurer for Team Pace-Schedule and Coordinate Team PACE events for City Employees
- Completed two (2) one-week courses for the California Municipal Clerk's Association to obtain Certification, completed (graduated) in October 2025 (February and October)
- Balance and reconcile the City Council operating budget line and the City Manager operating budget line for FY 24/25 and the new FY 25/26
- Reconciled all 5 City Council credit card remittances, as well as City Manager and Deputy City Manager remittances, to submit to the Finance department
- Prepare P-Card remittances for prior review and approval before submitting to the Finance Department
- Periodically work on the 2025 PRA retention schedule to purge and update current retention records, along with the assistance of the City Records manager for accuracy





PIO/PUBLIC OUTREACH

SOCIAL MEDIA PLATFORM MILESTONES

- Hit 60k followers on @CityofTemecula IG!
 - Ended last year at 50k followers (+10k gain!)
- Broke record for most liked reel in City History at 19k likes! (Temecula Nostalgia Reel)
- Broke record for 3rd most viewed reel across all City accounts: 427k views
 - 1 reel with over 400k views
 - 2 other reels over 300k views
 - 1 reel with over 200k views
 - 6 reels with over 100k views
- 2025 total IG reel views: Over 3 million views
- Recognized at GSMCON as a “Favorite Pages to Watch” by other Gov Social Media Managers across the US
- Recognized on socials from CAPIO for photography used in our posts (taken by the social media team)



SOCIAL MEDIA CAMPAIGNS & SERIES

- Yearlong series of Council Spotlights
 - Produced 11 City Council reels
 - Most viewed reel hitting 171k on IG!
- #ShopSmallNovember series: 3 businesses spotlighted
- 14 New/Coming Soon business features
- Closed out PW FVP2 project outreach with reel that hit 323k views
- Continued Public Safety campaigns with RSO, CalFire, CHP, including E-Bike Safety
- 4 Fire Incident Outreach (Madera, Samantha, Tornado, & Sandia Fires)
- Monthly Proclamations
- Temecula Chilled (seasonal)
- 1x Weekly Social Media Post on a City project update and/or new business/development to support the desire for more outreach to the community
- Provide continuous emergency/incident/traffic updates (website & social media)

OUTREACH COLLABORATIONS WITH COMMUNITY PARTNERS

- Riverside Sheriff's Office (RSO)
- CALFIRE
- CHP Temecula
- Southern California Edison (SCE)
- Caltrans
- Riverside County Transportation Commission (RCTC)
- Visit Temecula Valley (VTY)
- Office of Emergency Management (OEM)
- Temecula Valley Unified School District (TVUSD)



- Temecula Valley Chamber of Commerce (TVCC)
- Temecula Valley Hospital
- Entrepreneurial Resource Center (ERC)
- Riverside Transit Agency (RTA)
- Care Solace
- Promenade Temecula
- Vail / Historical Society
- Pechanga
- Mt. San Jacinto College (MSJC)
- Small Business Development Centers (SBDC)

GENERAL PUBLIC OUTREACH

- E-Blasts from the Economic Development Division
 - Sent to over 10k subscribers - local businesses & interest groups
- E-Blasts from City Manager Citywide News & Updates
 - Sent to over 40k subscribers – overall general interest/citizenry
- E-Bike Safety Outreach
 - City's messaging and education via website, E-Blasts
 - Awareness Program with TVUSD and Temecula's Sheriff Department promoting the "TVUSD Safe Riders" student safety program
 - "Caught with Your Helmet On" with RSO Southwest, CHP Temecula, and CAL FIRE
- Ongoing updates to City Manager and Econ Dev webpages (multiple pages citywide)
- Ongoing updates to the City's Volunteer Opportunities

Webpage

- Community Outreach on Citywide Projects
 - Currently working on a project that will update/ create multiple Public Works webpages in close collaboration with PW, IT, and CMO to improve citywide project updates and outreach to the community
- Produced 7 Videos that debuted at the State of the City Address
 - Temecula: A Family's Playground
 - Made in Temecula | Milgard & Aquamor
 - Temecula: From Hooves to Harvest
 - Welcome to our Crib: Temecula ERC
 - Homegrown Physicians
 - Seniors Living Their Best Lives in Temecula
 - Mayor Brenden Kalfus Introduction Video



- Produce the 2025 Temecula Magazine
- Temecula Connect Flyer (updated 2025)
- Maintained/updated photos on the City's Flickr account with professional photos
- Support Media Services/Channel 3 content
- Auto Mall LED sign updates throughout the year
- Produce the TVE2 Magazine
- Produced a recap video of the Temecula Small Business Market
- City Manager's Message for TEDxTemecula (event program)
- Produce monthly Citywide advertisements/articles for The Valley Business Journal or the Valley News
- City Media TVEyes - monitor hundreds of media clips per month for Temecula promotional use
- Ongoing updates/maintenance of the Regional PIO Contact List and Media Contact list
- Review/draft/edit Press-Releases Citywide



TEMECULA VALLEY ENTREPRENEUR'S EXCHANGE (TVE2)

ORGANIZED/HOSTED EVENTS/MEETINGS

- 2 Temecula Small Business Market Events (June & December) in collaboration with the TVE2 Entrepreneurial Resource Center
- Co-hosted the annual Southwest Riverside County April Innovation Month Quick Pitch Event
 - 1st place winner was our very own tenant, SISU VR, with a new product they launched, MetaAI - they advanced to the countywide Quick Pitch event!
- 9 TVE2 Incubator Tenant Meetings
- 2 TVE2 Incubator Committee Meetings
 - Offered incubator businesses a chance to access education/training, network, share successes/challenges, and request desired assistance/resources



- Partnered with Riverside County In-Home Supportive Services Division to host 33 Caregiver Orientations (in English and Spanish)
 - 8 of those orientations trained over 1,430 locals interested in a career as a caretaker
- Temecula Rotary Club April Meeting
- Annual How to Do Business with the City of Temecula event in collaboration with the City of Temecula Finance/Procurement Division
- Restaurant Collective in collaboration with the Temecula Valley Chamber of Commerce
- TVE2 has been home to over 40 City workforce, youth, and career pathway-related sessions in collaboration with TCSD Workforce

- 2026 Success Summit
 - In collaboration with the Orange County Inland Empire Small Business Development Center, uniting industry leaders and entrepreneurs to explore strategies for thriving in a rapidly evolving business landscape
 - The highlight of the program was keynote speaker Brian Smith, founder of the UGG brand in California in 1978
- 89 Small Business and Workforce Programs and Workshops throughout the year in areas such as general startup licensing and permits, marketing, human resources, access to capital, and more!
- Hosted EDC Monthly Board Meetings
- 2025 State Special Election with Riverside County Registrar of Voters

SPECIAL PROJECTS/BUSINESS SUPPORT

- Managed and produced the Temecula Retail Assessment Report with consultants HdL and Beacon Economics in support of the General Plan Economic Development Element and Sales Tax Revenue/Retail sector
 - This comprehensive study outlines the local profile of the retail industry in the City
- Property Manager for TVE2 Incubator tenants
 - Rent Waiver extension approved by City Council: additional \$80,000 investment, extending the program through approximately April 2027
 - Managed all leases at TVE2 and ensured compliance
 - Includes 16 Incubator Client License and

Participation Agreements and several agreements/MOUs with City partners (CSUSB/OCIESBDC & EDC)

- Interviewed and onboarded, and added 5 new occupants to the TVE2 Incubator Program

2026 SUCCESS SUMMIT



AWARDS RECEIVED

- California Association for Local Economic Development (CALED) Award of Merit for the City of Temecula TVE2 Entrepreneurial Resource Center in the Programs/Promotions Category
- International Economic Development Council (IEDC) Bronze Award for the City of Temecula TVE2 Entrepreneurial Resource Center in the Entrepreneurial and Small Business Development category



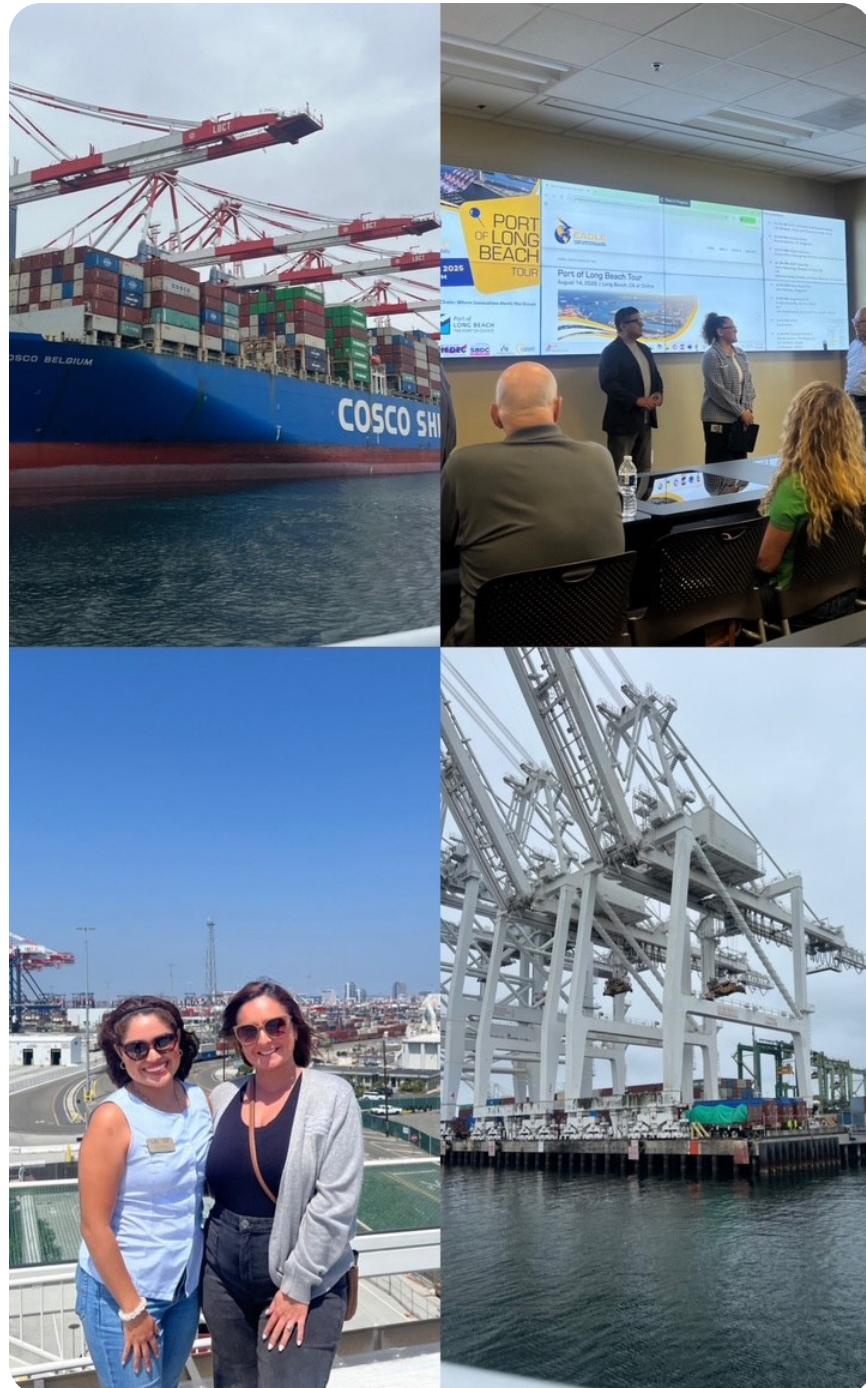
23 - CITY MANAGER'S OFFICE

PARTICIPATED/PRESENTED [TVE2 REPRESENTATION]

- Riverside County Economic Development Strategic Plan (EDSP) Process
- CSUSM Networking Event for Business Class
- Thrive Inland SoCal Steering Committee
- All Chamber MEGA Mixer
- Prime Power Partners Networking Group TVE2 Presentation
- Temecula Valley Hospitals Men's Health & Fitness Expo
- Kelly Seyarto's Veteran Expo
- Port of Long Beach Tour with the Inland Empire Regional Chamber of Commerce and other business leaders
- International Economic Development Council (IEDC) Annual Conference

TVE2 ENTREPRENEURIAL RESOURCE CENTER METRICS ACHIEVED

- 55 Business Starts
- 2,212 Jobs Supported and Created
- \$514,666 Capital Infusion
- 7,372 counseled via Riverside County Veteran Services Office
- 2,383 Businesses Trained
- 1,282 Businesses Mentored
- \$9,000 in grant funds to startups via the Finish Line Finance Program in collaboration with the Inland Empire Women's Business Center and US Bank





25 - CITY MANAGER'S OFFICE



26 - CITY ATTORNEY

CITY ATTORNEY

HOUSING

- Maricela Marroquin and Robin Harris of RWG worked closely with the Planning Staff in interpreting and resolving several issues related to the regulatory agreements imposing affordable rents as defined by State law for the City's 900+ affordable housing units.
- Maricela and Robin also drafted regulatory agreements for new affordable housing projects and density bonus units, confirming their affordability requirements.
- Additionally, Maricela has advised the Planning Department Staff on many new complex housing bills that affect the City's development standards and the processing of housing project applications.

LITIGATION

- Defended the City in numerous cases involving personal injuries and contract disputes.

PLANNING

- Maricela Marroquin assisted the Planning Staff in drafting resolutions and ordinances approving projects, zone changes, and development code standards.

PUBLIC WORKS

- The City Attorney's Office also assisted Public Works Staff in the review of numerous public works project bid specifications for compliance with Public Contracts Code and the review of Public Works construction contracts and surety bonds.

PROPERTY ACQUISITIONS

- Paula Baeza of RWG assisted the Public Works Staff in acquiring a variety of property interests necessary for the construction of the public improvements for the Nicholas Road/Calle Girisol Project, Santa Gertrudis Creek Project, Pu'éska Mountain Parkway Project, and the Ynez Road Project.

UNSAFE AND UNHEALTHY HOMELESS ENCAMPMENTS

- The City Attorney's Office worked closely with the Community Services Department Staff, assisting them in navigating the complex federal and state laws and court decisions, resulting in the successful and compassionate clean-up of many unsafe and unhealthy homeless encampments within the City.





28 - CITY CLERK

CITY CLERK

The City Clerk's office had another busy year in 2025. With a record number of public records and passport requests, to foundational changes with City Council meetings, and a historical review of all boards, committees, and commissions, the year was full of citywide process and procedure-related changes led by the City Clerk's office. While the office continued to successfully support all routine functions of the department, including legislative advocacy and citywide public meeting management, the City Clerk's office also led efforts to modernize the organization through the adoption of an electronic signature policy and implementation of electronic review and signature software for the City's contracts and agreements. With a small but mighty team, the City Clerk's office continues to respond to unique and non-recurring needs such as a statewide special election in 2025 and the recruitment and appointment of a General Plan Advisory Committee, a once-in-a-ten-year effort, to ensure the future quality of life in the City remains healthy and strong.

LEGISLATIVE, OPERATIONS, AND RECORDS DIVISIONS

- Facilitate Creation, Approval, and Implementation of Citywide Title VI Plan and Program as Mandated by Title VI of the Civil Rights Act of 1964
- Facilitate Creation and Adoption of Citywide Electronic Signature Policy and Implement DocuSign as New Electronic Contract/Agreement Review and Approval Program

- Citywide Boards, Committees, and Commissions (Historical Review of 30+ Years of Activity, Research and Regional Survey, Subcommittee and Council Review, Implement New Direction with All Four Commissions and One Committee)
- City Council Meeting Time Change (Research and Survey of Other Cities/Counties, Subcommittee and Council Review, Implement New Direction via Ordinance and Resolution, Community Education Regarding Changes)
- Facilitate Joint City Council, REDI Commission, and Community Services Commission Workshop with Consultant Regarding Community-Oriented Commission in the Future
- 2025 Special Statewide Election – Serve as City Hall Ballot Drop Off Location / Contribute to 2025 Election Sign Ordinance Amendments for 2026 and Beyond
- Facilitate Advocacy Days in Sacramento (Legislative Materials and Meetings with Assembly Transportation Committee - Chair Lori Wilson/Chief Political Consultant Farra Bracht, Assembly Transportation Committee - Vice-Chair Laurie Davies/Legislative Director Taylor Melody, Assembly Housing Committee - Chair Matt Haney/Legislative Aide Annie Keys, Senate Housing Committee - Vice-Chair Kelly Seyarto, Senate Housing/Local Government Committee - Senator Christopher Cabaldon, Assembly Appropriations Committee - Vice-Chair Kate Sanchez)
- Facilitate Review and Approval of Public Recognition Nomination - Name Portion of Diaz Road Trail for Staff Sergeant Louis Cardin, Upon Request of Temecula Valley VFW Post

- Facilitate Creation, Recruitment, and Appointment of New General Plan Advisory Committee for General Plan Amendment Purposes
- Facilitate Approval of Three-Year Amendments to Agreements for Federal and State Lobbying Services with Townsend Public Affairs and David Turch and Associates
- Create New Youth in Government Program and Facilitate Council Review and Approval of the New Program for Implementation in 2026 in Consultation with TVUSD Partners

CITY COUNCIL

- Prepared City Council Subcommittee List for Annual Approval and Distribution
- Prepared City Council Proclamation List for Annual Approval
- Researched and distributed annual invitations per the Invocation Policy
- Administered City Council Meeting/Workshops Logistics = 25 Meetings
- Processed City Council Meeting Related Documents (Create, Track, Post, Publish, Log): Agendas = 26 / Minutes = 26 / Resolutions = 80 / Ordinances = 17
- Processed Community Services District Meeting Related Documents (Create, Track, Post, Publish, Log): Agendas = 26 / Minutes = 26 / Resolutions = 4
- Processed Successor Agency to Redevelopment Agency Meeting Related Documents (Create, Track, Post, Publish, Log): Agendas = 3 / Minutes = 3 / Resolutions = 3
- Processed Public Financing Authority Meeting

Related Documents (Create, Track, Post, Publish, Log): Agendas = 5 / Minutes = 5 / Resolutions = 15 / Ordinances = 1

- Processed (Create, Amend, Track) Staff Reports for City Council Meetings = 315 Reports
- Processed (Create, Amend, Track) Staff Reports for TCSD Meetings = 29 Reports
- Processed (Create, Amend, Track) Staff Reports for SARDA / TPFA Meetings = 7 Reports

COMMISSIONS AND COMMITTEES

- Prepared Board and Commission Handbook for Annual Approval and Distribution
- Worked on CultureFest Event for World Diversity Day in Consultation with the REDI Commission and Community Services
- Processed (Notice, Recruitment, Appointment, Orientation) Vacancies for Committees and Commissions = 7 [2 Old Town Local Advisory Committee, 5 Planning Commission, with a total of 19 applicants]
- Processed (Notice, Recruitment, Appointment) for Openings on the General Plan Advisory Committee [with a total of 74 applicants]
- Administered REDI Commission Meeting Logistics = 7 Meetings
- Processed Race, Equity, Diversity and Inclusion Commission Meeting Related Documents (Create, Track, Post, Publish, Log): Agendas = 7 / Minutes = 6
- Processed Planning Commission Meeting Related documents (Import and Log): Agendas = 15 / Minutes = 14 / Resolutions = 37

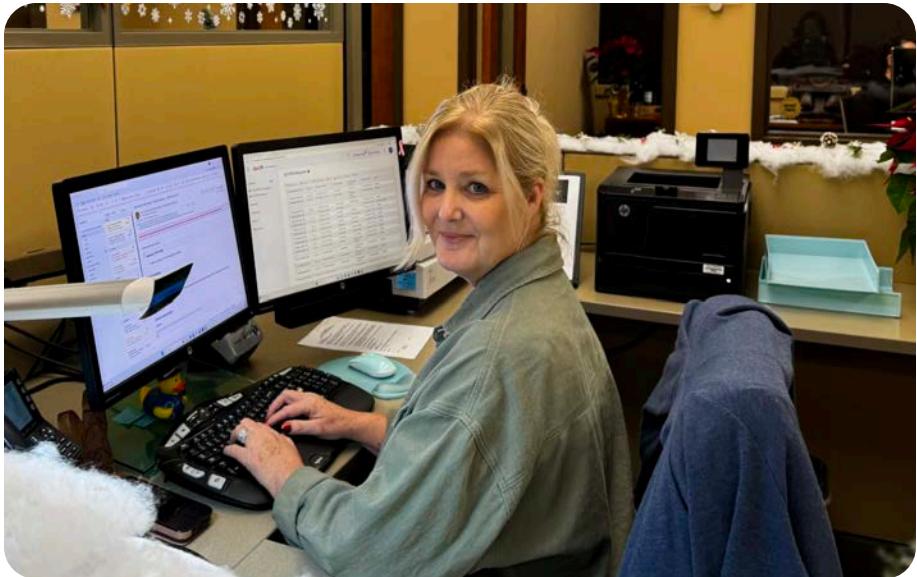


- Processed Traffic Safety Commission Meeting Related Documents (Import and Log): Agendas = 2 / Minutes = 2
- Processed Community Services Commission Meeting Related Documents (Import and Log): Agendas = 11 / Minutes = 10
- Processed Old Town Local Advisory Committee Meeting Related Documents (Import and Log): Agendas = 6 / Minutes = 4

GENERAL LEGISLATIVE

- Prepared Legislative Platform for Annual Approval and Distribution
- Provided Citywide Legislative Updates (Including General Legislation Status, State Regulations, State

- and Federal Funding, etc.) via Email to City Council and Executive Staff (Does Not Include Individual / Small Group Legislative Contact Numbering in the Hundreds) = 110
- NetFile - Processed Statements of Economic Interest (Form 700) / Amendments for City Council, Boards and Commissions and Designated Employees = 71
- FPPC Portal - Processed Statements of Economic Interest (Form 700) for Government Code 87200 Filers = 13
- Processed Semi-Annual Campaign Disclosure Filings (410, 460, 470, 497) for City Council Members and Current and Former Candidates with Open Committees = 9



GENERAL OPERATIONS

- Processed (Route, Track, Log) Contracts / Agreements = 318
- Processed (Route, Track, Log) Contract / Amendments = 62
- Conducted Project Bid Openings / Processed Notice Inviting Bids = 9
- Researched and Prepared Ribbon Cutting / Grand Opening / Anniversary / Academic Achievement / Miscellaneous Certificates = 200 certificates
- Researched and Prepared Proclamations = 65 proclamations
- Prepared and Scheduled Presentations from Local Non-Profits and Organizations for City Council and Race, Equity, Diversity and Inclusion Commission Meetings = 12 presentations (African American History Month – February; Women’s History Month – March; Arab American Heritage Month – April; Asian American

and Native Hawaiian/ Pacific Islander Heritage Month – May; Jewish American Heritage Month – May; Pride Month – June; Hispanic Heritage Month – September; Native American Heritage Month – November)

- Processed (Create, Post, Publish, Log) Cancellations Notices for City Council and Board, and Commission Meetings = 21
- Processed (Create, Post, Publish, Log) Committee Meeting Notices = 25
- Processed (Create, Post, Publish, Log) Citywide Newspaper Publications and Public Hearing Notices = 67
- Processed Bond Releases (Tract Map, Parcel Map, Landscape, and Contracts) = 53
- Recorded Documents with the County of Riverside = 23
- Processed (Image, Log, Distribute) General Liability Claims and Litigation = 23 Claims and 7 Litigation



GENERAL RECORDS

- Prepared Records Retention Schedule for Annual Approval and Distribution
- Administered Annual Records Destruction = 75 Standard boxes
- Processed, Tracked, and Completed Public Records Act Requests = 1,308
- Transferred Records for Disposition (Holding, Scanning, or Shredding) = 50 Boxes
- Closed Public Records Act Requests in GovQA on Average = 6.15 Days
- Public Archive Page Views for Public Records Act Requests = 6,334
- Added Files to Building and Safety Laserfiche Folder = 32
- Added Pages to Building and Safety Laserfiche Folder = 933
- Added Files to Public Works Laserfiche Folder = 2,483
- Added Pages to Public Works Laserfiche Folder = 44,617
- Added Pages to City Council Agendas Folder = 20,848
- Added Pages to Contracts Laserfiche Folder = 10,080

PASSPORT SERVICES:

- Processed DS-11 applications = 503
- Processed Passport Photos = 252



COMMUNITY DEVELOPMENT

Community Development proudly launched the first-ever “Maintenance City” General Plan update—a 20-year roadmap to guide how our community grows and thrives. This major initiative was thoughtfully planned to include strong community input every step of the way.

While we look ahead with the new General Plan, our Planning teams have stayed busy implementing the current General Plan. Highlights include:

- Continued progress on the Sommers Bend development
- Expansion of the Old Town Parking sensor project
- Major project milestones and support for the Altair project
- Exciting new restaurants and retail opportunities for residents and visitors
- Other ordinances to continue to enhance our community’s quality of life

Our inspectors, permit techs, and support staff delivered excellent service to our private development partners. Most permits were processed online, and we rolled out helpful upgrades like automated emails for solar projects. We also geared up for the 2025 Code Update.

Community Development also welcomed our first-ever Code Manager, dedicated to keeping Temecula safe and beautiful.

The Code team:

- Reduced case resolution times for the third year in a row
- Closed the City’s oldest open case
- Partnered with Rancho California Water District and the Fire Department to take proactive actions to minimize a fire from spreading in Temecula Creek—protecting homes and businesses

Behind the scenes, our Admin Team supported every division, cross-trained staff, and improved internal processes to keep things running smoothly.



COMMUNITY DEVELOPMENT ADMINISTRATIVE

- Completed cross-training manual for Planning Commission
- Seven different recruitments started, with all vacancies planned to be filled by the end of the year

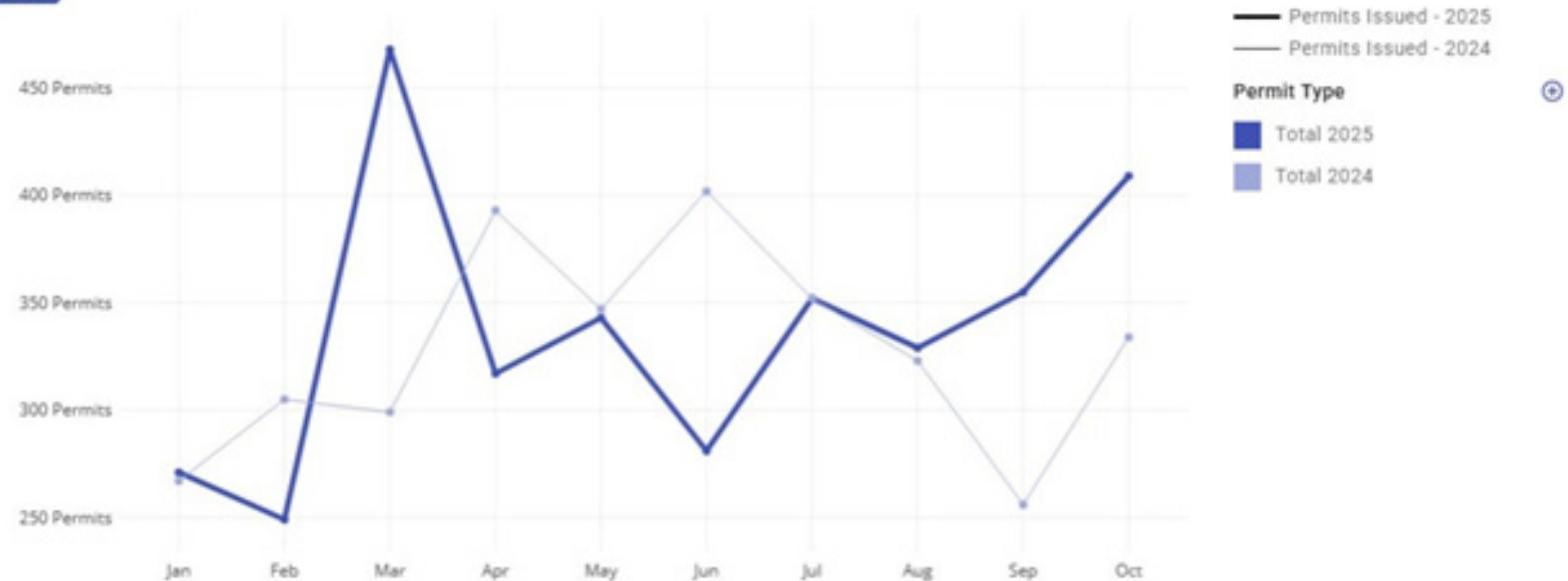
BUILDING AND SAFETY DIVISION

COMMERCIAL PROJECTS (COMPLETED IN 2025):

- Boot Barn
- Del Taco on Jefferson
- Everhome Suites
- Five Below
- Hendo's Brew House
- Journeys Shoe Store
- Lululemon
- O'Reilly's Auto Parts
- Ralphs



3,374 Permits +2.93% ↑



A count of all permits issued during the selected time period (based on issuedate).

Permits Issued by Permit Type for Jan 1, 2025 - Oct 31, 2025 compared to Jan 1, 2024 - Oct 31, 2024. Data last updated November 4, 2025 at 12:02 AM. This visualization contains the following filters. Permit Type is: BLDG - Building (C), BLDG - Building (R), BLDG - Electrical (C), BLDG - Mechanical (C), BLDG - Electrical (R), BLDG - Mechanical (R), BLDG - Plumbing (C), BLDG - Plumbing (R), BLDG - Sign. Some results are hidden for brevity.

- Starbucks at the Tower Plaza
- Taco Bar
- Temecula Express Car Wash
- Temecula Valley Toyota Detail and Service Addition
- White Barn (Atelier School)

COMMERCIAL PROJECTS (CURRENTLY UNDER CONSTRUCTION):

- Better Buzz
- ONO Hawaiian Grill
- Red Lobster restoration
- Regan Sports Park expansion
- Rockville Self Storage
- Del Norte Calimex
- Edwards Theater Remodel

RESIDENTIAL PROJECTS (COMPLETED IN 2025):

- Residential Projects completed
- Heirloom Farms (All phases and products)
- Summers Bend (Density Core Complete, Shawood in build out)
- Marlow Apartments
- Solana Winchester Apartments
- Arrive Apartments at Rancho Highlands
- Protea Senior Living

RESIDENTIAL PROJECTS (CURRENTLY UNDER CONSTRUCTION):

- Rendezvous Phase II Apartments
- Prado
- Wingsweep
- Altair (Underground utilities)

BUILDING & SAFETY DEPARTMENT HIGHLIGHTS:

- 3,690 Building permits Applied for, through 11/01/2025
- 3,382 Building permits Issued, through 11/01/25
- 2,277 Building permits Finaled, through 11/01/25
- 418 Solar Permits Finaled
- 76 Swimming Pools Finaled
- 13,145 Building Inspections requested online through 11/01/2025
- 13,702 Building Inspections completed, through 11/01/2025



CODE ENFORCEMENT DIVISION

- Opened Cases: 2,334
- Cases Reaching Compliance: 2,287
- Code Inspections: 4,136
- Short Term Rental Cases: 40
- Proactive Cases: 291
- Online App Inquiries: 1,214
- Graffiti Inquiries: 223
- Average Online Response Time: 1 day
- Reduced the Average Case Open Time by 17.63% (from

67 days in 2024 to 55 days in 2025)

- Developed Team Expectations
- Created an Officer Safety Standards Policy
- Received a Certificate of Appreciation from the City Council for Code Enforcement Officer Appreciation Week in October
- Hired a Code Enforcement Manager
- With the assistance of IT, we automated various forms for efficiency in our Code Enforcement software platform
- Continued participation in the METRO+ team in Old Town
- Participated in community outreach such as National Night Out
- Continued with the Weed Abatement program
- Code Manager was voted in as the President of the California Association of Code Enforcement Officers
- Gained compliance on the oldest case still open from 2018



CURRENT PLANNING DIVISION

- Provided support to Economic Development on potential new projects/businesses
- Assisted 1,376 customers at the Planning counter with an average wait time of less than eight (8) minutes as of 10.30.25
- Reviewed 22 Pre-Applications as of 10.30.25
- Performed 144 occupancy inspections on new single-family homes as of 11.4.25
- Processed a Development Plan for a new Texas Roadhouse restaurant at the Promenade Temecula Mall
- Processed a Tentative Map and Home Product for Oak Creek, a 113-unit single-family residential development
- Processed a Tentative Map for Parker Ridge, a 9-unit single-family residential development



- Processed a Conditional Use Permit, Modification, and a Certificate of Historical Appropriateness for Gaucho Grill located in Old Town





- Processed a Development Plan and Conditional Use Permit for a 143-unit senior apartment community
- Processed a Modification to the existing Apple Store at Promenade Temecula for the installation of new security bollards along the storefront
- Processed a Tentative Tract Map and a Development Plan for six (6) units for Habitat for Humanity
- Processed a Condominium Map and Development Plan for 14 multifamily residential units
- Processed a Development Plan for the Altair Private Recreation Center and Village C Park
- Processed a Development Plan for a Mercedes-Benz Sprinter Dealership located in Harveston
- Processed a Modification to Baily's for three phases of improvements, including fencing, roofing, roll-up doors, frontage improvements, and new doors



- Processed a Modification and Planned Development Overlay Amendment to the Temecula Valley Hospital Master Plan to update the phasing of the future hospital expansion and establish design guidelines and development standards
- Occupancy Inspection on Vine Creek Apartments
- Occupancy Inspection on Promenade Mall Car Wash
- Occupancy Inspection on Del Taco remodel on Jefferson Avenue
- Occupancy Inspection on CAVA
- Occupancy Inspection on Everhome Suites
- Occupancy Inspections at Marlowe Apartments





41 - COMMUNITY DEVELOPMENT

- Occupancy Inspection on Hendo's Barrel House
- Processed three (3) Home Product Reviews for the final tracts in Sommers Bend for 132 single-family homes
- Processed a Modification for the new Lululemon location at Promenade Processed a Specific Plan Amendment to the Temecula Regional Center Specific Plan (Promenade Mall) for a technical change to the document so the square footage in the Specific Plan reflects existing conditions/entitled projects
- Processed a Conditional Use Permit for Arena Challenge Zone in Uptown Temecula, a family fun center that provides arcade games, escape room-style puzzles, carnival games, and team building activities with a restaurant/cafe
- Processed a Zone Change, Planned Development Overlay, tentative Parcel Map, Development Plan, and two (2) Conditional Use Permits for a Dutch Bros Coffee and Quick Quack Car Wash
- Processed a Development Plan for a Medical Office Building on Avenida De Missiones

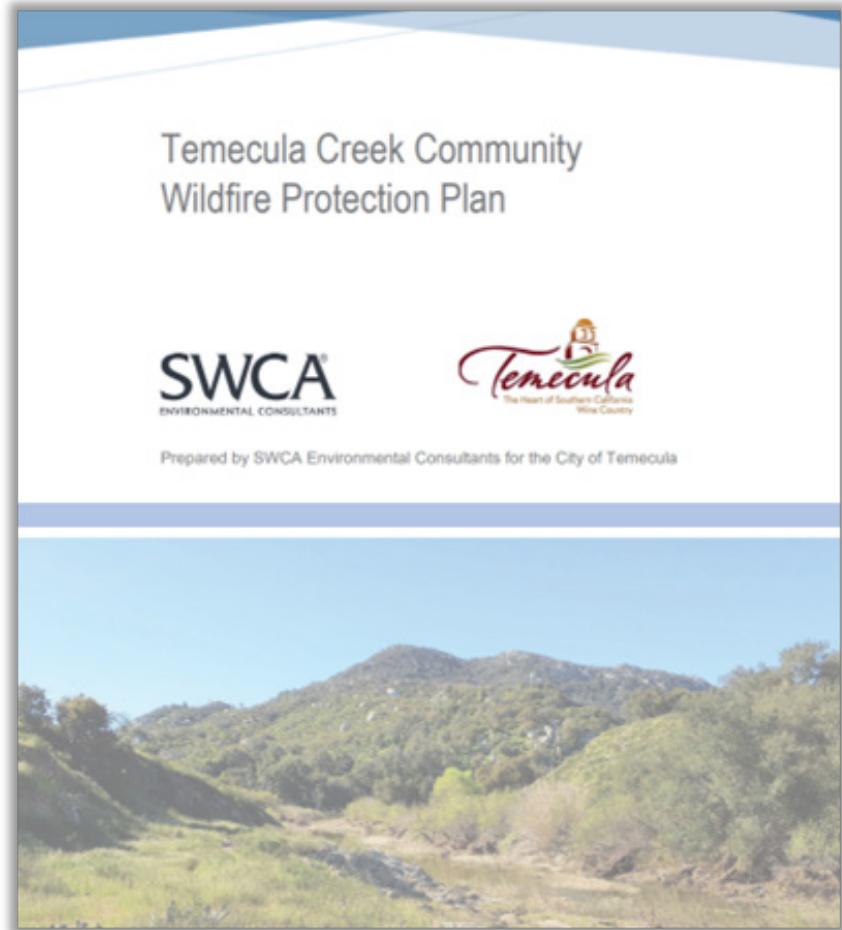


LONG RANGE PLANNING DIVISION

- Opened 117 long-range activities
- Completed 51 outside agency project reviews (for impacts to the city)
 - Provided 7 comment letters to outside agencies
- Submitted the Annual General Plan Progress Report to the Governor's Office of Planning and Research
- Submitted the Annual Housing Element Annual Progress Report to the California Department of Housing and Community Development (HCD)
- Submitted the Annual Water Efficient Landscape Ordinance (WELO) Report
- Submitted the annual California Department of Finance Housing Unit Survey
- Continued successful multi-jurisdictional effort to require Riverside County to address the substantial local and regional impacts of the proposed Winchester Community Plan and entered into an agreement with Riverside County, the City of Murrieta, and the City of Menifee formalizing such efforts, assigning responsibilities, and setting goals
- Began implementation of the City's Community Wildfire Protection Plan (CWPP) and have completed a substantial amount of hazardous fuels removal
- Updated the Old Town Specific Plan to extend the Outdoor Live Entertainment by an additional year due to strong support from visitors and the business community
- Participated in 7 public biking events supporting various organizations throughout the City
- Organized the 14th annual Bike to Work Day for the City

with 20+ staff participating

- Performed detailed CEQA analysis of 8 Capital Improvement Projects and drafted/submitted a Notice of Exemption (NOE) for each project
- Continued to support and expand the grassroots "Caught with a Helmet on" program, which rewards safe behavior in youth cyclists and creates a positive interaction between authority figures and youth.
 - This is now going valley-wide with participation



across jurisdictions and agencies proving safe cycling is a priority for the entire valley!

- Assisted RSO, the City of Murrieta, and Riverside County in the development of TVUSD's first "bike permit" program, which requires training for students and parents riding an E-Bike to/from school.
 - The program has been a resounding success and will be expanded across the district.
- Upon the successful data collection demonstration from Phase I, the City Council is initiating Phase II of the Frog Parking service agreement, which will expand the parking sensors to all public parking spaces in Old Town to ensure future development and parking decisions are made based on data and the facts as they exist on the ground, and allow additional flexibility.
- Adopted an Ordinance updating the requirements, standards, and removal procedures for off-premise non-commercial Signs.
 - This would include candidate signs for public office.
- Drafted and adopted an Ordinance to update Titles 5, 8, 16, and 17 of the Municipal Code to clarify standards, remove ambiguity, and implement Council policy. Additionally, the Ordinance updated standards based on changes to state law.
- Drafted and adopted an Ordinance updating the requirements for Accessory Dwelling Units (ADU's)



SARDA – HOUSING – REAL ESTATE DIVISION

- Submitted and received approval of the 2024 Housing Element Annual Progress Report, ensuring the City's continued compliance with State housing law and timely reporting to the California Department of Housing and Community Development (HCD)
- Completed the 2025 annual physical inspections and re-inspections for all affordable housing projects within the City of Temecula to verify adherence to property standards and regulatory requirements
- Notified the City Attorney's Office of an affordable single-family home sold in violation of its restrictive covenant with the City of Temecula
 - Collaborated with legal counsel to initiate corrective action to return the property to City ownership and restore compliance

- Conducted a comprehensive utility allowance audit for all affordable housing properties in Temecula to confirm that tenants receive accurate and equitable utility allowances
- Conducted briefings with City Council members to initiate the Surplus Lands Act process for a City-owned parcel
 - Began the necessary steps to comply with the Act; currently, Public Works is finalizing the recording of a map to verify accurate property boundaries for the parcel under consideration as surplus
- Investigated a missing dryer vent at Unit 201 of the Warehouse at Creekside and coordinated the installation of a Health & Safety Code-compliant dryer vent to ensure tenant safety and property compliance
- Drafted and issued the Uptown Temecula Affordable Housing Request for Proposals (RFP) in collaboration with the Supportive Housing Subcommittee, advancing the City's affordable housing development goals
- Developed and implemented a tracking mechanism to ensure the City's ongoing compliance with the State's "No Net Loss" housing policy, strengthening monitoring and reporting accuracy for housing production and site capacity
- Organized and hosted the City Council Housing Workshop, featuring four expert presenters covering four key topics:
 - The History of Affordable Housing
 - Updates on State Housing Laws
 - Financing Affordable Housing
 - Summary of the City's ongoing General Plan Update

- Assisted in ensuring that the Vine Creek affordable housing project received its Certificate of Occupancy, enabling the developer to secure final financing and proceed with project completion

COMMUNITY DEVELOPMENT BLOCK GRANT DIVISION

The City's Community Development Department, under the CDBG program, funded eleven (11) total activities, ten (10) public service activities, and one (1) capital improvement project in the 2024-25 Program Year. Some of the specific accomplishments for the 2024-25 Program Year include:

- In conjunction with the Fair Housing Council, provided fair housing services by assisting 595 clients, including 571 landlord-tenant mediation services and 24 anti-discrimination complaints
- Provided 76 low- and moderate-income youth with clothing and school supplies through the Assistance League
- Served 5 persons experiencing homelessness, or those at risk of homelessness, through the City's Homeless Prevention and Diversion Program
- Operated the City's Help Center to provide homelessness services
- Assisted 35 Temecula senior residents through the Senior Assistance Program
- Assisted 85 victims of domestic violence through the SAFE Family Justice Center
- Assisted 17 victims of domestic violence through the Riverside Area Rape Crisis Center

- Provided case management for 35 individuals experiencing mental health needs through a community resource within The Empowerment Center
- Provided direct advocacy for 4 foster children through Voices for Children
- Provided before and after school care for 6 children through the Boys & Girls Club

There was movement on three capital improvement projects; two were completed, and one was not closed during the program year but is anticipated to be completed by the end of the upcoming program year. The status of those projects is as follows:

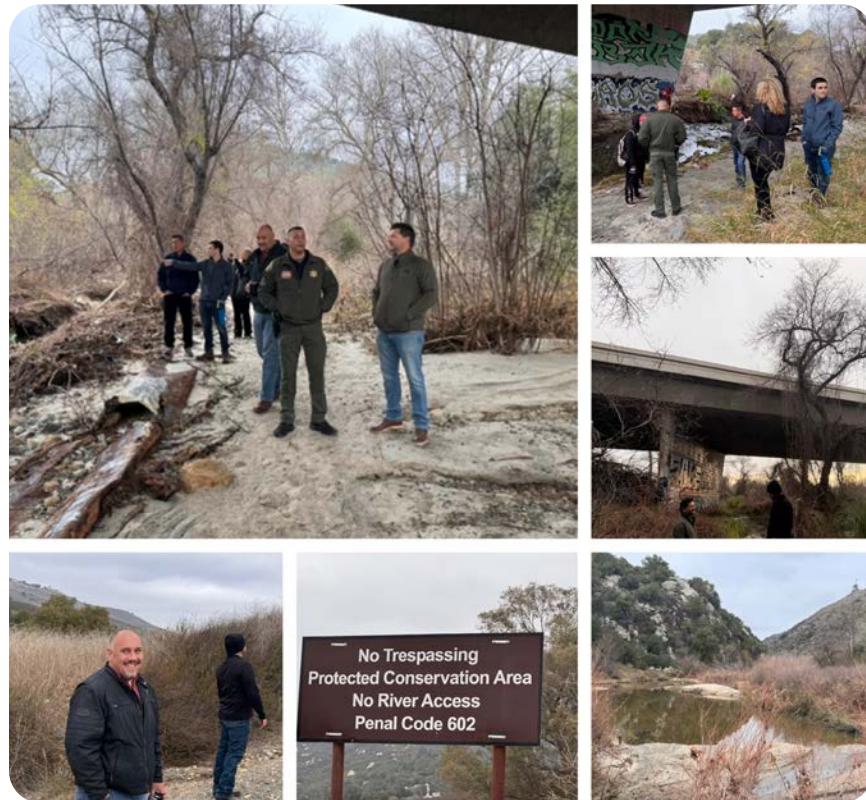
- Public Facilities ADA Improvements Phase I 18-16
 - The project was awarded, and construction was completed in May of 2024.
 - All project expenditures were accounted for, and the project is considered closed with the writing of this CAPER.
- 2023 ADA Transition Plan Implementation Project Funds
 - The project funds for Program Year 2023 were allocated to complete the ADA improvements associated with the Public Facilities ADA Improvements Phase I (PW18-16) project.
 - Construction was completed in May of 2024.
 - All project expenditures were accounted for, and the project is considered closed with the writing of this CAPER.
- 2024 ADA Transition Plan Implementation Project Funds
 - The project funds for Program Year 2024 were

allocated towards the ADA improvements project that will be combined with the current 2025-2026 CIP budget to complete necessary ADA Improvements throughout the city as part of the City's ADA Transition Plan.

- Project construction and fund expenditure are expected to be completed by June 2026.

ANIMAL CONTROL (AFV)

- Worked through updates to the JPA agreement
- Completed a joint meeting with Code and AFV at the AFV facility





NATIONAL COMMUNITY PLANNING
MONTH 2025
#ITTAKESAPLANNER



COMMUNITY SERVICES

The Temecula Community Services Department's offerings make our community safer, healthier, and happier. Among the year's standout events were the highly anticipated opening of the new Splash Pad at the Ronald J. Parks Community Recreation Center and Pickleball Complex at Ronald Reagan Sports Park, and the 20th Anniversary of the Old Town Temecula Community Theater celebration.

With a focus on service, we expanded our Flexible Family Assistance Program, which provided urgent shelter and stabilization support to 60 households, serving 128 of Temecula's most vulnerable residents including 60 children, and hosted a Back-to-School Event in partnership with the Summer Food Service Program and the Employee Wellness Committee, providing over 250 youth and families with school supplies.

In 2025, TCSD delivered thousands of enriching classes, welcomed record participation across aquatics, sports, senior services, workforce development, and youth programs, and expanded access through partnerships supporting safety, health, literacy, and mental wellness.

TCSD also earned several prestigious recognitions, including the CPRS Award of Excellence in Facility Design & Programming for the Margarita Recreation Center and the CPRS Award of Excellence for Social Media. Collectively, these achievements reflect a year defined by an unwavering commitment to serving our community.

ADMINISTRATIVE SERVICES

- Updated the Corporate Sponsorship Program and raised \$12,800 in monetary donations, and \$2,000 in-kind donations.
- Completed the 2025 Veterans Paver Campaign with 26 new engraved pavers at the Temecula Duck Pond for the Path of Honor and raised \$1,950 for the Path of Honor Scholarship Fund.
- Conducted 15 Committee meetings including creating 15 Agendas (13 Noticed Agendas) and 13 Action Minutes reports.
- Conducted 12 Community Services Commission meetings including creating 12 Noticed Agendas and 12 Action Minutes reports, and proofed, edited, and consolidated 12 monthly Commission Reports and 12 Cultural Arts Reports.
- Placed 38 agenda items and created 78 slides for City Council meetings.



- Compiled four years of TCSD AOB cycles into a budget binder for reference and to review trends for efficient budget analysis and requests.
- Reviewed Departmental budget thoroughly and worked with Division managers to identify future capital outlay and budget line requests to uphold the quality of City events, classes, and performances. Exceeded AOB savings target by 160\$%.
- Updated 'Division Binders' for standardized tracking systems within each Division with the option to customize tabs for high volume inquiries such as contract logging.
- Utilized contract routing and purchasing system to process 149 agreements and create 140 purchase orders.
- Completed the Request for Proposal (RFP) process for three contracts with two additional contracts pending.
- Reviewed 118 grants for their applicability to the City; completed one grant application.
- Oversaw Care Solace contract to provide City-wide mental health resources to nearly 10,000 resident requests.



AQUATICS

ATTENDANCE & PARTICIPATION

- 50,671 Total Participants (2025)
 - 14,195 Lap Swim
 - 1,250 Water Exercise/100 Swim
 - 139 Adaptive Lessons
 - 23,585 Public Swim
 - 273 LG/WSI/LGI/JLG/WSA/SB Classes
 - 5,480 Youth Swim Lessons
 - 5,619 Total Swim Lessons Provided
 - 130 Water Polo



PARTNERSHIPS & COMMUNITY IMPACT

- Partnered with First Five of Riverside and the American Red Cross Centennial Program to expand access to swim lessons through scholarships for all ages.
 - Partnered with First 5 Riverside to provide swimming lesson scholarships to 228 children (ages 5 and under) from low-income families.
 - Partnered with the American Red Cross Centennial Program to provide 274 swim lesson scholarships for participants
- Temecula qualifies for the Red Cross Centennial Program due to a higher-than-average drowning rate in the region, reinforcing the life-saving importance of swimming lessons in our community.

FACILITIES & PROGRAMMING

- Opened the new splash at the Ronald J. Parks Community Recreation Center, which saw extremely high use. The Aquatics Team also provided input on construction and identified issues during the process.
- Continued to operate and program the MRC Pool, offering innovative classes such as: Aqua Yoga, Aqua Power Pilates, Aqua Lunch Crunch, Sound Bath, Gentle Swim, Adaptive Swim Lessons, Group Swim Lessons, Semi-Private Swim Lessons, Water Walking, and Water Exercise Classes.
- Maintained a robust schedule of programs at three of our Aquatic Venues, including public swim, lap swim, water aerobics classes, Family Fun Nights, and Adaptive Family Fun Nights, in addition to Group, Semi-Private, Adult, and Adaptive Swim Lessons.
- Continued our online reservation and payment system for lap swim to improve convenience and efficiency.



SWIM LESSONS

SUMMER SESSION 1

SWIM LESSONS



SUMMER SESSION 2

CERTIFICATIONS & TRAINING

- Offered a record number of American Red Cross certification courses, including Lifeguarding, Water Safety Instructor, Lifeguard Training Instructor, Title 22, and Advanced First Aid for Emergency Responders.
- Staff completed over 10,551 hours of training in areas such as water rescue, CPR/AED, emergency oxygen administration, spinal injury management, advanced first aid for the Emergency Responder, and emergency management.
- Conducted Drowning Prevention Training for Day Camp Staff from the RJP CRC and the MRC, as well as Aquatic staff, in conjunction with a guest speaker who shared their personal experience of a drowning incident. Training emphasized the teamwork needed between the Aquatics and Day Camp staff during an emergency event and reinforced proactive supervision and emergency response procedures.

STAFF DEVELOPMENT & RECRUITMENT

- Built a strong seasonal and returning Aquatics Team through expanded recruitment and engagement activities, which led to a 70% return rate for Aquatic staff.
- Hosted the fourth annual Onboarding Parent Orientation to align new aquatic employees and their families with workplace expectations and procedures (time-off requests). This proactive approach enhances understanding, prevents confusion or policy violations, and supports a successful transition from onboarding throughout the employee's ongoing employment.
- Continued our 4th Annual Bring a Friend to Work Day, enhancing recruitment and staff engagement.



VOLUNTEER & YOUTH DEVELOPMENT PROGRAMS

- Continued our expanded Junior Lifeguard Program with two sessions per age group (10-13 and 13-16 years) due to high demand and still maintained a waiting list of 74 people.
- Continued our new Water Safety Aid Program for volunteers interested in becoming future instructors where participants earned American Red Cross Water Safety Aid Certifications.
- Continued the Swim Buddy Program to support adaptive swim lessons, ensuring inclusive access for participants with special needs.
- Over 100 volunteers contributed to our Aquatic Programs for a total of 1,884 hours during our Summer season.

COMMUNITY OUTREACH & PRESENTATIONS

- Partnered with CalFire and Temecula Valley Hospital to teach hands-only CPR to over 500 high school students at Great Oak High School.



- Supported Sunrise Rotary's Safety Days presenting water safety education to approximately 100 children.
- Hosted Water Safety Awareness booths at community events, including water safety presentations at Temecula Elementary School.



ART EVENTS & EXHIBITS

- Curated, contracted, and installed a total of 30 fine artists and Galleries at The Merc, Civic Center, Welcome Center, Ronald H. Roberts Temecula Public Library, and Temecula Valley Museum Rotunda.
 - Hosted Art Gallery Receptions, operating in conjunction with Temecula Art Walk for various artists to showcase their talents, including nine individual artists and three artist groups, including Warner Springs Artisan Group, Dorland Mountain Arts Colony, and Temecula Valley Arts League.
 - Presented Temecula Art Walk at The Gallery at The Merc & The Lot on Main offering a total of 121 artist booths for various artists to display and sell their work at no cost to the artists; and including complimentary art activities for the public to enjoy.
 - Organized the 18th Annual Ralph Love Plein Air Competition exhibition and reception at

the Temecula Valley Museum with 14 artists contributing 23 beautiful artworks featuring their artistic view of landscapes of Temecula.

- Offered six new Emerging Artist Murals featuring large-scale, rotating installations by local artists with diverse topics: International Day Women & Girls in Science; Irish American Heritage Month; California State Park Week; National First Responders Day; Native American Heritage Month; and Holidays Celebrations Around the World.



COMMUNITY OUTREACH

DEPARTMENT-WIDE MARKETING CAMPAIGNS

- Developed and executed comprehensive marketing campaigns for key programs, events, and activities across the department. Deliverables included press releases, social media content, reels, posters, videos, and flyers for initiatives such as Temecula CultureFest, Temecula Rod Run, Contract Classes, Temecula Community Services Expo, Halloween Carnival, and Veterans Programs.

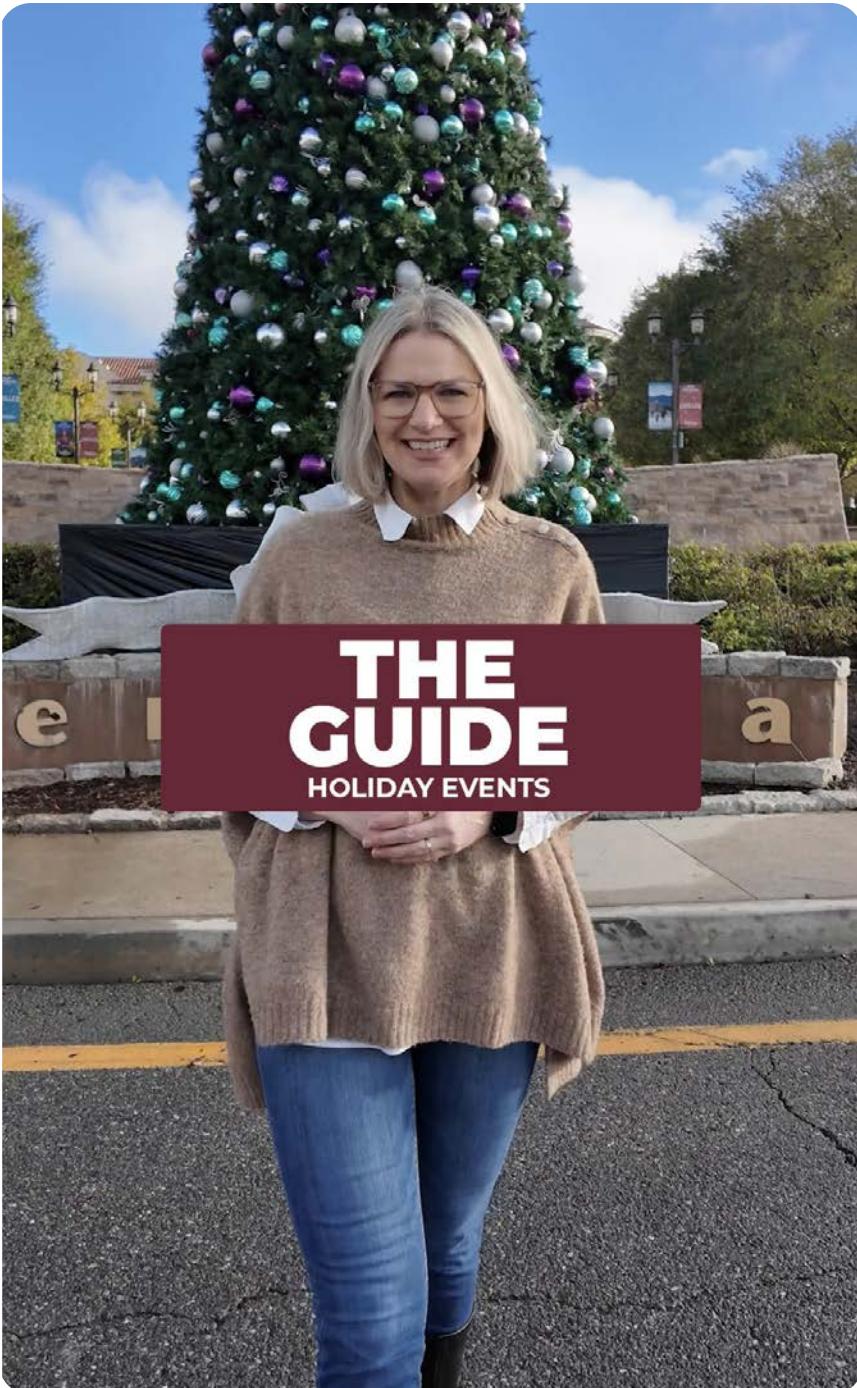
SOCIAL MEDIA REACH

- As of October 31, 2025, TCSD achieved a total reach of 4,314,933 across all platforms, driven by strong performance in reels, posts, e-blasts, and stories.

SOCIAL MEDIA FOLLOWERS

- Facebook followers increased by 83% this year to 12,210 and Instagram followers increased 19% to 16,844 over the past year.
 - CPRS Awards of Excellence: TCSD's Media Team earned the Award of Excellence for Social Media, at the 2025 CPRS CONNECTIONS Conference in Sacramento, CA.
 - Park Adventures Series: Concluded the Park Adventures Series, launched in 2021, featuring Jeff Lawrence and spotlighting Temecula's 40+ parks.
 - Water Safety Month Campaign: Partnered with the Aquatics Division to deliver an engaging safety awareness campaign featuring weekly posts and





three educational video reels on topics including lifejacket fitting, sunscreen use, and lifeguard training.

- The Perfect Day in Old Town Temecula: Produced a video series with TCSD President Zak Schwank highlighting local businesses and attractions such as the Temecula Farmers Market, Art Walk, The Press Espresso, In Bloom Bookery, and Rivers & Roads.
- The Guide: Completed production of The Guide, hosted by Wilhe Augustine, showcasing City programs and services tailored to Temecula's core audience.
- The Progress Report: Completed another series featuring Mike Wooten, aimed at promoting transparency on departmental projects.



CHANNEL 3 & WEBSITE MANAGEMENT

- Maintained and regularly updated Channel 3 and the City's website to ensure timely, accurate promotion of TCSD programs, events, and services.

VISITS/PRESENTATIONS/PARTNERSHIPS

- Surf & Turf Conference Presentation: Presented on the effective use of social media for community engagement at the 2025 Surf & Turf Conference in Fontana, CA.
- Lake Elsinore Storm Partnership: Collaborated with CMO and Economic Development to design a custom Temecula-themed jersey for the Lake Elsinore Storm's City Takeover Night.
- City of Perris Studio Site Visit: Visited the City of Perris TV studio, hosted by PIO Stephen Hale and Digital Media Supervisor Everett Hambly, to learn about their broadcasting operations and best practices. The visit provided valuable insights to inform future enhancements to Temecula's media strategies and reinforced the importance of maintaining strong City-to-City partnerships.



CONTRACT CLASSES / RECREATION SOFTWARE / ACTIVITY GUIDE / FACILITY RENTALS / JEFFERSON RECREATION CENTER / HARVESTON COMMUNITY PARK ROOM / TEMECULA COMMUNITY CENTER

CONTRACT CLASSES

- Successfully programmed 4,922 Contract Class offerings for all ages:
 - Interests included offerings for Summer & Spring Break Camps, Preschool Enrichment, Youth & Teen Enrichment, Sports & Fitness, Performing Arts, Visual Arts, Special Needs, Seniors, and Adult Enrichment.
- Approximately 18,000 participants attended a Contract Class throughout the year.
- Approximate revenue generated from Contract Classes was \$1,235,000.

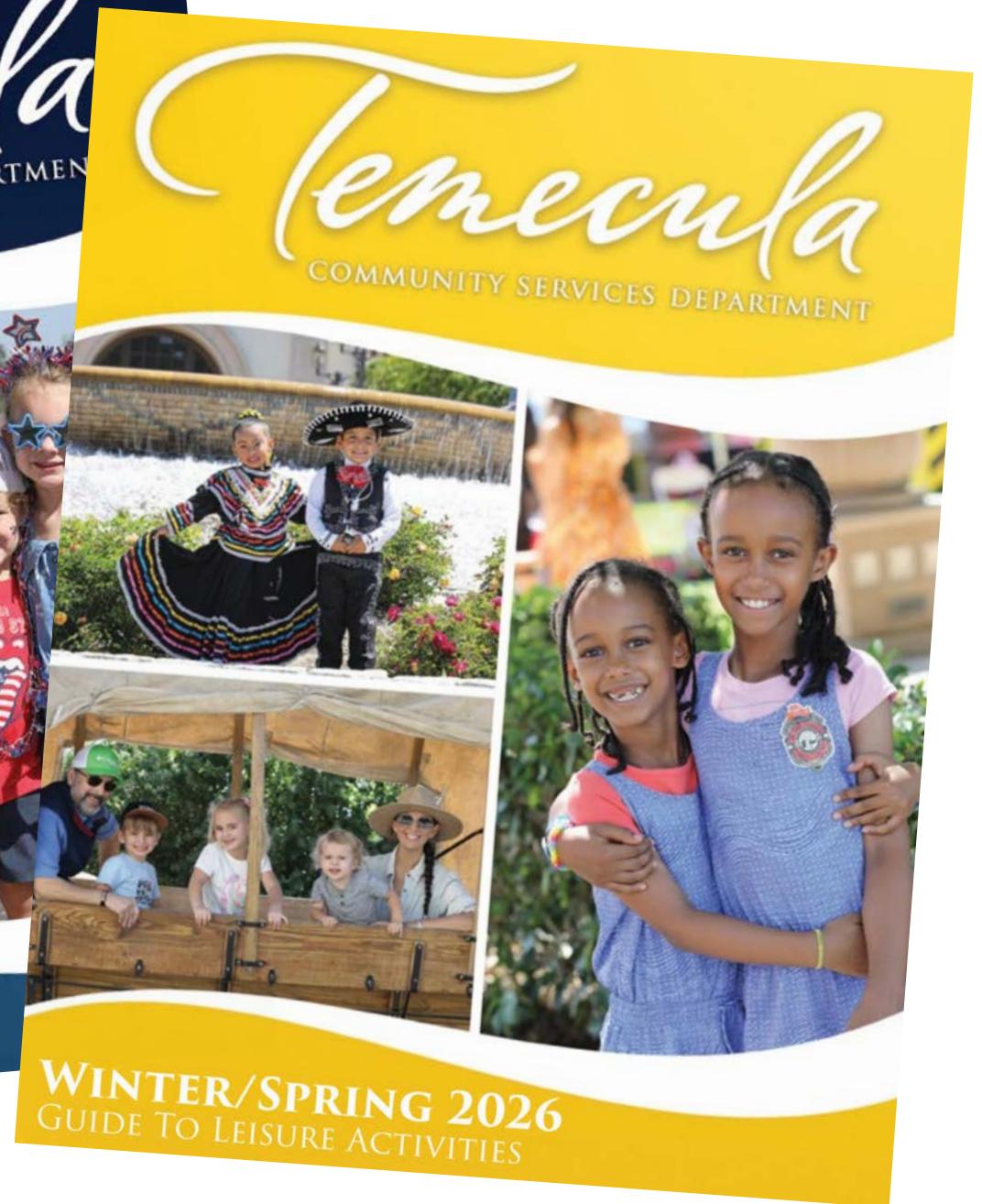
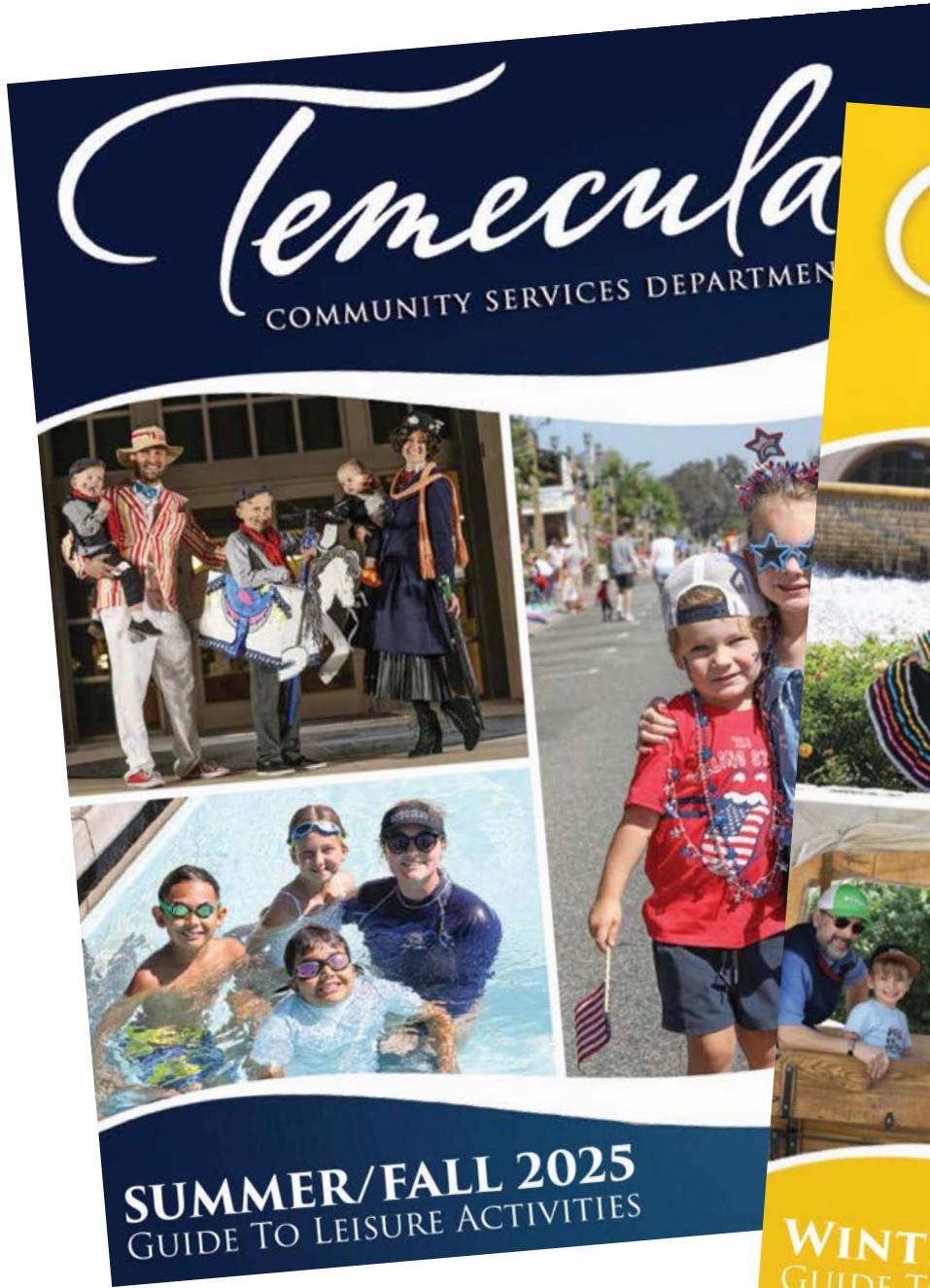
RECREATION SOFTWARE ADMINISTRATION (CIVIC REC)

- Software used by the public for all class registrations, events, and Aquatics programs; and utilized for reservations for facility rentals, lap swim, and field permits.
- Effectively and efficiently processed online and in-person transactions as follows:
 - Approximately 58,000 transactions were processed during the calendar year.
 - Software system successfully processed over \$2,750,000 of Department revenue.



TCSD ACTIVITY GUIDE

- Successfully designed and distributed 56-page Summer/Fall 2025 and Winter/Spring 2025 Activity Guides highlighting all TCSD classes, events & activities, and TCSD facility programming. Guides mailed to all residents of Temecula and posted on the City's website.



FACILITY RENTALS

- Successfully managed facility rentals at the following TCSD facilities:
 - Conference Center: 55 Rentals; 8,000 Estimated Attendance.
 - Ronald J. Parks Community Recreation Center: 46 Rentals; 5,900 Estimated Attendance.
 - Temecula Community Center: 93 Rentals; 9,300 Estimated Attendance.
 - Ronald H. Roberts Temecula Public Library: 82 Rentals; 5,600 Estimated Attendance.
 - Picnic Shelters: 269 Rentals; 13,000 Estimated Attendance.

JEFFERSON RECREATION CENTER

- Successfully managed operations and facility use of the Jefferson Recreation Center to offer approximately 500 classes for the community.

HARVESTON COMMUNITY PARK ROOM

- Successfully managed use of the Harveston Community Park Room to offer approximately 500 classes for the community.

TEMECULA COMMUNITY CENTER

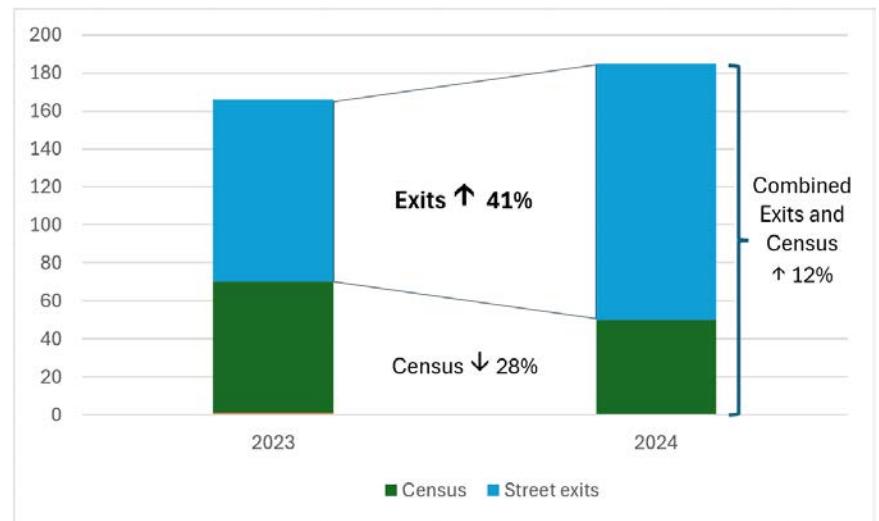
- Successfully managed use of the Temecula Community Center for contract classes and facility rentals to offer approximately 400 classes for the community.





HOMELESS OUTREACH

- Assisted 101 individuals to exit Temecula streets with our partners, SWAG.
- Participated in the National Point in Time (PIT) Count, surveying a total of 37 individuals that reported experiencing unsheltered homelessness in the City of Temecula.



- Coordinated the discovery and mitigation of over 142 dangerous and unhealthy encampments.
- Assisted three households utilizing \$10,138 of CDBG funded financial assistance as part of the Homeless Prevention & Diversion Program year to date (program year is 50% complete).
- Continued implementation of the Flexible Family Assistance Program, providing Temecula's most vulnerable residents (particularly families with children, as well as those fleeing domestic violence, or living

with disabilities, advanced age, or veteran status) with immediate shelter and stabilization support through emergency motel placements and re-housing assistance. Q1

- This year, the program served 57 households, 65 children, totaling 120 individuals, and provided 20 households with emergency motel stays.
- Recovery Lunch Program Launched in partnership with Temecula Valley Hospital, to deliver the evidence based SMART Recovery Program to individuals experiencing and recovering from homelessness at the City's Barn Facility.
 - Program allows participants to enjoy a hot meal, connect with others impacted by similar struggles, pick up basic needs, and begin their first steps of recovery in a safe approachable way.
 - Year-to-date, three separate individuals have exited the street and commenced treatment through this program.
- Hosted In-Reach Event at the Temecula Resource Center to connect homeless clients directly with service providers focusing on connecting clients to appropriate local treatment.
- Assembled and distributed hygiene kits to individuals experiencing homelessness throughout the City of Temecula.
- Launched new collaborative and intensive case management meeting bringing local service providers to case-manage the most barriered clients collaboratively.
- Represented the City of Temecula at the County of Riverside's Continuum of Care and our Regional

Homeless Alliance Meetings.

- Renewed MOU to continue collaboration with RUHS' full-time Mobile Crisis Management Team to assist homeless and vulnerable residents with mental health crisis services, at no cost to the City.



INCLUSIVE SERVICES

HIGH HOPES AND SKIP PROGRAMS

- Met at least once per month and meetings consisted of various activities including dances, games, artwork, crafts, outdoor enrichment, holiday parties and celebrations, and much more. Both well-loved and well attended programs remain a cornerstone of our Division—a testament to Temecula’s dedication to inclusion.

INCLUSIVE SOCIAL SKILLS PROGRAM

- Offered specialized social skills play days for families and children with disabilities. This program was held at both Friendship Park and the Michael “Mike” Naggar Community Park throughout the Spring, Summer, and Fall. The program provides a safe, integrative, and stress-free environment where families and children with disabilities can play and socialize with one another. Partnership with the disABILITY Sports Foundation provided adaptive sports play, sensory stations, and various enrichment activities for families and children with disabilities.
- Celebrated all abilities at our World Down Syndrome Day and Autism Awareness & Acceptance events to spread awareness, share resources, and partake in fellowship with all in attendance.

INCLUSIVE VISUAL ARTS

- Held three six-week sessions during the year where students learned about various artists and art styles. Students had a showcase at the end of each session to share their artwork with friends and family.



- Hosted three six-week sessions during the year where participants learned about various artists and art styles.
- Participants showcased their artwork at the end of each session for friends and family. This year our artists had the opportunity to have their work displayed in the Galleries at City Hall and Temecula’s Welcome Center.



- Hosted 17th Annual Temecula Special Games at Great Oak High School. Temecula Special Games is designed for athletes of all ages with developmental disabilities to participate in a variety of non-competitive games, sports activities, and opening ceremonies. The event featured a new 2K Walk-A-Thon, ASL interpreter, various sports games, an obstacle course, team activities, a face painter, music, and live performances. Families also had the opportunity to gather resources and information from local agencies that offer services for individuals with disabilities.

GLOBAL CITIZENS HORTICULTURE & VITICULTURE VOCATIONAL PROGRAM

- Met twice per week during the Spring and Fall program sessions, and participants received completion certificates after each program session. Global Citizens activities included field excursions to local vineyards (Spero Vineyards and Wilson Creek Winery), a farm visit to Sunny Side Up Ranch, gardening at the MPSC Community Garden, resume building, financial literacy, nutrition workshops, and Food Handler's Certifications. This program teaches the study of winemaking, vineyard maintenance, garden cultivation, and professional development skills to young adults ages 18–29 with developmental disabilities.





67 - COMMUNITY SERVICES





MARY PHILLIPS SENIOR CENTER

- Continued to advance our mission through partner collaboration, compassionate service, and innovative programming. We enhanced access to nutritious meals, transportation, social connection, and health resources. The MPSC serves as a hub where seniors could rely on dependable nutrition, supportive services, and opportunities to stay engaged, active, and informed.
- Senior Nutrition Program served over 14,400 Senior Nutrition Program meals to seniors in Temecula.
- Cool and Warm Center Hosted successful Cool & Warm Center season serving over 2,000 seniors who participated at the MPSC.
- Monthly Health Screenings Presented 12 free Health & Wellness Screenings at the MPSC.

MPSC TRANSPORTATION

- Significantly expanded transportation programming to better serve seniors, youth, and individuals with special needs serving over 1,200 seniors with daily transportation, silver shuttle, MRC Connect:
 - Significantly expanded transportation programming to better serve seniors, youth, and individuals with special needs serving over 1,200 seniors with daily transportation, silver shuttle, MRC Connect:
 - Drivers also conducted a series of informative City Tours, including Planning, CIP, Homeless Outreach, CM Tours.
 - Offered six, accessible, low-cost Senior Excursions that served over 180 seniors in Temecula.
 - Silver Shuttle offered curb-to-curb transportation to local shops, promoting active participation and social interaction within the community. Drivers also conducted a series of informative City Tours, including Planning, CIP, and CM Tours.



- Successfully served over 1,200 seniors, highlighting our ongoing commitment to enhancing mobility and connection for our community's members.

INTERGENERATIONAL COMMUNITY PROGRAMS

- Presented 96 successful staff-led programs days for the Intergenerational Garden & Shuffleboard programs.

EVENTS

- Provided 12 Monthly Events which combine engaging activities with the joy of our choir group, especially during holiday celebrations throughout the year.
- Hosted Annual Veterans Pinning Ceremony in partnership with Chaparral High School JROTC and the Foreign War Veterans Motorcycle Club of Temecula to honor and recognize over 50 senior veterans with a commemorative pin.



- Partnered and hosted the Senior Scam Symposium in partnership with Assemblywoman Kate Sanchez to serve over 100 seniors and caregivers in the community. The event included keynote speakers including District Attorney Office, Riverside County Sheriff Department, County Assessor-Clerk-Recorder Office, and Federal Bureau Investigation.
- Partnered with Temecula Rotary:
 - Provided 60 Thanksgiving food baskets to seniors in need.
 - Hosted the Be a Santa to a Senior event that served over 80 seniors during the holiday season.
- Facilitated Community Needs Assessment with Loma Linda University Medical Centers and the MPSC to identify and prioritize needs of our Temecula senior community.

MARGARITA RECREATION CENTER

The Margarita Recreation Center is a space where children, teens, and individuals with disabilities can learn, grow, and thrive through recreation and enrichment activities. It also encompasses multigenerational activities that service people of all ages through classes and activities.



YOUTH & TEEN PROGRAMMING

- The Youth Advisory Council (YAC) is an inclusive, service-based organization that focuses on youth leadership, service learning, volunteerism, and educational achievement for all. YAC students worked on many projects throughout the year. They planned a Holiday Food Drive in collaboration with the Temecula Teen Library Council to benefit local families in need. Meal kits will be given to families in conjunction with gifts collected from the Employee Wellness Program

as part of a collaborative event – Uplift with a Gift. YAC students assisted at Special Games, College Fair, Halloween Carnival, Rocktober, Temecula History Day, and other special events.

SUMMER FOOD SERVICE PROGRAM

- Served 5,500 meals in the Summer Food Service Program was held at the Michael “Mike” Naggar Community Park on weekdays throughout the Summer while school was out of session.
 - Successfully hosted a Back-to-School Event in partnership with Summer Food Service Program and the Employee Wellness Committee serving over 250 youth and families.
 - Established a partnership with SFSP and the Lunch at the Library Program to bring literacy activities and free books to youth.





72 - COMMUNITY SERVICES

CAMP SOAR PROGRAM

- Four sessions full of summer outreach, activities, and recreation. Children explored with Camp SOAR as they journeyed through space, the great outdoors, ocean life, and time travel themes. We also partnered with the Ronald H. Roberts Temecula Public Library to host literacy and reading activities and enrichment throughout our camp program.

THE SOAR AFTER SCHOOL PROGRAM

- Launched a new After School Program at Margarita Recreation Center offering children a dynamic blend of educational enrichment, creative activities, active play and field trips to the Ronald H. Roberts Temecula Public Library for story time and play. The program is held on Tuesdays and Thursdays throughout the academic school year for children ages 5–11.

MRC CONNECT PROGRAM

- Successfully launched a new program serving young children, homeschoilers, families, and individuals with disabilities. This program provided free, accessible transportation from the MRC to various destinations in Temecula to explore local parks, rec centers, museums, and more.
- Successfully established a partnership through a Joint Use Agreement with Temecula Elementary School and Margarita Recreation Center to create opportunities to enhance and enrich the lives of youth in the area.
- Earned the CPRS Award of Excellence in Facility Design & Programming for the Margarita Recreation Center (MRC) in 2024 (presented at City Council in 2025).



OLD TOWN TEMECULA COMMUNITY THEATER & THE MERC

A Year of Celebration, Growth, and Inspiration: This year marked the 20th Anniversary of Temecula's Theater—from milestone anniversaries and sold-out performances to expanded educational programs and vital community partnerships. Together, we celebrated the arts in all their forms while continuing to inspire audiences of every age.

METRICS

- 40,997 visitors entertained at the Theater and The Merc.
- \$1,184,789 generated in ticket sales (in-person and online via Showare).
- 374 performances hosted, achieving average attendance rates of 54% (Theater) and 75% (The Merc).
- Presented 6,623 performances to a remarkable 1,039,764 patrons since opening (October 4, 2005).
- 150 active volunteers served across both venues, representing the heart of Temecula's arts community.
- 139,312 patrons reached through monthly and weekly e-blasts (with an impressive 33% open rate).
- 28-page full-color season brochure designed and distributed, showcasing the 2025–2026 Temecula Theater Season.

HIGHLIGHTS & COMMUNITY IMPACT

- Youth & Education: Hosted City of Temecula Youth Musical Theater winter and summer residencies, featuring Roald Dahl's Matilda The Musical Jr., Bye Bye



Birdie, High School Musical Jr., and The Little Mermaid.

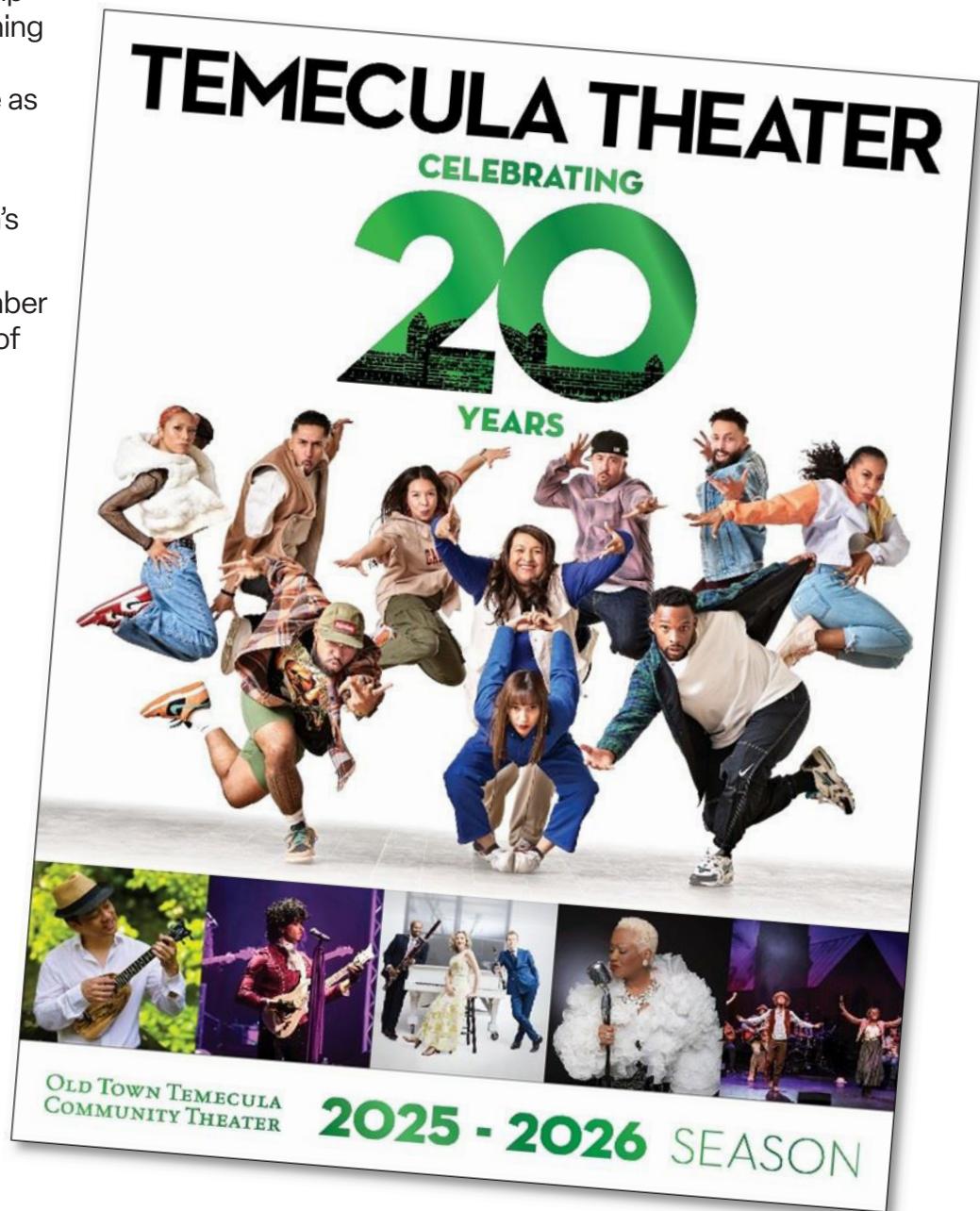
- All 16 performances were nearly sold out, with 6,092 patrons in attendance.
- Program continues to expand rapidly and may soon outgrow our current venue.
- Free Arts Education Program returned for its seventh year, presenting Seussical (February 21–23, 2025). This free internship program offers students ages 13–18 hands-on experience in both performing and technical arts, fostering creativity, collaboration, and confidence.
- Sherry Berry Music partnership with the Great Oak High School Jazz Band further extends our reach in arts education and youth engagement.

CULTURAL CELEBRATIONS & SIGNATURE EVENTS

- Celebration of American Black History, in partnership with the Temecula Valley Museum, featured a stunning performance by Chloé Arnold's Syncopated Ladies (February 8, 2025), highlighting the power of dance as storytelling.
- Temecula Presents Cultural Celebration Series continued its annual tradition of honoring Temecula's vibrant diversity:
 - Amor Prohibido – A Tribute to Selena (September 18, 2025), an electrifying salute to the Queen of Tejano Music.
 - ¡El Ritmo Vive! Oskar Cartaya & The Enclave (September 20, 2025), a rhythmic journey through Latin Jazz and cultural expression.
- 11th Annual TEDx Temecula Conference: Dysrupt brought innovative ideas and inspiring speakers to our stage once again.

MILESTONES & ANNIVERSARIES

- Celebrated Temecula Theater's 20th Anniversary, entertaining 963 patrons during a weekend of festivities.
- Temecula Presents unveiled the 2025–2026 Season with a stellar lineup including The Long Run (Eagles Tribute), Amy Hānaiali'i, and The Poulenc Trio, marking two decades of exceptional performance and community engagement.



TEMECULA YOUTH MUSICAL THEATER PRODUCTION OF DISNEY
HIGH SCHOOL MUSICAL JR 2025



OLD TOWN TEMECULA COMMUNITY THEATER
SHAWNA SARNOWSKI PHOTOGRAPHY

TEMECULA YOUTH MUSICAL THEATER PRODUCTION OF DISNEY
HIGH SCHOOL MUSICAL JR 2025
"STATUS QUO CAST"



OLD TOWN TEMECULA COMMUNITY THEATER
SHAWNA SARNOWSKI PHOTOGRAPHY

CITY OF TEMECULA YOUTH MUSICAL THEATER PRESENTS 2025
THE ACROBAT CAST



OLD TOWN TEMECULA COMMUNITY THEATER
SHAWNA SARNOWSKI PHOTOGRAPHY

CITY OF TEMECULA YOUTH MUSICAL THEATER PRESENTS 2025
THE ESCAPE CAST



OLD TOWN TEMECULA COMMUNITY THEATER
SHAWNA SARNOWSKI PHOTOGRAPHY

CITY OF TEMECULA YOUTH MUSICAL THEATER PRESENTS 2025
DISNEY THE LITTLE MERMAID



OLD TOWN TEMECULA COMMUNITY THEATER
SHAWNA SARNOWSKI PHOTOGRAPHY



DANCE & ARTISTIC INNOVATION

- Launched the Temecula Presents Dance Series, opening with the acclaimed Lula Washington Dance Theatre under the direction of Lula Washington.
 - Each resident dance company continues to offer free, 90-minute master classes, engaging the community directly in the art of movement.
 - Jennifer Backhaus, artistic director of Backhausdance, hosts post-show artist talks, further enriching audience understanding and connection to the art form.

THE MERC: LIVE, LOCAL & LIVELY

- The Merc continued to thrive as an intimate venue for high-caliber live performances:
 - Jazz @ The Merc (Thursdays).
 - Country Live! @ The Merc (1st & 3rd Saturdays).
 - Classics @ The Merc (2nd Sundays).
 - Speakeasy @ The Merc (2nd Saturdays).
 - Stand-Up Comedy @ The Merc (Last Saturdays).
 - Brazilian & Latin Jazz @ The Merc (3rd Thursdays).

- Plus, free monthly art exhibits and other community offerings throughout the year.

FACILITY ENHANCEMENTS & TECHNOLOGICAL INNOVATION

- Theater Courtyard Remodel
 - Added benches, upgraded lighting, and redesigned planters for an improved guest experience.
- Security & Accessibility Upgrades
 - Installed new secure doors with panic bars and restored all door badge scanners.
- Crew Development & Safety
 - Technical staff toured ADJ Products, LLC (Los Angeles, CA) for hands-on training and networking.
 - Completed safety inspections of the rail system and certified all crew members for scissor lift operations.
- Innovation
 - Continued development of our Virtual Reality (VR) Theater Tour, ensuring accessibility and engagement for all.

LOOKING AHEAD

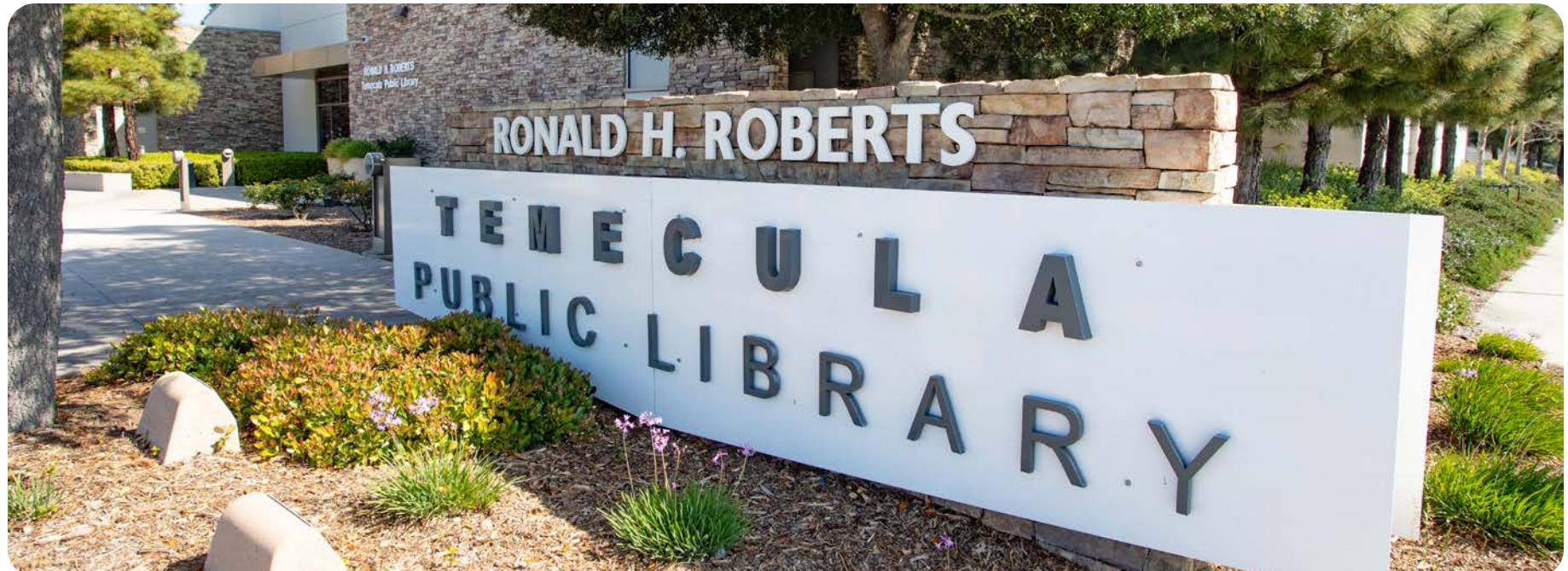
- As Temecula Theater steps into its third decade, we remain committed to delivering world-class performances, championing arts education, and serving as the cultural heart of our community. Together with our artists, audiences, and volunteers — we celebrate where we've been and look forward to the encore still to come.

RONALD H. ROBERTS TEMECULA PUBLIC LIBRARY

- Provided comprehensive library services to our community as the busiest library in Riverside County:
 - 263,013 Door Count (13% increase)
 - 2,955 Hours Open
 - 662,270 Circulation (7.76% increase)
 - 155,444 Self-Checkouts (3.31% increase)
 - 6,575 New Patrons (41.06% increase)
 - 10,178 Added Items (16.69% increase)
 - 10,566 Volunteer Hours
- Coordinated with City IT on a \$750,000 renovation project to equip the library to function as the secondary

Emergency Operation Center for the City in the event of a disaster

- This project enhanced audio-visual and video conferencing capabilities for library programs, TCSD classes, and online meetings/room rentals for patrons & community groups
- Collaborated with the City and the Native Plant Network to launch a Butterfly Trail with milkweed and other native plants to attract Monarch butterflies
 - Rancho Water District provided \$5,000 for educational signage for families
- Joined the Collaborative Case Management Team with RSO, RUHS, SWAG, CBAT, and City staff to offer services to unhoused library patrons
- Participated in the Great American Shakeout with Temecula's Emergency Manager & updated the



Emergency Evacuation Plan

- Held highly successful Friends of the Temecula Libraries Booksale and Mega Booksale
- Partnered with the Temecula Office of Emergency Management to provide disaster preparedness tips on Winter Preparedness, Pets and Wildfires, and Earthquake Preparedness

FAMILY PROGRAMMING:

- 1,324 children participated in the 2025 Summer Reading Adventure
- Again, the highest participation of any library in the Riverside County Library System!
- 469 children earned 873 awards by participating in the In-N-Out Cover-to-Cover Reading Program
- 109 teens signed up for the 2025 Summer Reading Program (51% increase). During those six (6) weeks, three (3) in-person programs were held at the library, attended by 60 participants
- Over 100 books (100% increase) were awarded to teens as prizes
- 398 adults signed up during the 2025 Summer Reading Adventure (117% increase)
- Over 384 books were awarded to participants as prizes
- 17 creative contests were entered by 6,800 children
- 268 storytimes that encouraged early literacy were attended by 10,482 pre-readers
- 86 family programs attended by 4,068 people
 - Programs Included Superhero Tea Party; Baby/Toddler Rave, Board Game Social, S.T.E.A.M. Makers Club; Free Comic Book Day; and Arty's

Spooky Adventure

- Children explored monthly hands-on themed learning exhibits at the Play and Learn Island
- 150 children, ages 5-17, enjoyed stories and crafts with Youth Staff at Lunch at the Library Pop-ups at the MRC
 - Each child received five new books to start a home Library





81 - COMMUNITY SERVICES

- Partnered with MRC to provide a monthly afterschool S.O.A.R. Program at the library for 101 children
- Youth staff provided community outreach at local festivals, school literacy nights, Riverside County Office of Economic Development Movies in the Park, and TCSD Expo
- The Little Sprouts Seed Library offered free organic seed packets for families to discover the joy of home gardening and healthy cooking
- 38 Care-Rite adult volunteers with special needs cleaned books, shelved children's books and DVDs, and checked puzzles for the Community Puzzle Table
- 62 teen volunteers fulfilled their community service hours toward graduation
- 47 Adult and Senior volunteers enhanced our Library while utilizing their skills and talents
- Collaborated with the Heart of Temecula Leo Club Teens to offer eight (8) sessions of Teens Teaching Tech
- Hosted successful quarterly blood drives for the San Diego Blood Bank in the library parking lot
- Teen Services hosted 23 programs that allowed teens to get creative, learn a new skill, and socialize
 - Programs included Bad Art Night, Macramé Rainbows, and Innovators Lab with multiple STEM stations such as 3-D printing, snap circuits, and slime making
- Temecula Teen Library Council planned and hosted our first Escape Room, where 32 teens worked to defeat the terrible AI
- TTLC members partnered with the Temecula Youth Advisory Council (YAC) for the Holiday Food Drive
- 15 programs for adult patrons and one (1) all-ages program covered a range of topics to promote creativity, community, and learning
 - Programs included Crafting Through the Decades with five decades of crafts, Poetry Night in partnership with Write Minded Poets - attended by 75, and E-Bike Safety with RSO - attended by 63
 - Weeded and shifted the entire Library collection to better provide collection development and resources
 - The Temecula Law Resource Center presented twice-monthly ICLS Consumer Debt Clinics, two (2) Lawyers in the Library sessions offering 1:1 attorney counsel to patrons, twice-monthly Probate Clinics, a Divorce Workshop, and a U.S. Civics Trivia Night
 - Ongoing access to legal resources and legal assistance to the community is available three (3) days a week through this partnership





83 - COMMUNITY SERVICES



RONALD J. PARKS COMMUNITY RECREATION CENTER & RONALD REAGAN SPORTS PARK

RONALD J. PARKS COMMUNITY RECREATION CENTER

- With the opening of the new Splash Pad in conjunction with the temporary closure of the Eagle Soar Splash Pad, we saw a lot more foot traffic through the CRC this Summer. We worked closely with the Aquatics Division to manage the number of people that the Splash Pad brought into the CRC.

TEEN ZONE

- Homeschool Fridays attendance continues to grow, reaching around 40 participants each Friday.

- Added two new clubs to the CRC – Culture Club and Craft Club.
- Re-organized and updated some of our furniture in the Teen Zone.
- Added Community Service Opportunities for teens

SUMMER DAY CAMP

- Operated filled-to-capacity day camp with 120 daily campers (ages 6-14) and 20 volunteers who engaged in recreation activities such as crafts, sports, games, swimming, field trips, camp Olympics, and a camp carnival.



SISTER CITY

- Coordinated a delegation of eight students in the Summer including one teacher chaperone, one town office staff, two students from each junior high school in Daisen: Nawa, Nakayama, and Daisen.
 - Collaborated with the Temecula Valley Museum to host a Culture Day: Daisen, Japan event for the public to enjoy with the Daisen student delegation.
 - Coordinated a delegation of seven adults in the winter including one town office staff, an elementary school teacher, a local farmer, two former junior high school students from the 2018 student visit, and two local business owners (one working in the local tourist information center).
 - Organized commemorative welcome breakfasts for both the student and adult delegations from Daisen, Japan.
 - Designed itineraries, secured host families, and hosted commemorative welcome breakfasts for both the student and adult delegations from Daisen, Japan.
- Collaborated with Daisen Town Sister City staff to meet virtually twice and discuss current and future program plans.
 - Shared and facilitated letters from and to Daisen Town Mayor regarding the 20th Anniversary Ceremony of Daisen Town's Municipal Merger.
 - Collaborated with City Manager's Office to compose a congratulatory video message for the 20th Anniversary Ceremony of Daisen Town's Municipal Merger.





86 - COMMUNITY SERVICES



87 - COMMUNITY SERVICES

SPECIAL EVENTS

- Fun and 'egg-citing' Teen Egg Hunt (300 attendees) and Easter Egg Hunts at three park sites, with a combined Earth Arbor Day Celebration at Harveston Community Park (2,000 attendees).
- Community Services Expo returned featuring everything TCSD does (over 3,000 attendees).
- Annual Temecula Rod Run with cool weather, Cruise Night with Stew, sold-out parking (over 55,000 spectators over two days).
- 4th Annual Temecula CultureFest with over 20 vendor booths (1,000 attendees).
- Patriotic performance from the Temecula Valley Symphony for Memorial Day Remembrance (280 attendees).
- Hosted Juneteenth Celebration in a new location at Sam Hicks Monument Park (150 attendees).



- Hosted five amazing Summer Concert Series in the new venue at the Civic Center Quad (average of 1,000 attendees each night).
- Huge crowds showing their love of the USA at the annual 4th of July Parade in Old Town (5,000 attendees) and Extravaganza & Fireworks at the Ronald Reagan Sports Park (25,000 attendees).
- Combined two signature fairs into one event with the first annual Health & Preparedness Expo (400 attendees).
- New location for Cartoon-A-Palooza at the Ronald J. Parks Community Recreation Center (over 1,000 attendees).
- Hosted 3rd Annual Temecula History Day (300 attendees) with Temecula Valley Museum staff.
- Welcomed in 2026 at the New Year's Eve Grape Drop with live music, food vendors, family friendly activities, and drone show.
- Celebrated everything spooktacular at the annual Halloween Carnival, Halloween Home Decorating Display, and the Halloween Bike Tour with Bike Temecula Valley (over 3,000 attendees).



89 - COMMUNITY SERVICES

- Honored Veterans at the refreshed Patriotic Salute to Veterans with a Veteran Expo.
- Decorated Old Town for the holidays including the Old Town Christmas Tree, photo ops, building décor, and brand-new decorations along Old Town Front Street.



- Celebrated the holidays with the annual Christmas Tree Lighting at the Pond, Santa's Electric Light Parade, and Holiday Home Decorating Display, and organized Santa for his holiday visit at Pennypickle's Workshop.
- Hosted ribbon cuttings for new amenities such as the new Pickleball Complex at Ronald Reagan Sports Park, Splash Pad at the Ronald J. Parks Community Recreation Center, and grand opening of the Santa Gertrudis Trail Margarita Road Undercrossing, and celebrated dedication of Rosie Vanderhaak Community Room at the Ronald H. Roberts Temecula Public Library.



SPORTS

- All parks ran at full capacity (baseball, softball, soccer, football, pickleball, rugby, etc.).
- Estimated over 16,500 participants/spectators monthly.

PATRICIA H. BIRDSALL SPORTS PARK & THE SPORTS RANCH AT SOMMERS BEND TOURNAMENTS

- Successfully integrated both facilities into our programing/tournament schedule with both parks being consistently booked with activities:
 - 44 baseball/softball tournaments (every available weekend filled).
 - 7 soccer tournaments.
 - Average of 20-25 rental groups monthly.
 - Over 7,000 recognized youth league participants accommodated between the two seasons.

CRC GYM

- Accommodated the local recognized youth basketball league; TYBL, as well as open gym (adult/teens), classes, rentals, and adult basketball leagues.
- Successfully implemented the NEW open gym badminton program.

CITY-RUN ADULT SPORTS LEAGUES

- Adult Softball League successfully completed both Spring and Fall seasons operating at full capacity with seven separate divisions and 96 total teams.

- Adult Kickball League successfully completed both Spring and Fall seasons operating with 12 total teams and continually gaining interest.
- Adult Basketball League successfully completed both Spring and Fall seasons operating with 37 teams and continually growing, with more inquiries to expand.
- Team Temecula beat Team Murrieta in the Cross-Town Rivalry slow-pitch softball game.

RONALD REAGAN SPORTS PARK HOCKEY RINK

- Construction nearly completed and anticipated to be operational in early 2026.



TEMECULA VALLEY MUSEUM

METRICS

- Reached 33,360 total patrons through exhibits, field trips, group tours, events, programs, and outreach
 - Installed seven (7) in-house exhibits, highlighting Japan and Cuba for Culture Days events, Art of Jennifer and Tony Moramarco, titled Confluence, Memorial Day, Veterans Day, Great Tractor Race for Temecula History Days, and the 18th Annual Ralph Love Plein Air Contest entries
 - Successfully installed four (4) rented temporary museum exhibits: I Am A Man: Photographs of the Civil Rights Movement, 1960-1970; The Perfect Shot: The Art of Sports Photography; Great Frontier Odyssey: Sketching the American West; & She Sang a Good Luck Song: The California Indian Photographs of Dugan Aguilar

- Hosted 43 field trips with 2,115 tour patrons this year, which included three senior tours, one special needs tour, including Pechanga Chámmakilawish School
- Offered ten (10) Out of the Archives presentations with a total of 254 attendees, four (4) special outreach presentations titled Life and Career of Earle Stanley Gardner and The History of Temecula with a total of 145 attendees
- Offered five (5) Gallery Talk exhibition presentations with 75 attendees
- Successfully operated TVM Store with approximately \$18,857 in revenue over the period, with a total of \$79,205 in revenue since operations began
- Culture Days, our most popular monthly program, engaged 4,305 patrons!
- Conducted the 23rd Annual 3rd Grade History Contest, with a total of 11 projects submitted from across TVUSD



- Winning entries from students from Pechanga's Chámmakilawish School & Pauba Valley Elementary School
- Contract Classes offered an annual Culture Quest Summer Camp with a total of 47 students attending
- Received seven (7) object donations, including prototypes for the Old Town Temecula logo and a large quantity of gifts from our sister city in Daisen-Nakayama, Japan
- Completed five (5) historical research and archival photograph requests, including the renovation of the 1909 restaurant, the Walter Vail family ranch, and the general plan update presentation

MEDIA & OUTREACH

- Increased social media efforts have resulted in 2,487 Facebook and 3,073 Instagram followers, including approximately 5,258 likes
- Received 23,421 page views and 13,489 site sessions on Temecula Valley Museum's website



ADMINISTRATIVE

- Renewed loans between the Temecula Valley Museum and the Temecula Historical Society, reaffirming our continued bond and collaboration
- Sponsored Annual Celebration of American Black History with a dance performance by Chloe Arnold's Syncopated Ladies; a diverse all-female cast celebrating sisterhood, the power of joy, and tap dance in conjunction with the Old Town Temecula Community Theater
- Participated in TCSD's Special Events Division's Events, including Temecula History Day
- Created educational materials for the Temecula Valley Woman's Club Art & Education Room, featuring activities and games that focused on Black-American History, Juneteenth, 4th of July, Native American Heritage Month, and much more!
- Assisted the non-profit, Temecula Valley Museum, Inc. (officially disbanded in April 2025)

WORKFORCE DEVELOPMENT

In 2025, the Workforce & Education Development Division delivered measurable progress in preparing Temecula's next generation of leaders, innovators, and professionals. Through high-impact programs and strategic partnerships, the team created new pathways for youth, veterans, and job seekers to gain experience, build confidence, and connect with real-world opportunities.

The Division served more than 800 participants through career programs, hands-on training, and community initiatives that strengthened the local workforce and advanced the City's vision of lifelong learning.



EXTERNSHIPS

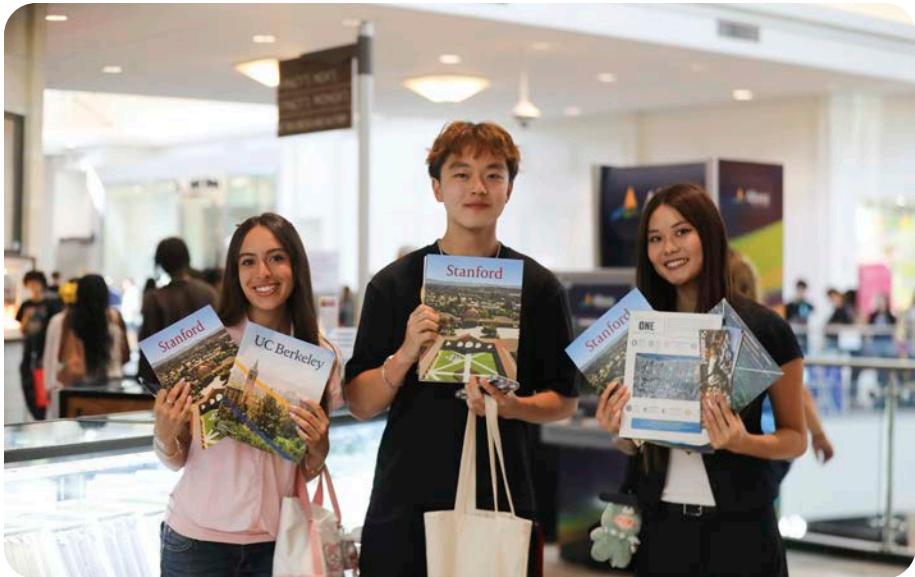
- Placed 58 interns and externs across City Departments and partner businesses.
- Delivered over 10,000 hours of on-the-job experience.
- Added industry partners including DCH Honda and Mercedes-Benz of Temecula.

EMPOWERING VETERANS THROUGH WORKFORCE INITIATIVES

- Supported VA Work Study and SkillBridge placements across multiple departments including IT, Facilities, and Human Services.
- Simplified the process for onboarding and risk review, ensuring that veterans could gain valuable experience while continuing their education.



95 - COMMUNITY SERVICES



YOUTH CAREER & EDUCATION EVENTS

- Led the 17th Annual College & Vocational Fair, welcoming 10,000+ attendees and over 200 institutions.
- Organized the Young Women's and Young Men's Career Conferences, connecting 240 students with 40 industry mentors in healthcare, law, public service, and entrepreneurship.

YOUTH LEADERSHIP & INNOVATION PROGRAMS

- Leadership Academy
 - Intensive summer program for 30 students held at the Temecula Valley Entrepreneur's Exchange. Sessions ran Monday through Wednesday for two weeks.
 - Students completed resume and cover letter labs, practiced interview techniques, and learned professional communication and time

management.

- Gained hands-on certifications including CPR and Food Handler's Certification to strengthen employability.
- Monthly STEM & STEM Camp
 - Monthly hands-on sessions introduced over 200 middle school students to science, technology, engineering, and math through themed experiments and design challenges.
 - Two-week sessions at the Temecula Valley Entrepreneur's Exchange with daily labs and rotating activities.
 - Participants completed a final showcase demonstrating their prototypes and experiments to parents and City staff, highlighting their problem-solving process and teamwork.
- Youth Innovators
 - Year-round program designed to develop creative problem-solving and entrepreneurial thinking among high school students.





- Legal Scholars
 - Engaged College students in an immersive 15-day exploration of the legal system, guided by practicing attorneys, judges, and law school faculty.
 - Campus tour at USD and dedicated visit to the USD School of Law. Students met admissions staff and learned the pre-law pathway and application tips.
- Medical Career Pathways
 - Connected high school students with healthcare professionals from local hospitals, clinics, and educational institutions.
 - Students completed hands-on activities in basic clinical skills, including vital sign practice and patient communication.
- Future Physicians Leaders
 - Advanced program designed for college students pursuing medicine or biomedical sciences.
 - Shadowing at Temecula Valley Hospital: Students

rotated through emergency, med-surg, and imaging. They observed rounds, charting workflows, and care huddles.

- Youth Entrepreneurs Program
 - Guided high school students through the full process of creating and launching a small business idea.
 - Students learned core entrepreneurship skills, including budgeting, cost projection, market analysis, and brand development.





98 - FINANCE

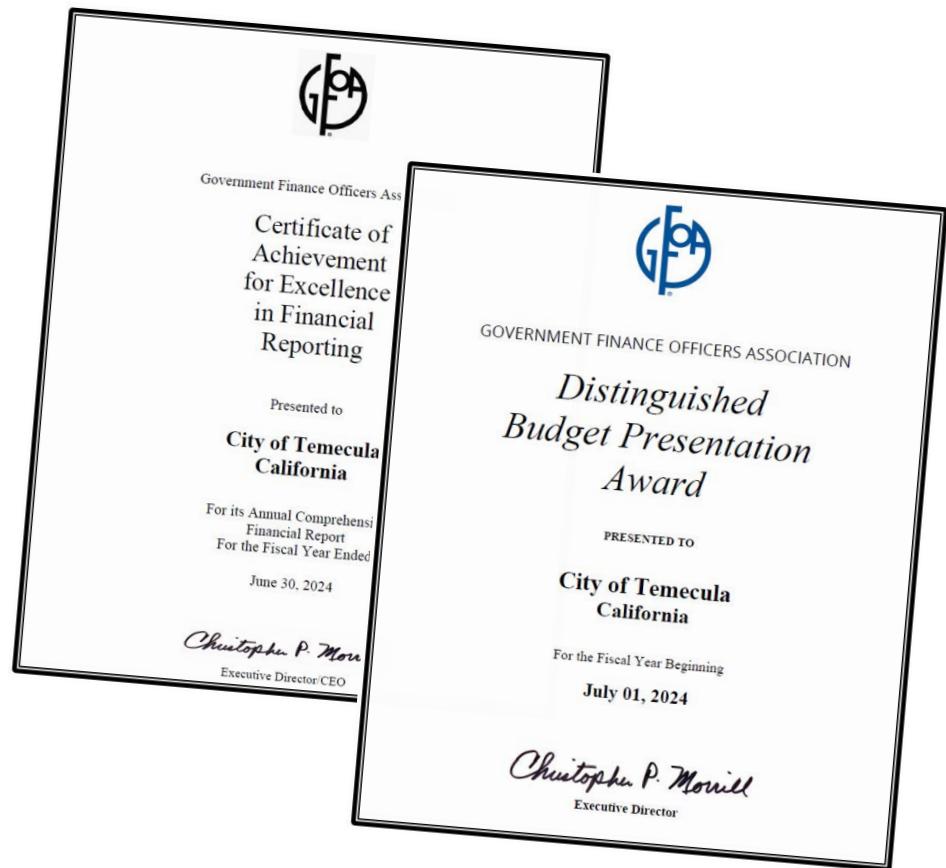
FINANCE

The Finance Department has another very busy year in 2025 with the coordination of the City's Annual Budget and Capital Improvement Program processes, as well as the completion of the Annual Financial Audits, both of which the City received awards from GFOA (Government Finance Officers' Association) and CSMFO (California Society of Municipal Finance Officers).

Continuation of the Debt/Paydown Strategy adopted by Council in 2022 yielded additional annual savings with the acceleration of the paydown from a 7-year to a 5-year time horizon. Prioritizing Long-Range Fiscal Planning has helped Council better understand the impacts of current financial decisions as was illustrated in the approval of the Budget and CIP, which included operating budget reductions and deferring capital projects in order to stay fiscally balanced with reserves fully funded over the ensuing 5-years.

Additionally, a 10-Year Financial Plan was introduced to begin addressing concerning fiscal trends. Strategic management of the City's investments produced approximately \$5.3 million in interest earnings since the adoption of the Investment Policy in 2022 with an average rate of return of 4.5%.

Finance recently assumed responsibility for grant billing for capital projects and have received nearly \$30 million in reimbursements this year. Several process improvements were implemented to reduce staff time and create efficiencies, including the use of Procurement Cards Citywide which positively impacted all City departments.



RECOGNITION

- Received the "Award for Excellence in Financial Reporting" from the Government Finance Officers' Association (GFOA) for the Fiscal Year 2023-24 Annual Comprehensive Financial Report
- Received the California Society of Municipal Finance Officers' (CSMFO) Excellence Awards for the Fiscal Year 2024-25 Annual Operating and Capital Budgets
- Received the GFOA's "Distinguished Budget Presentation Award" for the Fiscal Year 2024-25 Annual Operating Budget

California Society of Municipal Finance Officers

Certificate of Award

Operating Budget Excellence Award Fiscal Year 2024-2025

Presented to the

City of Temecula

For meeting the criteria established to achieve a CSMFO Award in Budgeting.

February 7, 2025



Ernie Reyna

***Ernie Reyna
2024 CSMFO President***

James Russell-Field

***James Russell-Field, Chair
Recognition Committee***

Dedicated to Excellence in Municipal Financial Reporting

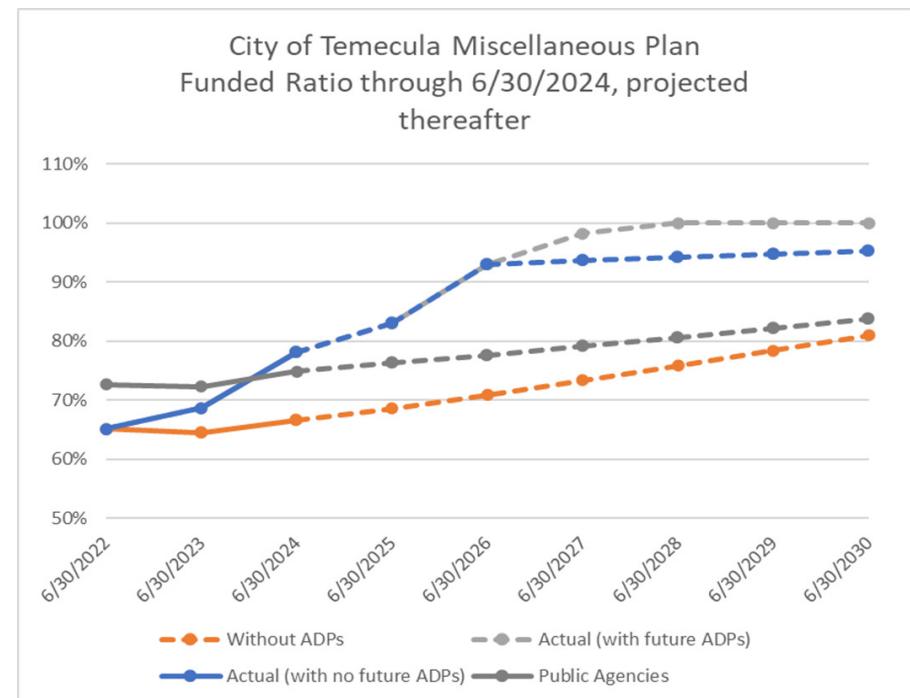
- This marks the City's second consecutive "Special Recognition" award from GFOA
- The Special Recognition award was achieved by scoring the highest possible score from all three evaluators for the "Long-Range Financial Plans" category
- Temecula was one of 10 California cities to receive special recognition for this category, and one of only 88 municipalities nationwide to receive this prestigious award

FISCAL MANAGEMENT

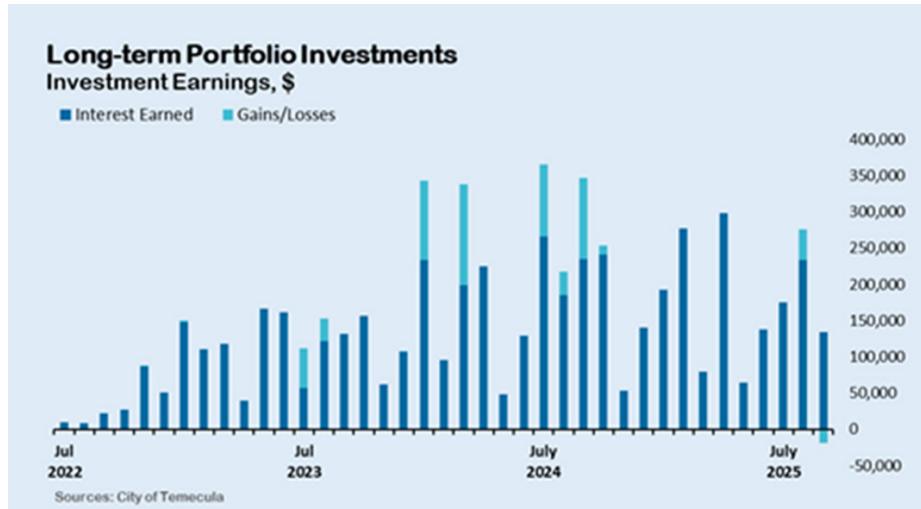
- Prepared and presented a balanced FY25-26 Operating Budget and 5-Year Forecast, with reserves fully funded in all five fiscal years
- Prepared and presented the City's Capital Improvement Program Budget of \$896 million over 98 separate projects
- Assisted in the refinement of the Capital Improvement Program during the CIP Prioritization Workshop held in September 2025
- Created a 10-Year Financial Forecast to show the future trajectory of the General Fund, Measure S, and TCSD Funds
- Assisted in the development of a multi-year strategic fiscal plan for the TCSD Fund
- Continued the implementation of the City's Debt/Liability Paydown Strategy with a goal to be debt-free within a 7-year time horizon, without using City Reserves
 - During the Budget Workshop in May 2025,

the Council agreed to utilize available funds to accelerate the paydown of the remaining Pension Unfunded Liability by one year and create additional annual savings ranging from \$1.1 million to \$1.8 million

- Improved the Pension Funded Ratio as a result of the Debt/Paydown Strategy, and on track to be 100% funded by 6/30/28
- 25% improvement in funded status without the Paydown Strategy
- 20% higher funded status than the average of all Public Agencies
- Provided monthly Treasury Reports and List of Demands to the City Council
- Provided quarterly Financial Report updates to the City Council



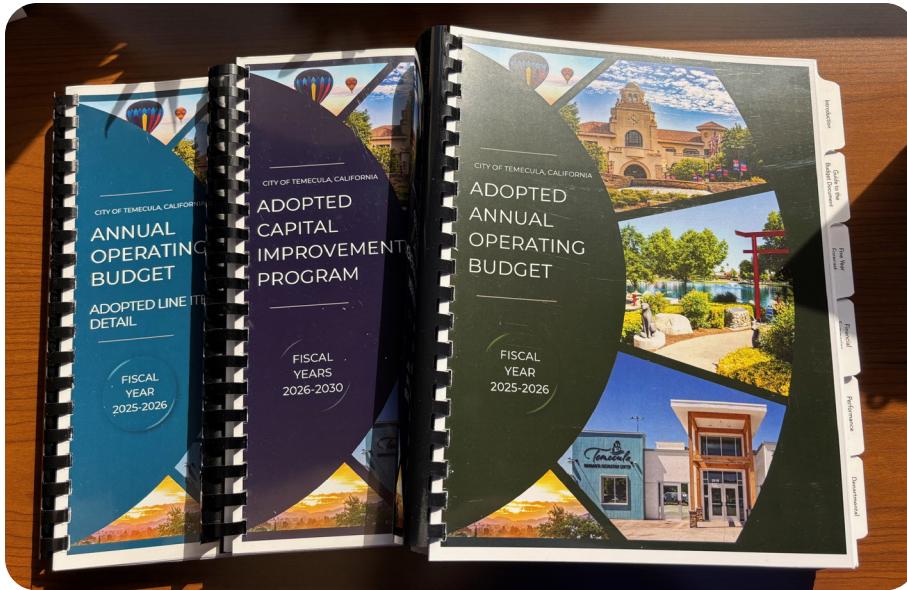
- Submitted timely reporting on the receipt of the City's ARPA grant funding
- Gained approximately \$5.3 million in interest earnings since the Council adopted the updated Investment Policy and Strategy in June 2022
 - Averaged 4.5% return on new investments purchased after the new Strategy was implemented.
 - Earned over \$600k in interest from January through September 2025 from utilizing a new "cash sweep" account.
 - Negotiated a 35% reduction in credit card processing fees, which will save the City an estimated \$300k per year



- Assisted in the formation of the Elderberry Park Community Facility District and the bond issuance for the Prado Community Facility District
- Conducted the annual Financial Statement audit and Single Audit for FY2024
- Conducted the Air Quality Improvement Fund audit for FY2022 and FY2023
- Conducted the Racial and Identity Profiling Program audit for FY2017 through FY2023
- Conducted the Measure A agreed-upon procedures engagement for FY2024
- Conducted the Multiple Species Habitat Conservation Plan agreed-upon procedures engagement for FY2024
- Created financial policies for new Governmental Accounting Standards Boards (GASB) statements, such as GASB 87 Leases, GASB 86 Subscription-Based IT Arrangements, and GASB 101 Compensated Absences to provide a framework for sound financial practices, ensuring consistency and accountability
- Submitted the AB 2766 Subvention Fund Program Annual Report
- Submitted the annual Sales & Use Tax Return to the California Department of Tax and Fee Administration
- Full implementation of the Citywide Purchase Card program, which has increased efficiency not only in the Finance Department but in all Departments by streamlining the purchasing process and greatly reducing the administrative time and expense of processing Purchase Orders, setting up vendors in the Accounting System, and issuing checks and/or electronic payments

MAJOR ACCOMPLISHMENTS

- Over \$21 million in Federal and \$8 million in State grant reimbursements billed by the Finance department related to Capital Improvement Projects



PROCESS IMPROVEMENTS

- Implemented the Capital Asset module in the City's new financial system, MUNIS, streamlining the fixed asset capitalization process by eliminating manual journal entries and improving financial reporting accuracy and control
- Redesigned the Business License application process for all locations to allow online submissions through Laserfiche
 - Reduced the need for staff intervention, improved turnaround times, & enhanced compliance with record retention policies
- Streamlined the Business License renewal process by eliminating paper renewal notices and leveraging digital marketing to advertise the renewal period
 - Reduced printing and mailing costs for the Finance Department, but also saved staff time

by minimizing the need to coordinate mailing processes

- Implemented a new void/reissue check process, streamlining workflow and reducing the opportunity for errors
- Implemented a new purchasing section on the Personnel Status Change (PSC) form, allowing for Purchasing Card and credit card requests to be processed electronically
 - Streamlined tracking, standardized procedures, and included functionality for permanent Purchasing Card limit increase requests
- Implemented a revised year-end accounts payable accrual process, eliminating manual tracking and journal entries
- Obtained PCI compliance on our merchant accounts, ensuring the highest levels of credit card security and saving approximately \$3,600 per year in fees
- Streamlined the implementation of AB1484 Holiday Pay, which resulted in a reduction of staff time to administer pay
- Improved the Budget Adjustment Form and Personnel Requisition Form to embed protected formulas to ensure higher accuracy in budget request submissions



CUSTOMER SERVICE METRICS

BUSINESS LICENSES

- Issued a total of 7,758 Business Licenses
 - 1.7% decrease from 2024
- Issued 1,834 licenses to newly opened businesses
 - 2.8% decrease from 2024
- 59% of Business Licenses were renewed online
 - 1.1% decrease from 2024
- Served 3,930 customers at the Cashier counter
 - 5.2% decrease from 2024
- Average wait-time at the Cashier counter was 1.62 minutes
 - 0.17 minutes increase from 2024
- Average service duration was 4.95 minutes
 - 0.12 minutes decrease from 2024

ACCOUNTS PAYABLES

- Processed 11,563 invoices
 - 23% decrease over the prior year due to the increased efficiency achieved by the implementation of the Purchase Card program!
- 4,958 Purchase Card transactions reviewed, approved, & processed
- 66% of invoices paid via electronic funds transfer (EFT)
 - up from 59% the year before

PURCHASING

- 1,683 Purchase Requisitions Issued (CY 2025)

- 7.3% reduction from the prior year due to the implementation of the Purchase Card program!
- 454 Change Orders to Purchase Orders Issued
 - 5.1% increase over the prior year
- 238 New Contracts Processed
 - 18.5% increase over the prior year
 - Ongoing tracking of 607 total vendor contracts
- 246 New Vendors Processed
 - 49.8% decrease from the prior year, due primarily to the implementation of the Purchase Card program, which no longer requires the setting up of new one-time vendors in the City's accounting system
- 737 vendors (60% of total) registered for electronic payments
 - 22.4% increase from 2024
- 945 Change Orders to Contracts Processed
- 691 Changes to Vendor Records Processed
- 72 Purchase Order Rollovers Processed from one fiscal year to the next

PAYROLL

- 11,223 Paychecks/Direct Deposits Issued
 - 2.3% increase from 2024
- Trained 10 new employees on timekeeping process

BUDGET MANAGEMENT

- 204 Budget Amendments Processed



TRAINING/WORKFORCE DEVELOPMENT

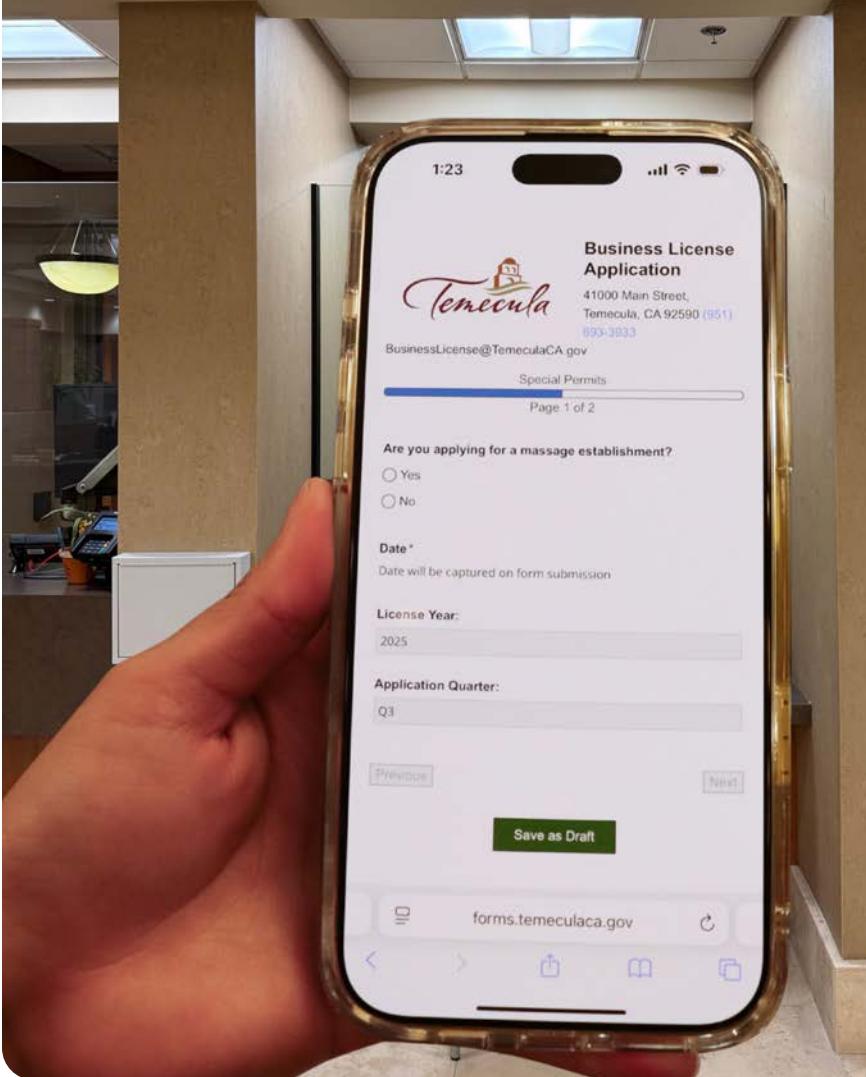
- Conferences
 - California Society of Municipal Finance Officers (CSMFO) Annual Conference
 - Government Finance Officers Association Annual Conference
 - CalPERS Annual Conference
- Supervisory Academy
- CIP/CFD Management Trainings:
 - Disclosure Responsibilities Under the Federal Securities Laws
 - Financing and Cash Flow for Pavement Networks
 - Navigating Discretionary Grants Webinar
 - Local Streets and Roads Program Discussion and Fiscal Year 2025-26 Funding Eligibility Technical Training
 - TUMF Reimbursement and WRCOG Resources Training
 - Davis-Bacon: How to Keep Contractors Compliant
- Budget Management Trainings:
 - Public Engagement for Local Government
- Payroll Trainings:
 - Certificate in Public Engagement for Local Government Payroll training:
 - LCW Webinar - What Labor Code Sections Apply to the Public Sector
 - Big Beautiful Bill Webinar
 - CalPERS Advanced Compensation, Payroll Reporting, Business Rules
 - Annual Government Tax and Employee Benefit
 - HRIS for Resilient Public Agencies: A Live Look Inside the System



- Cashiers' Training:
 - Association of Public Treasurers: Customer Service Advanced Training Program
- Accounting Training:
 - Southcoast AQMD- AB2766 Subvention Fund Program Annual Reporting Training
 - GFOA – Annual Governmental GAAP Update
 - CalCPA – Ethical Responsibilities
 - WFOA – Federal Awards Requirements
 - CSMFO – Capital Assets
 - LSL CPA – Leases, SBITA accounting, cash flow forecasting, pension, OPEB and Bank Reconciliations
 - LSL CPA – Back to Basics, Accounts Payable, Accrued Liabilities and Long-Term Debt Reconciliations



CASHIER BUSINESS LICENSES



BUSINESS LICENSE RENEWAL NOTICES ARE GOING DIGITAL

All current City business licenses will expire on January 31, 2026. Beginning with the upcoming 2026 renewal period, courtesy paper notifications will no longer be mailed. Customers will still receive courtesy email reminders.

OPTIONS TO RENEW:



ONLINE

Renew online with an existing CSS account. Register today at CSS.TemeculaCA.gov



EMAIL

Email your business license number to BusinessLicense@TemeculaCA.gov to request a renewal invoice.



MAIL

Mail a check to 4100 Main Street, Temecula, CA 92590. Please be sure to include your business license number so we may properly apply your payment.



IN-PERSON

Visit us in-person at the Civic Center 4100 Main Street, Temecula, CA 92590.

The renewal period ends August 31, 2026. Business Licenses not renewed by this date will automatically be closed and business owners will be required to complete an application for a new business license.

If there have been any changes to your business, please contact us prior to paying the renewal fees so we may provide the proper forms.

PAYMENTS RECEIVED AFTER THE FOLLOWING DATES WILL INCUR A LATE FEE:

- After 2/15/2026: New amount due is \$54
- After 3/15/2026: New amount due is \$74





FIRE

In 2025, the Fire Department delivered a year defined by exceptional performance, meaningful community engagement, and strong interagency collaboration. Across all divisions Fire Suppression, Prevention, Emergency Management, Training, and community programs personnel demonstrated unwavering dedication to public safety and service. The following pages highlight this year's accomplishments and showcase the many moments of teamwork, outreach, and partnership that reflect the city's continued support and trust in its fire department.

FIRE SUPPRESSION

OPERATIONAL EXCELLENCE

- Maintained an exemplary ISO rating of 2, reflecting the department's commitment to high standards in fire protection and emergency response
- Executed a five-year Cooperative Fire Agreement with the County of Riverside
- Responded to significant incidents, including deployments of Engine 73 to Strike Team 6001A during the Eaton Fire, & Engines 12 and 95 to Strike Teams 6004A and 6005A during the Palisades Fire

COMMUNITY ENGAGEMENT

- Participated in several special events promoting fire safety education, including the Preparedness Fair, Fire Prevention Week Open Houses at Stations 12 and 95,



& the Annual Truck 'N' Treat event in collaboration with the City

- Hosted the annual Firehouse Family Retreat, serving 270 participants and providing structured activities and fellowship opportunities to strengthen connection and support among firefighter families



110 - FIRE

INFRASTRUCTURE IMPROVEMENTS

- Completed routine annual maintenance projects across fire stations
- Initiated renovations at Fire Station 84 on October 27 to enhance facilities for both operational readiness and community service



BATTALION 15 – TEMECULA DIVISION CALLS FOR SERVICE

Responded to 9,113 calls for service in 2025, highlighting the department's critical role in community safety. Key call types included:

- 8 Commercial Fires
- 779 False Alarm
- 12 Haz Mat
- 6,909 Medical aids
- 2 Multi-Fam Dwelling Fire
- 56 Other Fire
- 94 Other Misc.
- 330 Public Service Assist
- 19 Residential Fire
- 31 Rescue
- 41 Ringing Alarm
- 82 Standby
- 699 Traffic Collision
- 25 Vehicle Fire
- 26 Wildland Fire



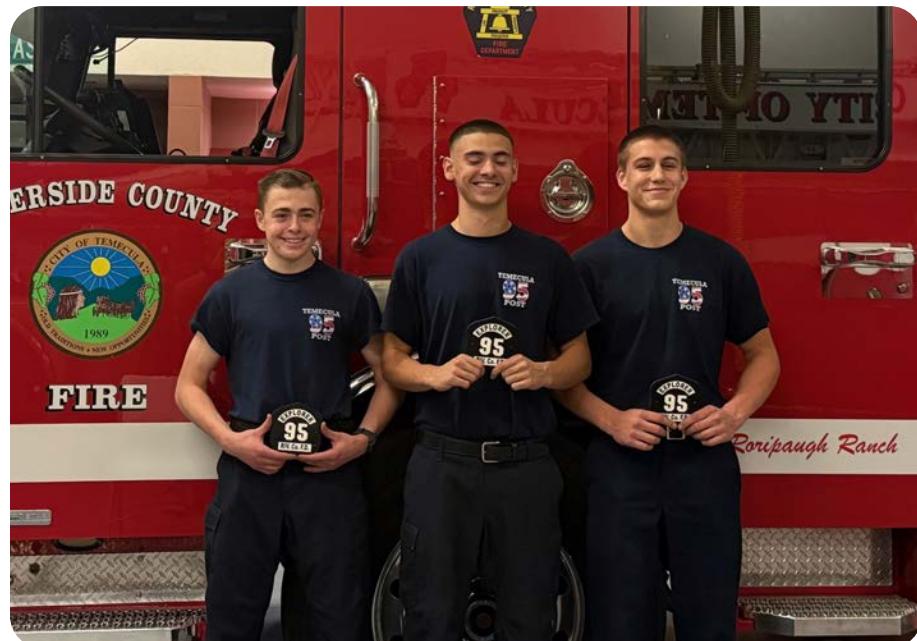
EXPLORER POST 15

MEMBERSHIP & GROWTH

- 14 active members
 - Aiming for 20 in 2026
- Realigned under Temecula Battalion 15

TRAINING & DEVELOPMENT SKILLS

- Firefighting fundamentals: protective gear, ladder operations, hose deployment, search and rescue drills
- Candidate Physical Agility Test (CPAT) preparation using Station 95 equipment
- CPR certification for new members
- Progress toward NWCG wildland firefighting certifications



112 - FIRE

CAREER ADVANCEMENT

- Explorer Hogan: EMT school completed, Riverside County Fire reserve training, applying for CAL FIRE Firefighter I
- Two members are currently in EMT school
- Explorer Berry enlisted in the Air Force
- Former seniors: Landon Lassig hired by Los Angeles County Fire; Kyle Musselman joined CAL FIRE

COMMUNITY IMPACT & FUTURE GOALS

- Members develop skills, serving the community, and preparing for careers in fire and emergency services
- Post ready to take on new challenges in 2026!

MEDIC

2025 was a year of growth and expansion for our programs, with new opportunities enriching our training and community engagement initiatives. Key accomplishments in our Medic/Training programs include:

- CPR Training: 436 certifications issued
- First Aid Training: 310 certifications issued
- BLS (Basic Life Support): 57 certifications issued
- Stop the Bleed: 450 certificates awarded
- Narcan Education: 22 sessions completed
- Sidewalk CPR: 2,700 participants trained

These achievements reflect our department's ongoing commitment to equipping both staff and community members with essential lifesaving skills.



FIRE PREVENTION

INSPECTION AND PLAN REVIEW VOLUME

- 4,781 new construction inspections
- 2,168 annual inspections
- 3,649 state-mandated inspections (SB1205)
- 5,261 plan reviews (building permits, fire permits, public works, planning cases)

NEW CONSTRUCTION HIGHLIGHTS

- Major projects: Arrive (apartments on Ynez), Marlowe, Everhome Suites, kickoff of Altair, Rendezvous Phase II, completion of Solana Winchester
- Developed a great working relationship with Skorpions and completed all outstanding items to bring them into compliance

STATE-MANDATED INSPECTIONS

- Full compliance with SB1205, ensuring life safety standards are met in all applicable buildings

ANNUAL INSPECTIONS

- Ongoing inspections across the city and compliance with businesses within the City
- Continue to grow our working relationships with business owners to educate and go over the importance of life safety, not just for the City but also for them as the owners and the community

ANNUAL OPERATIONAL AND INSPECTION FEES

- Improved safety and strong relationships with business owners and patrons
- New fee schedule went into effect for all businesses in the City and the annual inspection team has been meeting with business owners to go over what the fees are, how the program works, and what operational fees will be applied to their business
 - Businesses have been receptive, and when they have questions or concerns, they reach out to staff, and staff go over and meet the customers' needs to ensure they are taken care of

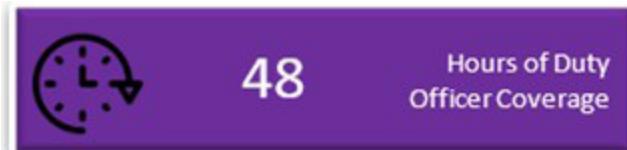
The fire prevention team has added additional staff this past year to keep up with the current workloads, which also ensures we meet all our state-mandated inspections and annual fire and life safety inspections throughout the city.



EMERGENCY MANAGEMENT

- Upgraded the city's Emergency AM Radio from analog to digital, improving messaging and online streaming capability
- Completed handheld radio procurement and shifted focus to vehicle-mounted radios with a full communications maintenance agreement
- Launched Temecula's first Spanish CERT course
 - Low completion but continued commitment to inclusive preparedness
- Introduced TEEN CERT through a partnership with TVUSD, piloted at Rancho Vista High School
- Began development of the Ron Roberts Library as the City's Alternate Emergency Operations Center with full A/V and operations rooms
- Implemented a three-phase Narcan Distribution Program for staff and community, training 100+ personnel
 - Pilot Community Narcan Education & Distribution Program brought forward to City Council in April 2025 (at the request of MPT) with the program kicking off its 2-session employee training in August of 2025
- Expanded mutual-aid agreements, adding Team Rubicon and progressing toward large-animal evacuation agreements with Galway Downs
- Supported SCE Community Resource Centers and began developing transportation evacuation agreements
- Launched the EOC Credentialing Program for baseline and deployable emergency responder qualifications







- Developed or updated key emergency plans, including Civil Unrest, Facility Evacuation, Power Outage/PSPS, with four additional major plans in progress
- Completed full updates to all 52 EOC position binders with checklists, job aids, contacts, and reference materials
- Enhanced plan alignment efforts to meet new state mandates, including AB-781 requirements for pets in shelters
- Provided support to partner agencies through exercise planning and multi-jurisdictional training
- Responded to multiple local incidents, including PSPS events, structure fires, and the Tornado Fire, supporting evacuations and incident operations
- Conducted 48 emergency communications and equipment tests across radio, IPAWS, and satellite systems
- Delivered numerous staff and community trainings, including CERT, Narcan, evacuation, and EOC transition briefings
- Participated in 17 exercises, including ShakeOut drills, POTUS visit functional exercises, and partner agency EOC simulations
- Conducted 19 public education and outreach events and produced 30+ social media preparedness posts
- Maintained and expanded the Temecula ALERT database to over 57,000 contacts across various registration sources
- Managed EOC readiness, OA coordination, disaster recovery tasks, and financial/grant administration for multiple ongoing programs





TEMECULA CITIZEN CORPS

COMMUNITY SUPPORT & MISSION

- TCC continued assisting the community, first responders, and the Office of Emergency Management
- Comprised of well-equipped, professional volunteer members dedicated to disaster and emergency preparedness

MEETINGS & TRAINING

In 2025, TCC contributed the following:

- Volunteer Hours: 5,506 hours
- Amateur Radio Check-Ins: 897 (October 31, 2025)
- Amateur Radio Team Members: 25
- Volunteers in the Program: 61
- CERT Courses: 6

- Students Trained: 100
- Holds regular monthly business meetings and advanced training beyond the basic CERT course
- Plans for 2026 include delivering 5 CERT courses annually and additional courses for community partners (e.g., MSJC, TVUSD)

SPECIAL CAPABILITIES

- Only CERT team in Riverside County able to provide Fire Fighter REHAB on extended incidents
- Direct support to fire base camps during large-scale wildland fires
- Activation and equipping of mass care and shelter sites
- Provides robust amateur radio communications via TCC ACS/RACES group

RESOURCES & EQUIPMENT

- 6 strategically deployed CERT trailers across the City
- Compound with multiple CONNEX boxes containing disaster supplies and tools
- 2 vehicles for operational support
- Supports 2 mass care and shelter trailers owned by OEM





120 - HUMAN RESOURCES AND RISK MANAGEMENT

HUMAN RESOURCES AND RISK MANAGEMENT

Human Resources and Risk Management focused on innovation and progress in 2025, modernizing systems, supporting employee growth, and fostering a safe, engaged, and high-performing workplace.

Key achievements included launching the NEOGOV HRIS implementation project, transitioning personnel files into electronic format, and welcoming 110 new employees while supporting 89 promotions and upgrades. Risk Management advanced safety and well-being through expanded training, modernized security measures, and proactive wellness initiatives, supported by strong financial stewardship and cost recovery efforts.

Leadership development also remained a priority. Redesigned Supervisor and S.T.A.R.T. Academies equipped leaders at all levels with essential skills, while expanded NEOGOV learning opportunities and citywide safety events promoted readiness, growth, and collaboration. Together, our department continued to build greatness through innovation, connection, and a culture of excellence.

RECRUITMENT AND ONBOARDING

- Conducted 48 recruitments with an average time to hire of 85 days
- Streamlined seasonal hiring, reducing pre-employment and onboarding processing time



- Implemented NEOGOV eOffers, reducing offer turnaround time from 7 days to 3 days
- Participated in local job fairs and community events, connecting with nearly 300 potential candidates and advising students on career pathways in public service
- In compliance with AB 2561, developed procedures for annual vacancy tracking and reporting, compiling 2024 data presented to the City Council



CLASSIFICATION AND COMPENSATION

- Updated 10 classification specifications and created two new classifications: Code Enforcement Manager and Emergency Manager
- Updated all 151 classification specifications with driver's license requirements in compliance with SB 1100
- Completed the annual reclassification study, reclassifying 23 employees performing out-of-class duties

PERFORMANCE AND EMPLOYEE DEVELOPMENT

- Achieved an 83% performance evaluation completion rate
- Updated the performance rating scale, refining point ranges, rating names, and comment standards to ensure a fair, transparent process
- Hosted a redesigned five-day Supervisor Academy focused on tenured leadership development and advanced skill-building
- Delivered the second annual Supervisors Transition and Readiness Training (S.T.A.R.T) Academy, a two-day program for new supervisors
- Enhanced training management through

NEOGOV, streamlining citywide training delivery for the following courses

- Workplace Violence Prevention
- In-Person Customer Service
- Narcan
- Active Assailant Response
- Collaborated with the Workforce Strategic Plan Focus Group to attract, develop, engage, and retain top talent aligned with organizational goals
 - This year emphasized growth, connection, and open discussion among members, fostering strong departmental relationships and constructive feedback to guide future workforce initiatives



BENEFITS AND LEAVES

- Implemented the new Super Catch-Up provision in the 457 plan, expanding retirement savings opportunities
- Amended the Management Compensation Plan (MCP) to ensure compliance with CalPERS requirements for reporting Employer Paid Member Contributions
- Implemented new dental and vision carriers for the 2026 plan year, resulting in reduced premiums, broader provider networks, and the introduction of a second vision plan option offering greater flexibility and access to care
- Processed 445 employee benefit changes during open enrollment
- Updated the City's Section 125 Cafeteria Plan Document
- Partnered with the City's benefit providers to organize onsite visits and virtual education sessions intended to expand employee awareness, improve access to offerings, and increase utilization of available benefits
 - Participating providers included LegalShield, Aflac, ScholarShare, Aetna Resources for Living, Voya, and Cal Baptist University
- Managed 22 protected leave requests year-to-date, ensuring compliance with federal and state regulations

HR OPERATIONS AND SYSTEMS

- Processed over 820 personnel transactions, including 110 new hires (50 seasonal), 89 promotions and upgrades, and 94 separations or retirements
- Processed a 2.3% Cost-of-Living Adjustment (COLA)

increase for all employees effective June 28, 2025

- Transitioned all new hire personnel files to electronic format and scanned 80% of current files, with completion expected next year
- Launched the NEOGOV HRIS implementation project to consolidate and automate key HR functions
- Attended the NEOGOV Conference to expand expertise on six modules supporting the entire employee lifecycle



WORKPLACE SAFETY

- Conducted hearing conservation testing for 42 employees
- Hosted the fourth annual National Safety Month activities
- Introduced a new proximity card design and updated the administrative guideline
- Held the second annual on-site Safety Footwear Event

- Completed 21 ergonomic workplace assessments
- Provided Hepatitis A and B vaccinations to exposed employees

WORKERS' COMPENSATION

- Conducted Interactive Process meetings to support employees and supervisors in navigating Workers' Compensation, ensuring a better understanding of on-the-job injury management
- Expanded the list of Occupational Medical Facilities to include Carbon Health, Kaiser, Concentra, and Temecula 24 Hour Urgent Care, providing employees with more options for treatment following industrial injuries or illnesses





126 - INFORMATION TECHNOLOGY AND SUPPORT SERVICES

INFORMATION TECHNOLOGY AND SUPPORT SERVICES

The year 2025 marked a milestone of innovation, collaboration, and achievement for the Information Technology and Support Services (ITSS) Department. We were proud to be recognized with the Municipal Information Systems Association of California (MISAC) Achievement in Information Technology Practices Award—an honor that reflects our unwavering commitment to excellence and industry best practices.

Throughout the year, our team delivered impactful projects that strengthened the City's digital infrastructure and enhanced service delivery.

The infrastructure team successfully completed critical upgrades, including the replacement of server infrastructure supporting both the Library and our Citywide security camera network.

The Enterprise Applications team streamlined operations by reconfiguring the permitting system to accommodate a new fee schedule, improving efficiency and user experience.

Our GIS division continued to lead with innovation, developing detailed 3D maps of homeless encampments to support the Sheriff's Department in their outreach and planning efforts.

Meanwhile, the Media Services division delivered its most

ambitious audiovisual project in recent memory—the comprehensive buildout of the secondary Emergency Operations Center (EOC) at the Library.

Support Services and the Helpdesk remained the face of our department, consistently providing the high-quality customer service that our organization has come to be known for.

These accomplishments represent just a snapshot of the exceptional work ITSS delivered in 2025, and we look forward to building on this momentum in the year ahead.



DEPARTMENTAL

- 2025 Municipal Information Systems Association of California (MISAC) Achievement in Information Technology Practices Award
- Employee Technology Use Policy update to address artificial intelligence
- 2025 Nationwide Cybersecurity Review (NCSR)
- 2025 Eide Bailly IT Controls Assessment
- Hosted Tyler Technologies User Group Meeting
- Hosted CTE Students from Temecula Valley High School to discuss careers in Information Technology



CYBER SECURITY

- Administered 11 cybersecurity training/phishing campaigns
 - Improved participation rate by approximately 10% during Cyber Security Awareness Month!
- Completed penetration test to assess the security of our internal and external networks
- Blocked access to over 7,000 known harmful websites
- Stopped over 27 million threats
- Deployed over 5,000 patches and updates to all servers and workstations

NETWORK INFRASTRUCTURE

- Replaced video servers, doubling storage capacity
- Provided public wireless networks that served 75,397 people with 126,792 GB of data
- Installed a WiFi garden at the Ronald Reagan Sports Park Pickleball Complex
- Completed RSO move to the “Welcome Center”
- Lifecycle replacement of end-of-life wireless access points, network switches, and firewalls

TECH SUPPORT

- Deployed 81 new PCs across all City facilities with enhanced hardware components, which improves system performance and enables employees to work more efficiently
- Upgraded 167 existing PCs from Windows 10 to Windows 11, improving system security, user productivity, and overall performance
- Closed 1,476 tickets in the Helpdesk division
 - Approximate 38.5% decrease from 2024
- Received over 1,800 calls to the Helpdesk
 - Approximate 28% decrease from 2024
- Processed 120 new hire and onboarding requests and 122 separation requests
- Lifecycle replacement of five security footage viewing stations
- Guest speaker at Great Oak High School students about city careers and what to do after high school.



ENTERPRISE APPLICATION SERVICES

ENTERPRISE PERMITTING & LAND MANAGEMENT

- Enterprise application upgrades, security patches, and bug fixes
 - Deployed major security and feature updates to five (5) enterprise applications
- Fee study updates
 - Deployed new test and train environments
 - Reconfigured all fee templates for Building, Fire, Planning, and Public Works
 - Built new applications for Building, Fire, Planning, and Public Works reviews
- Public Works stormwater enhancements
 - Developed processes for correctly and routinely categorizing business records
 - Automated NPDES inspection zone assignment based on GIS layer
 - Created new permit types for tracking BMPs and compliance programs
- Code Enforcement enhancements
 - Updates to case statuses, attachment types, and workflows
 - Major revisions to Notice of Violation report
 - Automated reporting of noticed cases
- Fire annual inspection enhancements
 - Major updates and additions to inspection types
 - Programmed full inspection checklists
 - Added fees and the ability to collect invoices on inspections



- Major Business License improvements
 - Implemented a fully electronic online application
 - Automated applicant communication for payment reminders and updates
 - Automated license issuance after review completion

TYLER ERP

- Enabled non-sufficient funds feature to initiate from EPL and correctly report in Munis
- Collaborated with staff to streamline the requisition and invoice approval process

OTHER APPLICATION SUPPORT

- Major improvements to internal electronic forms and workflow processes
 - Migrated PSC access change updates to a

- standalone form, allowing for bulk adjustments and non-employee requests
- Built a new Computer Loan Program form for project employees
- Programmed major revisions to the Employee Benefit Enrollment form
- Designed tree permit form for Public Works
- Converted the Economic Development Sponsorship Form digital

MOBILE PHONE SUPPORT

- Migrated city mobile device fleet to new Verizon “Public Safety” service plan
 - Mobile hotspot and 5G Ultrawideband features

- included on all lines
- Network priority for mobile data during emergencies and times of network congestion
- Increased efficiency and availability of mobile device support
 - Developed detailed process documentation and cross-trained staff
 - Implemented Microsoft Booking software for support appointments
 - Automated device inventory replacement cycles and task generation
 - Deployed or replaced 80 staff mobile devices
 - Implemented OneDrive installation & training with each new device



GEOGRAPHIC INFORMATION SYSTEMS (GIS)

HOLIDAY & SPECIAL EVENT MAPS CREATED

- Christmas
- Fourth of July
- Halloween
- Rod Run
- Olympics 2028

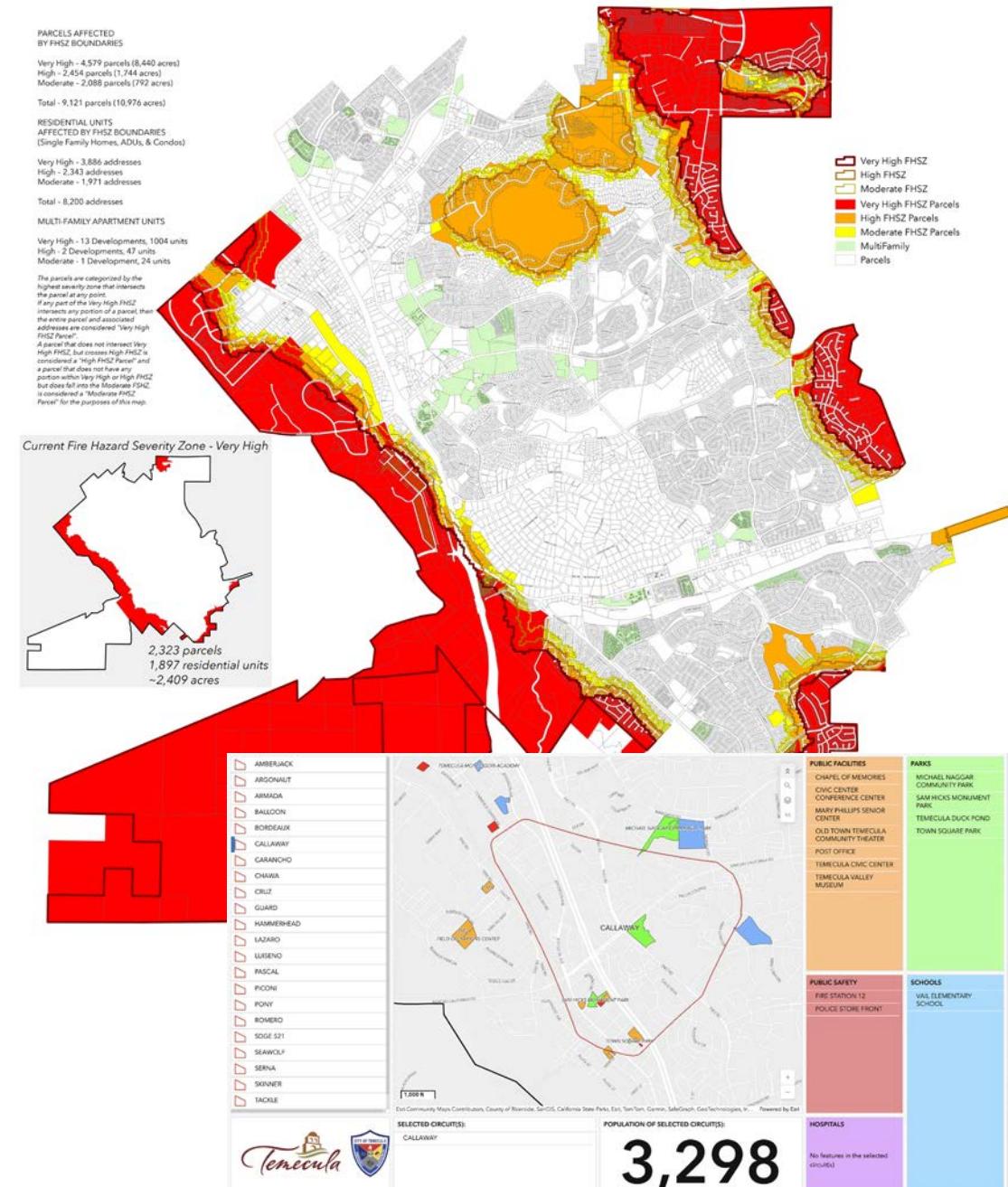
CITYWIDE DATA COLLECTION & PROJECT MAPS COMPLETED

- General
 - Affordable housing
 - Code Enforcement areas
 - Dispensary areas
 - Great Oak trail lighting
 - Hintergardt Park
 - Homeless Encampment
 - Housing Element
 - Housing inventory
 - Planning Commissioners conflict of interest
 - Pickleball complex noise analysis
 - Surrounding developments
- Outreach
 - E-Bike signs and bike racks
 - Handicap parking
 - MilVet donation event



- Public Safety
 - AED inventory
 - Debris management
 - EOC temporary refuge area
 - Evacuation zones
 - Fire annual inspection multifamily
 - Fire Hazard Severity Zone 2025 update
 - Fire inspector areas
 - Fire station map posters
 - Aerial maps for PD
 - Temecula Creek - Fire reduction
 - Wildfire risk reduction grant
- Public Works
 - Accepted streets map update
 - CIP projects
 - Concrete and pavement repair projects
 - Epperson parking lot
 - MSHCP for RCA
 - Park restrooms
 - Pavement rehab
 - Sidewalks area measurement
 - Slurry seal
 - Streetlights

FIRE HAZARD SEVERITY ZONES (FHSZ) 2025



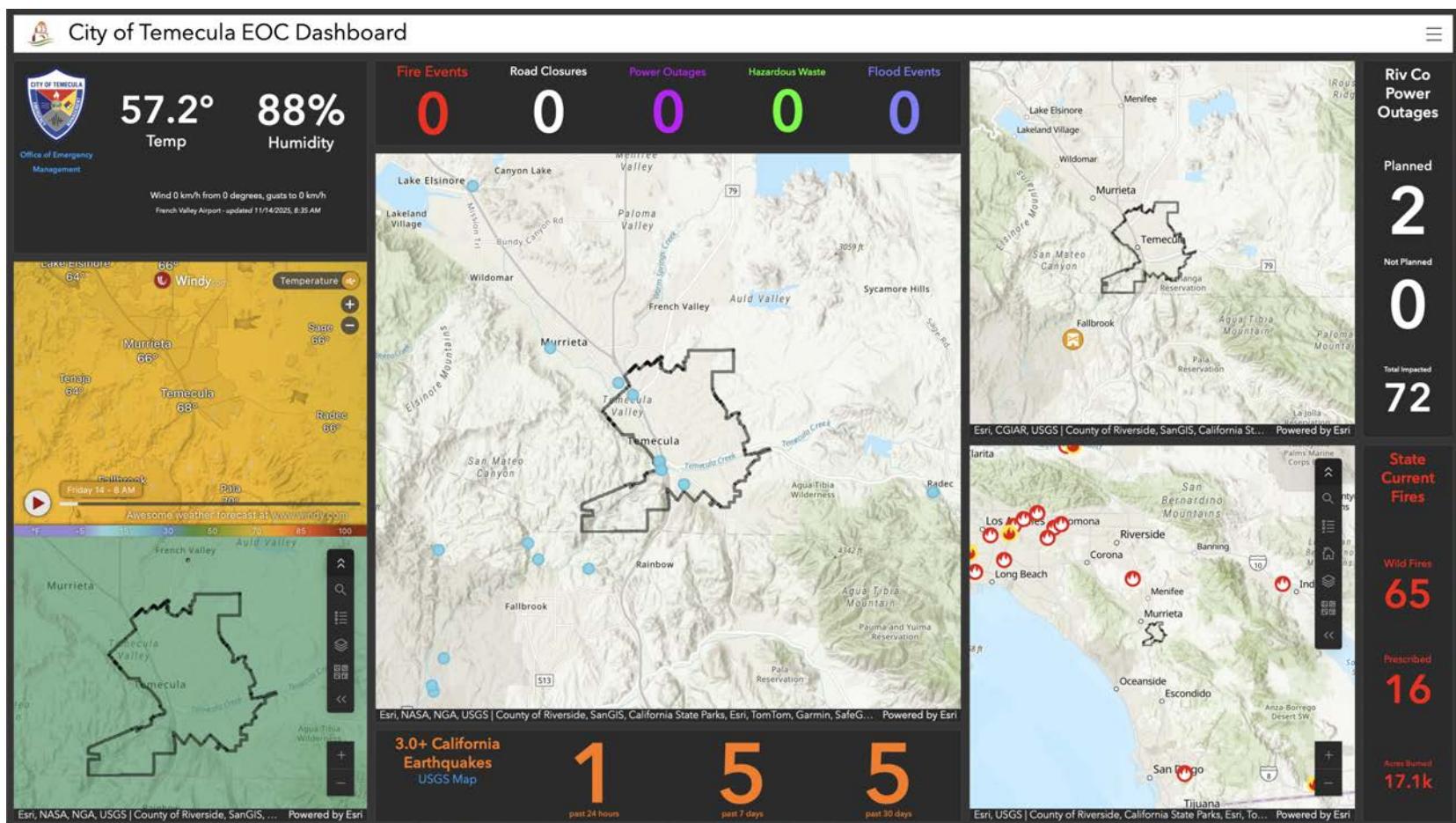
NEW OR UPDATED WEB MAPS & APPLICATIONS

- City projects storymap
- Geocortex search by previous APN
- Homeless encampment aerial photography and 3D maps
- City security camera network online map
- SCE circuit maps and dashboard
- Stormwater data collection maps and dashboard
- Temecula Visitor's Center interactive map

- Weed abatement app update and dashboard
- Wind events maps and dashboard

TRAINING & OUTREACH

- ESRI certified training courses
- ESRI UC map submissions
- Nearmap staff training & support
- Training conferences and user groups



SUPPORT SERVICES

CENTRAL SERVICES

- Printing Services
 - Approximately 4,200 pages of plans and posters printed
 - Approximately 2.1 million copies made
- Mail and shipping
 - Processed approximately 122,000 outgoing USPS mail pieces
 - Delivered approximately 25,000 incoming USPS mail pieces
 - Delivered approximately 3,700 packages received via Fed Ex, UPS, and Amazon



SUPPORT SERVICES

- Call volume
 - Received over 18,000 calls
 - Maintained an average time on a call of approximately 12 seconds
- Department support
 - Assisted Code Enforcement by verifying property ownership for their annual weed abatement program
 - Assisted the City Manager's office with the State of the City souvenir gift preparation
 - Assisted Public Works with Temecula sustains compost & recycling program, foldable handouts, and kids' crafts

MEDIA SERVICES

PUBLIC MEETING VIDEO PRODUCTION

- 21 Council meetings
- 46 boards and commission meetings
- Temecula Valley Hospital community meeting
- Council Budget workshop and presentation
- Council Housing workshop
- Council CIP workshop
- Council commission workshop
- 2 GPAC meetings

SPECIAL EVENT VIDEO PRODUCTION & AUDIOVISUAL SUPPORT

- New Year's Eve Grapedrop drone show
- State of the City event, presentation, and logo creation
- 4th of July parade
- Santa's Electric Light Parade – live broadcast
- Rod Run & Cruise Night audio support
- Pechanga Pu'éska Mountain Day
- 4 Community Theater plays
- White Coat ceremony
- TVE2 Economic Development event with the founder of Ugg
- Women's Breakfast
- Men's Breakfast
- Temecula's retail market 2025 Buxton presentation





GROUNDBREAKINGS & RIBBON CUTTING VIDEO PRODUCTION

- I-15 French Valley Parkway Phase 2 ribbon cutting
- Margarita Undercrossing ribbon cutting
- Temecula Pickleball Complex ribbon cutting
- CRC Splash Pad ribbon cutting
- Rosie Vanderhaak Community Room dedication

DRONE MISSIONS

- Altair
- Vine Creek
- State of the City drone footage
- Budget Workshop
- French Valley Parkway Phase II
- Stormwater inspections and promotional footage
- Nicolas Road extension construction
- 4th of July @ Ronald Regan Sports Park event setup

- Car dealerships
- Summer Concert Series
- Temecula Parkway interchange
- Ronald Regan Sports Park trails map exploration
- New Year's Eve Grape Drop

OUTREACH

- GPAC registration announcement
- Milvet promotion
- State of the City save the dates
- 55-hour Winchester ramp closure video
- Old Town road closure video

PROJECTS

- Chapel of Memories audio upgrade
- CRC MPR audio upgrade
- Began CRC amphitheater sound system replacement
- Conference Center camera installation



CAMERAS AND SECURITY SYSTEMS

- Installed new cameras in the following locations:
 - Pickleball courts
 - PD Storefront
 - RRSP Hockey Rink
 - Traffic intersections
 - Epperson Parking Lot
- Installed or reconfigured access control in the following locations:
 - Old Town Theater
 - The Merc
 - PD Storefront

LIBRARY TECHNOLOGY SERVICES

- Secondary EOC and library audiovisual upgrade project
 - New Homework Center media wall and 4 additional TVs
 - New study room video conferencing technology
 - New Children's Reading Room technology
 - New Public PC area Digital signage upgrade
 - Rosie Vanderhaak Community Room full technology upgrade
- Library uninterruptible power supply (UPS) replacement
- Infrastructure replacement, including servers and networking hardware
- Software for servers, public computers, and backup systems has been upgraded to the latest versions





139 - INFORMATION TECHNOLOGY AND SUPPORT SERVICES



PUBLIC WORKS

This year marked a historic chapter for Temecula's Public Works Department with the completion of the City's largest-ever infrastructure project, the I-15/French Valley Parkway Phase II, a \$140 million regional mobility improvement now benefiting over 150,000 drivers daily.

Alongside this milestone, teams advanced dozens of projects citywide, from new sidewalks, solar trail lighting, and enhanced park amenities to major roadway upgrades and the design of future improvements like Fire Station 84, Diaz Road Expansion, and I-15/French Valley Parkway Phase III.

Behind every success is the collective effort of our divisions, Land Development issued over 500 permits and conducted over 2,500 inspections; Facilities modernized City buildings and public spaces; Parks Maintenance revitalized courts, planted trees, and resolved more than 1,400 service requests; Street Maintenance paved and sealed millions of square feet of roadway; and Stormwater led major environmental compliance efforts, installing trash capture devices, refining GIS tracking systems, and completing new standard operating procedures.

Meanwhile, the Traffic Division delivered smarter, safer intersections with new signal controllers, ADA ramps, and fiber communications. These accomplishments demonstrate how teamwork and vision continue to shape the Temecula of tomorrow.





CAPITAL IMPROVEMENT PROGRAM (CIP)

- Installed 27 new solar lights along the Murrieta Creek Trail between First Street and Moreno Road
- Completed construction of new sidewalk in Old Town along Sixth Street between Front Street and Mercedes Street, including restriping of parking and pedestrian bulb-outs
- Continued development and design of the Ynez Road Improvements – Phase I project
- Continued design and environmental studies for the Overland Drive Widening, between Jefferson Avenue and Commerce Center Drive
- Advertised the contract for the construction of Long Canyon Creek Park Restrooms
- Finished construction on the I-15/State Route 79 South Enhanced Landscaping, a \$3.6M project
 - The contractor will maintain the new landscaping for one year before City staff assumes maintenance responsibilities
- Initiated design of the I-15/French Valley Parkway Improvements – Phase II Highway Planting
 - Project fulfills landscaping requirements associated with recent freeway improvements
- Continued development and design of the Fire Station 73 renovation and improvements
- Continued development and design of the Diaz Road Expansion
 - Project will widen and improve Diaz Road to the ultimate width between Winchester Road and Rancho California Road
- Continued coordination with the US Army Corps of Engineers (USACE) and Riverside County Flood Control & Water Conservation District (RCFC&WCD) on the Murrieta Creek Flood Control project, including construction of the project's Phase 2B in conjunction with the Diaz Road Expansion, and the Murrieta Creek at Overland projects
- Started construction of the Pauba Road sidewalk and road widening
 - Project will construct improvements between Elinda Road and Showalter Road
- Completed the first phase of Storm Drainpipe Lining analysis
 - Pilot construction project is scheduled for 2026
- Completed construction on the largest capital improvement project in the City's history –I-15/French Valley Parkway Phase II
 - Project opened to the public in April 2025
 - \$72 million construction contract brought the total project cost to \$140 million
 - Project consisted of a new collector-distributor system along I-15 between Winchester Road and the I-15/215 Junction, significantly improving regional mobility
 - Completion of this project resulted in reduced travel times for more than 150,000 drivers daily!
- Rehabilitated approximately 270,000 square feet of pavement along Rancho Way, Felix Valdez Avenue, and Santiago Road
- Replaced 15 access ramps in compliance with current ADA standards
- 22,400 square feet of sidewalk and driveway repaired at 182 locations



- Started construction on the Ronald Reagan Sports Park Hockey Rink Improvements
 - New steel arena-style roof structure
 - Includes lighting and fans
 - New sport tile flooring in the rink
 - New dasher boards, kickplate, cap rail, and plexiglass around the entire rink
 - New bleachers with ADA ramp and viewing platform, and additional ADA viewing platform on opposite side
 - New drinking fountain that includes a bottle filler
- and ADA fountain
 - New ADA ramp from the sidewalk to the court area
 - New concrete pad for the storage containers
 - New scoreboard
 - Improved landscaping, including synthetic turf
 - Drainage improvement on the south side of the court to help prevent ponding near the court
- Completed contract documents and advertised the contract for the construction of new restrooms to be constructed at Vail Ranch Park

- Completed contract documents and advertised the contract for the construction of the Ronald Reagan Sports Park Skate Park
 - Construction will begin in early 2026 with a ten-month construction schedule
- Completed contract documents and advertised the contract for construction of the ADA Transition Plan Implementation – ADA Curb Ramp Replacement Ph I
 - Construction will take place in early 2026
- Completed construction of improvements to the concession stand, storage room, and restroom building at the Ronald Reagan Sports Park North/South Baseball Field
- Completed construction of 17 dedicated pickleball courts surrounded by a 10-ft-high chain link fence with windscreens, parking, and lighting



- Completed construction of the Bridge Maintenance Project
 - Project addressed maintenance needs at 5 bridge locations
 - Work included replacing existing pavement markings and delineation; cleaning and treating existing concrete bridge decks with high molecular weight methacrylate; and removing and replacing joints at each bridge location
- Completed the 5-year, City-wide assessment of street conditions, and updated the pavement management program
- Initiated the preparation and development of the plans, specifications, and estimate for the I-15/French Valley Parkway Improvements – Phase III
- Initiated the development of the plans, specifications, and estimate for La Paz Roundabout Reconstruction
- Completed installing two asphalt parking lots in Old Town on Main Street, adding 77 public parking spaces, including 5 ADA stalls
- Completed the renovation and reconfiguration of the Epperson Parking Lot
 - Final parking lot configuration has a total of 213 parking spaces
 - 58 more spaces than the configuration just prior to construction!
- Completed sidewalk and ADA ramp improvements on the West side of Ynez Road between Rancho Highland Drive and Tierra Vista Road
- Entered into a cost-sharing agreement with the County of Riverside and completed improvements on a section of roadway on Pechanga Parkway between Wolf Creek Drive South and South City Limits
- Improvements include slurry seal and new road striping and pavement markers installed
- Fire Station 84 is currently under construction and will be completed in the Fall of 2026
 - Construction will include the expansion of the training room and a new fitness room
- Citywide Slurry Seal project is under construction and will include approximately 4M square feet at various locations in the City, including parts of Villages, Rancho Del Sol, Verano, Rancho Solano, Costain Signet, Avendale, Barclay Estates, Woodcrest Country, Ridgeview, and Promenade at Temecula areas
 - Project will be completed by the Spring of 2026
- Total project inspection hours were 2,962 hours
- Received the APWA 2024 Outstanding Multi-Use Recreation Center Project of the Year Award for the Margarita Recreation Center with the Dog Park
 - This project is now eligible for a national award!





LAND DEVELOPMENT

- Successfully completed the following:
 - Issued 324 Utility permits
 - Issued 162 onsite and offsite permits
 - Completed 2,594 inspections
 - Revenue: \$1,318,085.53

PROJECT SPOTLIGHT

- Altair
 - Approximately 1700-unit housing development with a 5-acre central community park and 5 smaller parks throughout the villages
 - Mass grading permit was issued on 2/26/24 and construction is currently ongoing

- Nicolas Road/Calle Girasol
 - New 4000 linear foot roadway connecting Butterfield Stage Road to Calle Girasol/Liefer Road
 - Improvements include approximately 1,800 linear feet of a 10' wide Class I bikeway
 - Construction is ongoing, and the road is expected to open in the Spring of 2026
- Villages at Paseo Del Sol/Elderberry
 - Approximately 170-unit housing development
 - Associated improvements include the widening of Butterfield Stage Road at Temecula Parkway
 - Rough grading permit was issued on 7/31/24, and construction is currently ongoing



FACILITIES DIVISION

- Civic Center
 - Completed 3rd floor remodel of open office space to new employee break room
 - Completed 1st floor remodel of open file space into Emergency Manager's new office
 - Repair/replace sidewalk and stair concrete control joints with new backer and elastomeric joint compound
 - Continued retrofitting of LED lighting throughout the facility
 - Reconfigure the cubicle area in the fire to accommodate added employees
 - Added mini split A/C unit to Canyon's conference room to help with heat load

- Facility Ops Center
 - Added stove and dishwasher 1st floor breakroom
 - Repaired/replaced backer and elastomeric material in all major control joints in the concrete areas of the maintenance yard
 - Replaced drinking fountain with bottle filler drinking fountain (grant funding)
- Ronald J. Parks Community Recreation Center
 - Recoat gym floor
 - Dig out root repairs in parking lot areas
 - Seal and restripe all parking lot areas
 - Retrofit all amphitheater accent lighting
 - Repaint all perimeter black wrought iron fencing
 - Install a new shed on the pool deck for additional storage
- Temecula Community Center





- Added rain gutters
- Interior painting and new window blinds in MPR
- Old Town Temecula Community Theater
 - Fabricated and installed trash enclosure top and locking doors
 - Added courtyard string lights
 - Planted a new tree and added a new marquee, up lights

- Painted existing courtyard benches and added several new benches
- Replaced both women's and men's courtyard restroom sinks, faucets, and countertops
- Temecula Valley Entrepreneurs Exchange (TVE2)
 - Added roof and locking doors to secure and protect the trash enclosure.
- Pennypickle's Workshop
 - Repaired/replaced as needed rotted wood decking and stair-rails
- Ronald H. Roberts Temecula Public Library
 - Seal restripe Parking lots
 - Added new signage for the newly named Rosie Vanderhaak conference rooms
- Jefferson Recreation Center
 - Added new parking lot gates for security
- Safe House
 - Paint the exterior of the building
- Help Center
 - Painted exterior Barn
 - Added new countertops for additional workstations
- Police Substation
 - Remodel the old visitor center into an additional wing of the police station
 - Second A/C unit removed and replaced with a new unit
- History Museum
 - Installed window tint throughout the facility

- Painted both upstairs and downstairs ceilings black (Per TCSD request)
- New chain link fence was installed between the History Museum and the Fire Station
- Parking Garage
 - Painted the parking garage 3rd floor wrought iron security fence
 - Repaired and upgraded LED exterior lighting
- Patricia Birdsall Sports Park/The Sports Ranch at Sommers Bend
 - Completion of snack shacks at both locations
- Margarita Recreation Center
- Complete trash enclosure
- Fire Station 95
 - Roof repairs
 - Conex boxes added for additional storage
 - Outdoor Lighting upgraded
- Fire Station 92
 - Remove and replace the package A/C unit for general living areas
- 6th Street Facility
 - Added new bottle fill drinking fountain (Grant-funded)
 - Started replacement of wood curbing throughout the parking area



PARK MAINTENANCE DIVISION

- Completed Winchester Creek Park basketball court replacement and resurfacing
- Completed Mike Naggar Park hockey rink resurfacing
- Completed installation of a dog agility course at Mike Naggar Park Dog Park
- Completed tree trimming maintenance on approximately 3,500 parks, median & slope trees, and 1,000 right-of-way trees
- Replaced two circulation motors and pumps at Harveston Lake Park
- 150 trees were planted in parks, medians, slopes, and right-of-way
- Responded and resolved over 1,400 Service Order Requests
- Supported all City departments on various events and projects



STREET MAINTENANCE DIVISION

Successfully completed the following:

- Sommers Bend Station #95: Removed vegetation and incorporated colored rock with concrete work
- Paloma Del Sol Park: Assisted with the installation of a new secure block trash enclosure
- Margarita Road (Northbound) and Winchester Road to Winco: Milled and Paved: Milled & Paved: 5,500 sq ft
- Meadows Parkway and Rancho California Road (Turn Pocket): Milled & Paved: 2,100 sq ft
- Pauba Road (Eastbound) east of Butterfield Stage Road: Milled & Paved: 3,800 sq ft
- Meadows Parkway (Southbound) from De Portola Road to Campanula Way: Milled & Paved: 5,500 square feet
- Citywide: Slurry Sealed approximately 5,000,000 square feet



STORMWATER DIVISION

- Completed the next phase of the Statewide Trash Amendment compliance, which consisted of the following:
 - Installed 123 EnviroPod trash capture devices
 - Generated 194,983 cubic feet of design capture volume (DCV) stormwater credits
- Completed in-depth research to integrate all Priority Development Projects (PDPs) into GIS for comprehensive tracking
- Designed and implemented a BMP Collector App to perform a comprehensive Citywide BMP inventory
- Created public information trifolds explaining the purpose and importance of stormwater inspections
- Analyzed and refined business license data to support targeted high- and low-priority inspections
- Overhauled the Stormwater Division webpage, enhancing content delivery and public communication

- Renamed the City's Alternative Compliance Program to Stormwater Compliance Program
- Hosted a long-awaited in-person National Pollutant Discharge Elimination System (NPDES) Municipal Training for the SMR Co-Permittees
- Completed a Stormwater Division Standard Operating Procedure (SOP)

TEMECULA SUSTAINS:

- Coordinated Two (2) Citywide Cleanup Events
 - Successfully organized large-scale cleanup efforts in April and October, drawing participation from over 1,500 Temecula residents committed to maintaining a clean and sustainable community
- Distributed Over 15 Tons of Compost at Public Events
 - Provided high-quality compost to residents at multiple city-sponsored events, including Earth Day celebrations, Citywide Cleanups, Sunset Markets, and the upcoming December 13th Compost Giveaway at Dendy Parkway





Earth Day 2025





- Donated 8,000 Tons of Compost to Local Golf Courses
 - Supported sustainable landscaping practices by donating compost to regional golf courses such as Redhawk, Pechanga, and Temecula Creek, enhancing soil health and reducing waste
- Contributed 2,000 Tons of Compost to Community Partners
 - Extended compost donations to local organizations, including Meadowview Homeowners Association and the Rose Haven Heritage Garden, promoting greener public spaces

- Achieved Compliance with CalRecycle Audit Requirements
 - Successfully completed a brief compliance audit with CalRecycle, affirming the City's adherence to California State regulations under Senate Bill 1383
- Created Educational Outreach Materials
 - Designed and distributed informative business card-style handouts to raise awareness among residents about the goals and requirements of SB 1383, California's organic waste reduction law
- Hosted Master Composting Workshops in Partnership with Riverside County
 - Collaborated with the Riverside County Department of Waste Resources to deliver a four-week educational series on backyard composting, empowering residents with the knowledge and tools to build and maintain their own compost systems



COMMUNITY CREEK & TRAIL CLEAN UP EVENTS 2025



TRAFFIC DIVISION

TRAFFIC CAPITAL IMPROVEMENT PROJECTS

- Highway Safety Improvement Program (HSIP) Cycle 11 Pedestrian Equipment Upgrade
 - Completed installation of countdown pedestrian heads at 54 intersections and traffic signal controller installations at 27 intersections
- HSIP Cycle 11 Bike Lane Upgrades
 - Design plans completed and put out to bid
- HSIP Cycle 11 Pedestrian Ramp Upgrades
 - Completed construction of 20 ADA-compliant pedestrian curb ramps with crosswalk striping upgrades around various schools Citywide
- De Portola Road/Jedediah Smith Roundabout Project
 - Finalized 100% design plans and preparing for bid
- HSIP Cycle 11 Safety Lights and Signal Communication
 - Completion of 100% design plans
- HSIP Cycle 12 Traffic Signal Fiber Extension
 - Design plans initiated
- Installation of fiber optic communications for Ring Road
- Installation of fiber optic communications for Ynez Road, north of Winchester Road
- Installation of approximately 70 new traffic signal controllers
- Installation of approximately 50 new battery backup systems for traffic signals





TRAFFIC SAFETY AND CIRCULATION PROJECTS

- Coordination of Engineering Traffic Speed Survey for various street segments, Citywide
- Completion of striping design plans for the following:
 - Pauba Road from Ynez Road to Margarita Road
 - Santiago Road from Old Town Front Street to Ynez Road
- Installation of striping improvements on the following:
 - Date Street (which has created over 50 public parking spaces)

- Tierra Vista Road at Ynez Road
- Westbound Pauba Road at Margarita Road
- North General Kearney Road at Calle Pina Colada
- Installation of red curb at various locations, including Mira Loma Drive, Rainbow Canyon Road at Bay Hill Drive, and Peach Tree Road
- Installation of All-Way Stops at the following:
 - La Serena and Calle Medusa
 - Loma Linda Road and White Sage Way/Redwood Road
- Installation of RRFB Crosswalk for College/Kaiser Parking lot at Madison/Sanborn
- Implementation of special signal timing plans for Sunday church operations at Ynez Road/Santiago Road
- Upgrade of 18 School Flashing Beacons







159 - PUBLIC WORKS



160 - RIVERSIDE SHERIFF'S OFFICE

RIVERSIDE SHERIFF'S OFFICE

A major milestone was the completion of a new facility, providing state-of-the-art office spaces for deputies, community service officers (CSOs), and other crucial support staff members. This infrastructure upgrade boosted team morale and operational efficiency. Furthermore, the commitment to public safety was enhanced by the implementation of a new, centralized monitoring station. This device and platform provide footage from City cameras across the municipality, showcasing real-time intelligence critical to combating crime and violence within city perimeters. We also implemented a new barrel load safety device to ensure all weapons can be safely loaded and unloaded while inside the workspace, improving the overall safety for our employees and the public.

Through proactive strategies, the Sheriff's Office solidified its strong city connections and communication, integrating seamlessly with municipal departments and residents. This collaborative spirit was evident in the successful and thorough staffing of all city-wide events, and the effort was bolstered by the invaluable partnership with the City of Temecula. The enhanced presence of law enforcement throughout the year achieved more than just safety; it fundamentally shifted the public expectation of service, overtaking and achieving a new standard of law enforcement that will serve as the benchmark for the years to follow.





162 - RIVERSIDE SHERIFF'S OFFICE



ACCOMPLISHMENTS

- Relocated from the 2nd floor at City Hall to where the “Welcome Center” was previously, now located next to the station on Main Street
 - State-of-the-art office space for deputies, community service officers (CSOs), and other crucial support staff members
 - Infrastructure upgrade boosted team morale and operational efficiency
 - Commitment to public safety was enhanced by the implementation of a new, centralized monitoring station
 - Device and platform provide footage from City cameras across the municipality, showcasing real-time intelligence critical to combating crime and violence within City perimeters
 - Implemented a new barrel load safety device to ensure all weapons can be safely loaded and

unloaded while inside the workspace, improving overall safety for our employees and the public

- Law Enforcement Appreciation Committee
- Hosted National Prescription Drug Take Back Day
- Mothers Against Drunk Driving Awards
 - Deputy Grimm was honored with the Century Award for 100 DUI Arrests
 - Deputy Ott had 27 DUI Arrests
 - Deputy Cali had 83 DUI Arrests
 - Corporal Downs had 37 DUI Arrests
- Temecula’s Walmart Donation for our Deputies
- Montessori Meet & Greet
- Collaborated with TCSD on hosting National Night Out
- Civic Center parking structure 911 callboxes were upgraded, with coordination led by the IT department, to enhance reliability and communication between visitors and staff





STATISTICS

PATROL DIVISION

- 65,568 Calls for Service
- 24,106 Written Reports
- 3,521 Arrests
- 711 Total Crashes

CORE TEAM

- 258 Outreach Attempts
- 29 On-Sight Felony Arrests
- 111 On-Sight Misdemeanor Arrests
- 6 Felony Arrest Warrants Served
- 60 Misdemeanor Arrest Warrants Served

ROBBERY & BURGLARY SUPPRESSION TEAM (RBST)

- 140 Number of Assigned Cases
- 143 Total Cases Closed
- 290 Search Warrants Prepared/Served
- 45 Arrests

SPECIAL ENFORCEMENT TEAM (SET)

- 130 On-Sight Felony Arrests
- 183 On-Sight Misdemeanor Arrests
- 22 Felony Arrest Warrants Served
- 63 Misdemeanor Arrest Warrants Served
- 693 Traffic Stops/Vehicle Checks

METRO

- 104 On-Sight Felony Arrests
- 275 On-Sight Misdemeanor Arrests
- 71 Felony Arrest Warrants Served
- 811 Bar/Business Checks





TRAFFIC

- 11,054 Citations issued for hazardous violations
- 1,072 Non-hazardous citations
- 280 Injury Collisions
- 284 D.U.I arrests

SCHOOL RESOURCE DEPUTIES

- 184 Reports
- 284 Citations
- 11 Felony Arrest
- 50 Misdemeanor Arrest

PROMENADE MALL

- 2,001 Calls for Service
- 47 Felony Arrest
- 213 Misdemeanor Arrests
- 8,751 Customer Served
- 1,900 Fingerprints/Live Scans

OLD TOWN STORE FRONT

- 172 Citations
- 52 Police Reports Filed
- 6,395 Customers Served
- 1,223 Fingerprints/Live Scans

VOLUNTEERS

- 1,042 Chaplain Hours
- 7,358.65 Community Action Patrol Hours
- 1,047.1 Explorer Hours
- 9,550.30 Total Volunteer Hours

AVERAGE RESPONSE TIMES

- 794 Priority 1 Calls – 5.83 minutes
- 11,927 Priority 2 Calls – 10.78 minutes
- 9,787 Priority 3 Calls – 16.51 minutes
- 4,685 Priority 4 Calls – 19.83 minutes
- 97 Priority 9 Calls – 10.90 minutes

MOUNTED POSSE

- 16 sworn volunteer members, including 13 riders and 3 ground support
- Participated in 68 events throughout the City and Wine Country, contributing 4,450 volunteer hours
- Assisted RSO with 2 search and rescue call outs in Southwest Riverside County
- Members represented the City of Temecula and the Sheriff's Department at multiple parades, community events, and patrol assignments





167 - RIVERSIDE SHERIFF'S OFFICE

EMPLOYEE WELLNESS PROGRAM (EWP):

The mission of the Employee Wellness Program is to create an environment that encourages people to achieve their individual health goals while enabling employees to live their personal and professional lives in the healthiest and most productive way possible.

- Received a \$5,000 Workforce Health Program Grant from Kaiser Permanente and the League of California Cities in recognition of the City's continued commitment to employee health and wellness
- Continued promoting mental, physical, and financial wellness through a variety of engaging events and initiatives
- 2025 Employee Wellness Events and Initiatives:
 - Mental, physical, and financial wellness initiatives
 - Find Your Mile
 - Bike to Workday
 - Walk of Hope
 - Hole in One
 - Gratitude Wall
 - Snowball Showdown
 - The Book Nook
 - Annual Employee Health and Wellness Fair





Temecula
**HEALTH +
WELLNESS FAIR**

SEP 25, 2025
11:00 AM – 1:00 PM

City Hall Conference Center
41000 Main Street

Don't Sleep on Wellness

Hit snooze on the hustle and wake up to wellness! Join City of Temecula Benefit Providers and Local Wellness Vendors for resources to help you reset your rhythm and stop snoozing on self-care. No alarm clock needed – just stop by, fuel up, and don't sleep on your well-being!

Lunch will be provided!

Questions? Contact Courtney.Fletcher@TemeculaCA.gov

*The
Temecula Way*

TEAM P.A.C.E.

Thank you, Team P.A.C.E., for putting on such great events for the Temecula Team!

Team PACE is a committee of employees whose goal is to sustain and increase employee morale. Team PACE members collaborate to plan, organize, and facilitate various fun and creative activities and events.

- Organized monthly employee appreciation events, from themed pop-ups and luncheons to the annual Chili Cook-Off and holiday celebrations
- Strengthened cross-departmental relationships and boosted morale through ongoing recognition and connection opportunities



170 - TEAM PACE

2025 TEAM PACE EVENTS:

- February: Super Bowl
- March: Employee Lunch
- April: Jamba Juice Pop- Up
- May: La Michoacana Fruit Cups Pop- Up
- June: Employee Lunch
- July: Churro Pop- Up
- August: Ice Cream Pop- Up
- September: Employee Lunch
- October: Chili Cook Off and Halloween Festivities
- December: Tree Decorating and Employee Lunch





171 - TEAM PACE











Summer Quarterly Luncheon
and the Employee of the Quarter

6.19.25





178 - TEAM PACE

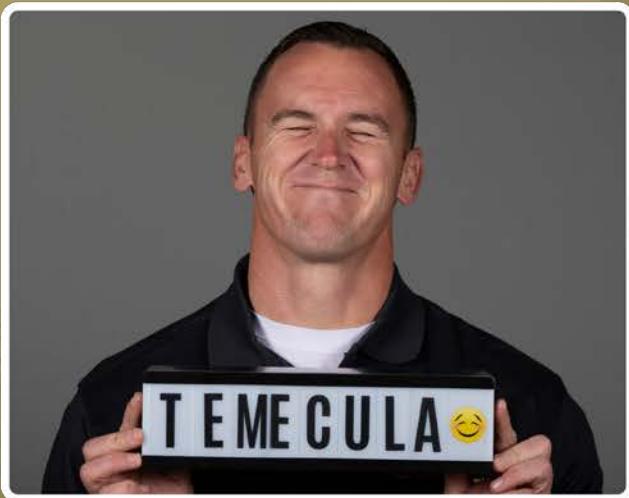
beware!!! Halloween in Temecula 2025







2025 EMPLOYEES OF THE QUARTER



RYAN MODE
WINTER



ABE BELAGASEEM
SPRING



BRANDON BOGNER
SUMMER



BRITTANY SEAY
FALL

2025 EMPLOYEES OF THE YEAR



BRANDON BOGNER
CITY OF TEMECULA



MATTHEW REINHOLD
FIRE SUPPRESSION



BAYLEE FITZGERALD
FIRE PREVENTION



GORDON MITCHELL
RSO - SWORN



BELINDA HOXMEIER
NON - SWORN

CONGRATULATIONS ON RETIREMENT!

Thank you to this year's retirees for your many years of hard work, dedication, and commitment to public service. Your contributions have helped shape our organization and the community we serve, and your impact will be felt for years to come. We are truly grateful for your service and wish you all the best in your well-earned retirement.



TRACY FRICK
MAY 14, 2012 - FEB. 26, 2025



MARIA ROMINE
DEC. 18, 2000 - MAY 9, 2025



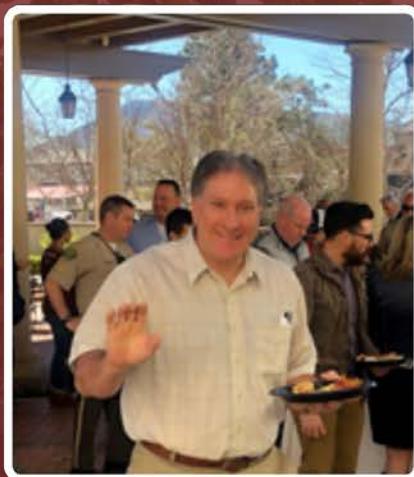
**GEORGANN
ROLLINS**
JAN. 5, 2004 - JAN. 2, 2025



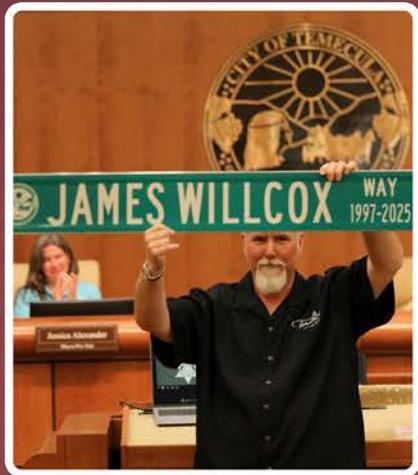
**NADYA
BAGDASARIAN**
FEB. 19, 2007 - JAN. 24, 2025



JEFF LAWRENCE
SEPT. 26, 1997 - JUL. 24, 2025



STUART FISK
JUN. 2, 2003 - Nov. 29, 2025



JAMES WILLCOX
OCT. 25, 1999 - JUL. 11, 2025



TOM COLE
JAN. 6, 1997 - DEC. 12, 2025



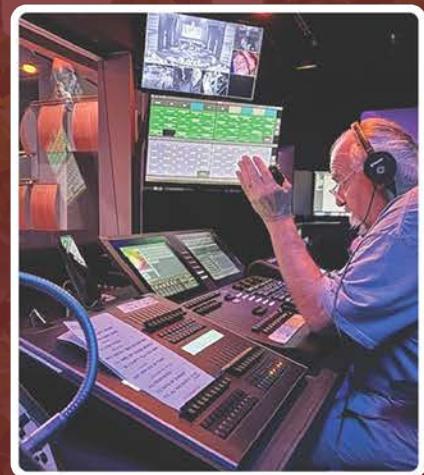
AVLIN ODIVIAR
DEC. 15, 2003 - DEC. 17, 2025



ANNIE BOSTRE LE
JAN. 25, 1993 - DEC. 30, 2025



JAY OLDHAM
OCT. 8, 2001 - DEC. 30, 2025



BILL STRAWN
AUG. 23, 2005 - DEC. 31, 2025









189 - MAJOR EVENTS



190 - MAJOR EVENTS



191 - MAJOR EVENTS



192 - MAJOR EVENTS



193 - MAJOR EVENTS



194 - MAJOR EVENTS



195 - MAJOR EVENTS





197 - MAJOR EVENTS

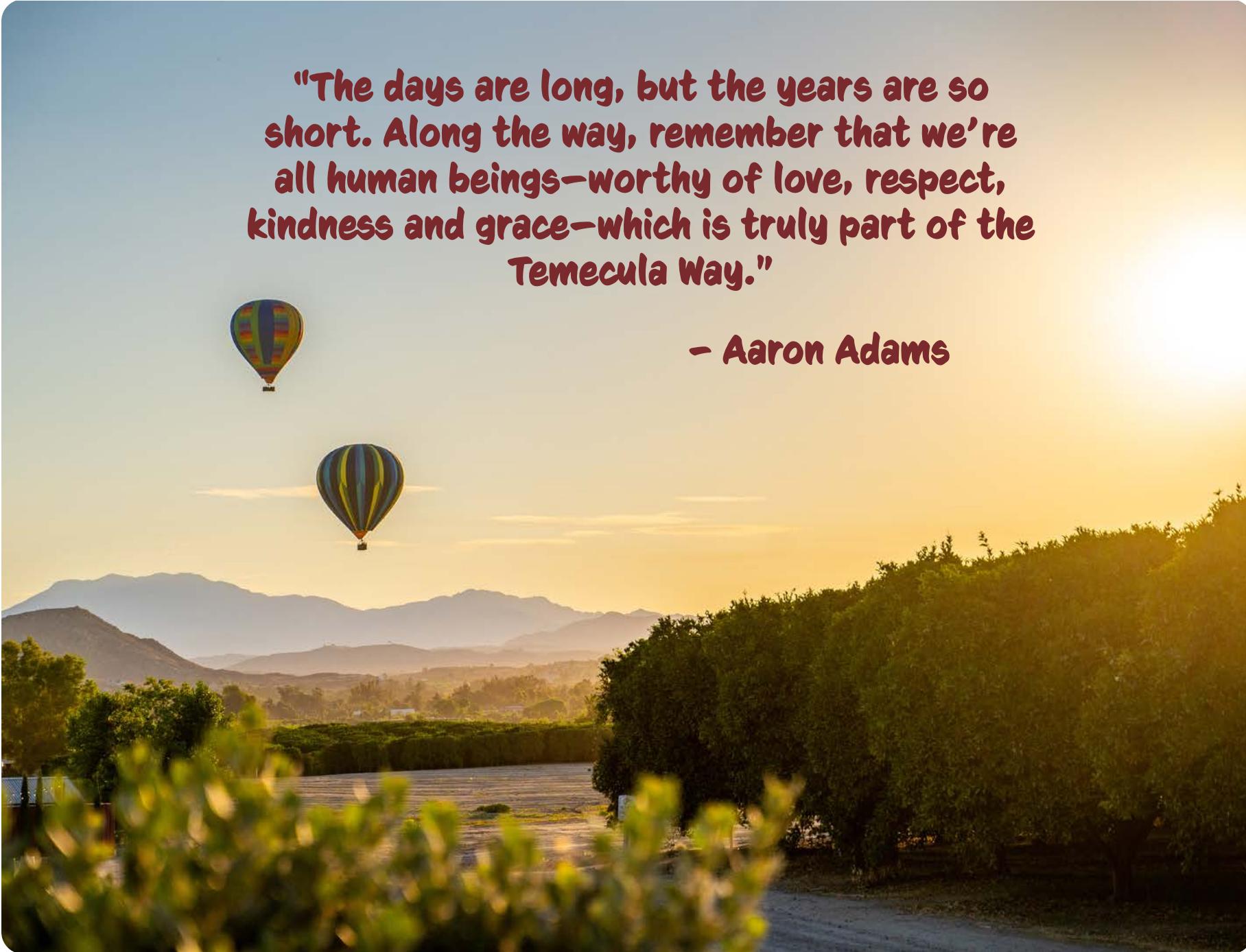


198 - MAJOR EVENTS



Special Thanks to
Leslie Diaz & Jonathan Hall
Administrative Assistant & Media Services Supervisor

for taking this process
and document to the next level!



"The days are long, but the years are so short. Along the way, remember that we're all human beings—worthy of love, respect, kindness and grace—which is truly part of the Temecula Way."

— Aaron Adams