

**CITY OF TEMECULA  
AGENDA REPORT**

**TO:** City Manager/City Council

**FROM:** Erica Russo, Director of Community Services

**DATE:** June 10, 2025

**SUBJECT:** Approve Agreement with Care Solace Inc. for 24/7 Essential Health Care Support and Coordination

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**PREPARED BY:** Gabrielle Bradshaw, Management Assistant

**RECOMMENDATION:** That the City Council approve a six-month agreement with Care Solace Inc. for 24/7 essential health care support and coordination in the amount of \$34,990 with the option for one additional six-month term, for a total amount not to exceed \$69,980.

**BACKGROUND:** Care Solace Inc. is a 24/7 mental health care navigator that aims to provide essential health care support and coordination to the residents and City staff of Temecula. This service comes at no additional cost to the residents and staff of Temecula and can connect users to comprehensive care, such as counseling, and sees the process through with follow-up communication to ensure the individual's needs are met. Care Solace Inc. is dedicated to easing the minds of individuals so their mental health care journey can be focused on getting the support they need promptly and efficiently.

The Temecula Valley Unified School District City currently covers its students and their immediate family members through its own contract with Care Solace. The City entered into a pilot program with Care Solace for Fiscal Year 2024-25 at a cost of \$2.50/person to cover residents who are not covered under the TVUSD contract. This new contract extends that coverage at a reduced rate of \$1.00/person.

**FISCAL IMPACT:** Adequate funds are budgeted in the Fiscal Year 2025-26 Annual Operating Budget for the initial six-month term. For the subsequent six-month term, additional funds will be requested and budgeted as needed.

**ATTACHMENTS:** Agreement