

**TEMECULA COMMUNITY SERVICES DISTRICT  
AGENDA REPORT**

**TO:** General Manager/Board of Directors

**FROM:** Erica Russo, Director of Community Services

**DATE:** March 24, 2026

**SUBJECT:** Approve Agreement with VisionOne, Inc. dba accesso for Theater Ticketing Software

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**PREPARED BY:** Emily Sizemore, Administrative Assistant

**RECOMMENDATION:** That the Board of Directors approve an agreement with VisionOne, Inc. dba accesso for theater ticketing software.

**BACKGROUND:** Temecula Community Services District conducted a Request for Proposals for theater ticketing software due to the current contract for these services expiring June 30, 2026. Through this competitive process, VisionOne, Inc. dba accesso was scored as the top proponent and recommended to be awarded. In addition to the strength of their proposal, VisionOne, Inc. dba accesso has been a trusted and reliable vendor for this service since 2005. Staff recommends entering into a one-year agreement in the amount of \$60,000 beginning July 1, 2026, with the option to amend the contract through 2031.

**FISCAL IMPACT:** Funds for FY 2026-27 will be requested as part of the Annual Operating Budget process.

**ATTACHMENTS:** Agreement