

## Appointment Application

---

### Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

---

### Profile

Chelsea

First Name

Alcantara

Last Name

Middle  
Initial
  
Home Address

Suite or Apt

Temecula

City

CA

State

92592


Postal Code

**Which district do you live in? Find your district here:**

**<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> \***

---

 District 1

  
Email Address
Mobile: 

Primary Phone

The City of Temecula has multiple boards, committees and commissions. While more than one selection may be made below, applicants are encouraged to only select those that they truly wish to serve on and those that are actively recruiting for members. Thank you.

Note: The 2024 vacancy for the Old Town Local Advisory Committee is specifically for an architect.

**Which Boards would you like to apply for?**

---

Traffic Safety Commission: Submitted

---

### Education and Employment

**List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.**

---

See resume

**List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.**

---

See resume

---

## **Service Experience**

**List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

- City of Irvine; Community Service Leader II - April 2012 to September 2014

**List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

- Vote Forward, volunteer position, 3 years - Red Cross Blood Donation, blood donor/volunteer, 10 years - OC Foodbank, LA Foodbank, Food Forward, Downtown Women's Shelter, volunteer, 10 years - HOA Community Chair, volunteer, 1 year

---

## **Statement of Interest**

**Describe why you wish to serve on this board, committee, or commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.**

---

As a first-time homeowner, I am invested in the betterment of this community. I understand and see the value in the quiet work that is often done by local governing bodies. I actively engage with city entities when possible and necessary for continuous improvement and would like to take a more active role in my community. During college, I worked for the City of Irvine in the Parks and Recreation department which provided me with the insight necessarily to value the work being done at a local level and also understand how critical it is for people within the community to be active participants in their local government. I have worked and lived in Orange, Los Angeles and Riverside Counties and can provide insight to a longer-distance commuter's experience as well as that of 5-mile radius resident. Professionally, I am a Lean Six Sigma Green Belt and PMP-certified Project Management Consultant for Kaiser Permanente. My professional focus areas are the design, implementation and maintenance of large-scale continuous improvement, performance/process improvement and change management programs. I am highly detailed-oriented, outcomes driven, and thrive working with multi-faceted teams to address complex problems.

---

## **Value Statement**

Question applies to multiple boards

**The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.**

I intend to uphold the City of Temecula's focus on equity, diversity and inclusion through every action, discussion and consideration on the Traffic Safety Commission. These are important guideposts in my personal life and professional career and it would remain the same on this commission. I uphold these values by being thoughtful in decisions, considering alternative and different perspectives than my own, and leading with empathy.

---

## References

**List Three Professional and/or Personal References (Name, Position, Phone, Email):**

- Michael Weinberg, Consulting Manager, [REDACTED] -  
Jenna Ross, High School Teacher, [REDACTED] - Danielle Brown,  
Middle School Teacher/SAHM, [REDACTED]

---

## Self-Selection Options

Question applies to multiple boards

### Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

**What is your gender?**

Question applies to multiple boards

**What range does your age fall into below?**

Question applies to multiple boards

**What is your ethnic background?**

---

## Attachments

Question applies to multiple boards

[Chelsea Alcantara Resume 2024.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

---

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

---

Miscellaneous - If you wish to attach other materials, please do so here.

---

## **Acknowledgment**

**I understand that any or all information on this form may be verified. I consent to the release of this information pursuant to the California Public Records Act.**

---

---

I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.

# Chelsea Alcantara, MHA

Lead Project Manager | PMP | CSSGB

PMP-certified and Six Sigma Green Belt consultant providing project management and managerial consulting services to improve customer experience, implement change management efforts, and improve processes & performance.



Southern CA / Remote



[linkedin.com/in/chelseaalcantara](https://www.linkedin.com/in/chelseaalcantara)

## WORK EXPERIENCE

### – Consultant IV

Kaiser Permanente | Telecommute | May 2023 to Present

- Program manager for high-visibility MSCC Complaints Reduction initiative to reduce complaints and improve member experience through behavioral interventions and data-driven process changes.
- Led comprehensive performance improvement assessment of internal department which realized \$106K in cost-savings, streamlined processes, and improved efficiency.

### – Project Manager IV

Kaiser Permanente | Telecommute | March 2021 to March 2023

- Developed, implemented, and sustained an enterprise-wide improvement initiative among all MSCCs, which saw an improvement in overall customer satisfaction and issue resolution, sign-in, compliance, hold time, after-call work, and escalation rate.
- Consulted on National Telehealth Member Experience initiative as PMP-trained project manager.

### – Senior Project Manager

Kaiser Permanente | Telecommute & Burbank, CA | May 2018 to March 2021

- Guided project team on Service Hero initiative and its deployment among all MSCCs.
- Partnered with MSCC business partners to address repeat callers, open enrollment, and member experience.
- Developed, implemented, and analyzed results of an 8-week pilot targeting call service representatives with high repeat call rates to reduce their overall repeat call rate from 23% to 18%.

### – Strategy Associate

UC Irvine Health | Orange, CA | August 2017 to May 2018

- Composed written material and presentations for UCI Health medical center executives, Dean of the School of Medicine, and other senior leaders for ongoing strategy meetings.
- Conducted market analysis profiles utilizing Crimson data, Truven, Vizient, OSHPD reports, financial data, census data, and other publicly reported data sources.

### – Performance Improvement Project Manager

Cedar Sinai Health Systems | Beverly Hills, CA | March 2016 to August 2017

- Attained a 55% improvement in call answer rate from baseline (9/2016) through the implementation of recommendations to the Automatic Call Distribution (ACD) phone system in an ambulatory clinic.

## EDUCATION

### Master of Health Administration

University of Southern California

### Bachelor of Science: Health Science

Cal State Fullerton

## CERTIFICATIONS

### Project Management Professional (PMP)

Project Management Institute

### Six Sigma Green Belt (CSSBG)

Institute of Industrial and Systems Engineers

## SKILLS

Project Management

Lean Six Sigma (LSS) Green Belt

Process Improvement

Management Consulting

Change Management

Presentation Design

PowerBI Dashboard Build

Critical Thinking

Data-driven strategic thinking

Collaborative Problem Solving

## Appointment Application

---

### Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

---

### Profile

Steven

First Name

R

Middle  
Initial

Gutierrez

Last Name

 [REDACTED]  
 Home Address

Suite or Apt

TEMECULA

City

CA

State

92591

Postal Code

**Which district do you live in? Find your district here:**

**<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> \***

---

 District 5

 [REDACTED]  
 Email Address

Home: [REDACTED]

Primary Phone

The City of Temecula has multiple boards, committees and commissions. While more than one selection may be made below, applicants are encouraged to only select those that they truly wish to serve on and those that are actively recruiting for members. Thank you.

Note:

1. The 2024 vacancy for the Old Town Local Advisory Committee is specifically for an architect.
2. While there are no vacancies that currently exist, vacancies will exist effective January 1, 2025.

**Which Boards would you like to apply for?**

---

Traffic Safety Commission: Submitted

---

### Education and Employment

**List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.**

---

See Resue

**List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.**

---

See Resume

---

## **Service Experience**

**List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

See Resume

**List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

See Resume

---

## **Statement of Interest**

**Describe why you wish to serve on this board, committee, or commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.**

---

Throughout my career I have been active in the affairs of the community as an employee or resident. I feel it is important to be involved. I feel my previous experiences will greatly assist the City of Temecula in its mission to provide the best of services to its residents.

---

## **Value Statement**

Question applies to multiple boards

**The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.**

---

I would insure that all decisions are made fairly and equitably within the framework of the applicable law. Traffic & Safety are important issues and everyone should be treated equally as to impacts and results of our decisions.

---

## **References**

**List Three Professional and/or Personal References (Name, Position, Phone, Email):**

---

Jeff Comerchero, Former Mayor, City of Temecula, 951 834-5382 jcomerchero@icloud.com  
Steve Carmona, City Manager, City of Pico Rivera, 562 457-9025, scarmona@pico-rivera.org  
David Armenta, Former Mayor, City of Pico Rivera, 562 606-3991, darmenta5@gmail.com

---

**Self-Selection Options**

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

**What is your gender?**

---

Question applies to multiple boards

**What range does your age fall into below?**

---

Question applies to multiple boards

**What is your ethnic background?**

---

---

**Attachments**

Question applies to multiple boards

[Resume-Commission\\_1\\_1\\_1.pdf](#)

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

[Jeff\\_Reference\\_letter.docx](#)

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

---

Miscellaneous - If you wish to attach other materials, please do so here.

---

**Acknowledgment**



**I understand that any or all information on this form may be verified. I consent to the release of this information pursuant to the California Public Records Act.**

---

---

I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.

# Steven Gutierrez

[REDACTED]  
Temecula, CA92591  
[REDACTED]  
[REDACTED]

## Objective: Obtain position of Traffic & Safety Commissioner

### Experience

January 2020 - PRESENT

#### **Turbo Data Systems, Santa Ana** – *Independent Hearing Officer*

- Contracted out by Turbo Data Systems to conduct 2nd level hearings for appealed traffic & administrative citations.
- Have conducted over 400 hundred in person, virtual and written hearings.
- Familiar with provisions of the California Vehicle Code (CVC).
- Hearing officer for 7 different jurisdictions.

October 2004 - November 2019

#### **City of Pico Rivera, Pico Rivera** – *Senior Manager for Public Safety Division*

- Oversee the Public Safety Division for the City.
- Duties include managing Parking Enforcement, Code Enforcement, Crossing guard program, Graffiti Restitution Program.
- Conducted over 5,000 1st level reviews of appealed citations.
- Liaison for the city with the Los Angeles County Sheriff's Department.
- Familiar with all aspects of Traffic & Safety issues.

November 1998 - October 2004

#### **County of Los Angeles**–*Senior Field Deputy for 1st District County Supervisor*

- Oversee the delivery of municipal services to County unincorporated areas.
- Interact with all County Departments including Sheriffs, Public Works, Regional Planning.
- Worked extensively on traffic & safety issues, including traffic mitigation requests.
- Member o f multi agency, anti gang/ graffiti task force.

January 2002-December 2003

#### **City of Southgate-Councilmember**

- Elected in recall election to fill remainder of term.

- Part of a broad community wide group formed to remove corrupt officials and restore integrity to the City.
- Brought the city back to fiscal responsibility.
- Familiar with all aspects of municipal governing.

#### Education

1972-1976

**Loyola-Marymount University, Los Angeles** - *Bachelor of Arts-Political Science*

Council Members,

Steven Gutierrez and his wife bought the house next door to us several years ago. When I learned that Steve was a former Council Member and had many years in local government, we became fast friends. Often we would have discussions about public safety and other city issues. It became obvious that Steve has a wonderful experience set and the knowledge that make him an ideal candidate for a seat on Temecula's Traffic and Public Safety Commission. He's level-headed and gets the realities of how cities run in the real world.

I strongly recommend the members of the City Council vote to appoint Steven Gutierrez to the commission. You won't find a better applicant.

Regards,  
Jeff Comerchero  
Former Mayor and Council Member

## Appointment Application

---

### Important Information

The appointment process is a public process subject to the Ralph M. Brown Act and Public Records Act. An applicant presentation is required at a City Council meeting. An applicant must be a resident of the City of Temecula at the time the application is submitted. All applications on file at the close of an advertised period for a vacancy will be considered.

---

### Profile

Lawrence (Larry)

First Name

L.

Middle  
Initial

Slusser

Last Name

 Home Address

Suite or Apt

Temecula

City

CA

State

92592

Postal Code

**Which district do you live in? Find your district here:**

**<https://temecula.maps.arcgis.com/apps/instant/lookup/index.html?appid=e9f3983bc7e649e49143b806f901029d> \***

---

 District 2

 Email Address
Mobile: 

Primary Phone

The City of Temecula has multiple boards, committees and commissions. While more than one selection may be made below, applicants are encouraged to only select those that they truly wish to serve on and those that are actively recruiting for members. Thank you.

Note:

1. The 2024 vacancy for the Old Town Local Advisory Committee is specifically for an architect.
2. While there are no vacancies that currently exist, vacancies will exist effective January 1, 2025.

**Which Boards would you like to apply for?**

---

Traffic Safety Commission: Submitted

---

### Education and Employment

**List Educational Background (Degrees, Licenses, Certificates, etc.). State "see resume" if attaching a resume with this information at the end of this application.**

---

Bachelor of Science, Construction Management Brigham Young University, 1974 Physician Assistant Certified, University of Health Sciences, Graduated 1999 Licensed General Contractor, The Legacy Group Inc. 792985 Licensed from 1986 to the present

**List Employment History for Five Years (Employer Name and Address, Position Title, Primary Responsibilities). State "see resume" if attaching a resume with this information at the end of this application.**

---

General contractor, The Legacy Group Inc, Developing Tentative tract maps in the city. Hidden Hills Estates. A-Plus Urgent Care, Murrieta. Employed there 2003-2021 as a physician assistant..

---

## **Service Experience**

**List Previous City/County/State Board/Committee/Commission Service (Name of Entity, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

No service on a public board yet!

**List Organizational Service (Professional, Technical, Volunteer, Non-Profit, Service Clubs) (Name of Group, Positions Held, Years of Service). State "see resume" if attaching a resume with this information at the end of this application.**

---

Served as the secretary of the Murrieta and Temecula Interfaith Council., 2003-2010 Volunteer leader in Boy Scouts and church all my adult life.1975-present

---

## **Statement of Interest**

**Describe why you wish to serve on this board, committee, or commission, how you have engaged with the City previously (i.e., attending meetings and events, etc.), and why you believe you are qualified for the position. Please be specific.**

---

I am always interested in making things better for others to enjoy.

---

## **Value Statement**

Question applies to multiple boards

**The City of Temecula places a high value on the principles of equity, diversity and inclusion. If appointed, how would you uphold and/or contribute to these principles.**

---

Safety should be the paramount concern for the city staff, This applies to every facet of design and execution of the plan. Every part of the city deserves to be safe. I pledge to do my part as a traffic commissioner to keep safety at the top of what I do.

---

## **References**

Lawrence (Larry) L. Slusser

**List Three Professional and/or Personal References (Name, Position, Phone, Email):**

Jessica Alexander Temecula City Council, [REDACTED]  
Jessica.Alexander@TemeculaCA.org Ron Moreno, Director of Public Works, (951) 694-6444  
Ron.Moreno@temeculaca.org Andrew Dixon, Pacific West Development [REDACTED]  
[REDACTED]

---

**Self-Selection Options**

Question applies to multiple boards

Equal Employment Opportunity

The City of Temecula is required by federal and state law to collect certain information and maintain statistical data on applicants. Your responses to the next three questions are confidential and will be filed and tracked separately from your application for appointment. Results are used for reporting purposes only.

Question applies to multiple boards

**What is your gender?**

Question applies to multiple boards

**What range does your age fall into below?**

Question applies to multiple boards

**What is your ethnic background?**

---

**Attachments**

Question applies to multiple boards

Resume - If you wish to attach a resume, please do so here.

Question applies to multiple boards

Recommendations - If you wish to attach a letter of recommendation, please do so here.

Question applies to multiple boards

[Larry\\_Slusser\\_s\\_Photo.docx](#)

Miscellaneous - If you wish to attach other materials, please do so here.

---

**Acknowledgment**

Lawrence (Larry) L. Slusser

**I understand that any or all information on this form may be verified. I consent to the release of this information pursuant to the California Public Records Act.**

---

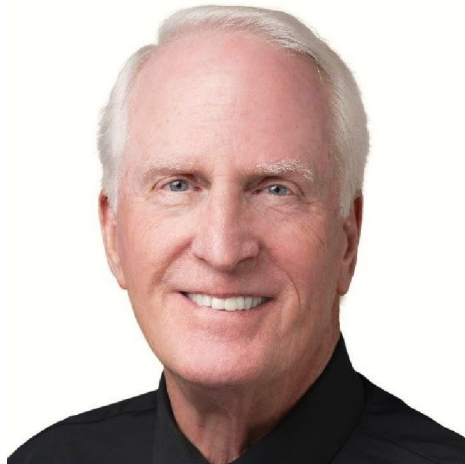
---

I Agree

Question applies to multiple boards

Note: Please click "save" to ensure proper retention of all information, including attachments, prior to viewing/printing PDF and submitting.





**Lawrence L. Slusser  
Applying for City of  
Temecula Traffic Safety  
Commission**