

**CITY OF TEMECULA
AGENDA REPORT**

TO: City Manager/City Council

FROM: Michael Heslin, Director of Information Technology/Support Services

DATE: November 28, 2023

SUBJECT: Approve Agreements with Hewlett-Packard Financial Services Company for Technology Infrastructure and DataBank Holdings Ltd. for Disaster Recovery Colocation Services

RECOMMENDATION: That the City Council:

1. Approve a five-year Master Lease Purchase Agreement with Hewlett-Packard Financial Services Company for equipment and services for technology infrastructure for an annual amount of \$489,040.12 and a total agreement amount of \$2,445,200.60 including tax; and
2. Approve a Master Services Agreement with DataBank Holdings Ltd. for disaster recovery colocation services, the cost of which is included in the lease amount.
3. Approve contingency in the amount of \$244,520 which is equal to 10% of the agreement amount, for a total agreement amount of \$2,689,720.60.

BACKGROUND: The City of Temecula installed our existing technology infrastructure in 2016. This infrastructure is the core component of all City IT systems. It supports over 150 servers, 30 enterprise applications, dozens of databases, and over 100 virtual desktops. This equipment has aged beyond its lifecycle date and is approaching the manufacturer's end of support.

In the years since the current infrastructure was installed, the City has grown increasing more reliant on technology to support City operations. Enterprise applications run many of the day-to-day operations throughout the organization. Given the critical nature of this infrastructure, this project will replace the aging infrastructure as well as establish a remote data center for offsite Disaster Recovery. The project will greatly improve the reliability of the City's systems and increase their resilience in the event of disaster or down time.

On October 12, 2022, the City released a Request for Proposal (RFP) titled Data Center Refresh (Infrastructure and Disaster Recovery) for the replacement of the existing infrastructure and the establishment of offsite disaster recovery. A total of two responsive proposals were received and reviewed. Helixstorm, Inc., a local vendor with top IT certifications, submitted the preferred proposal in the amount of \$2,445,200.60. The equipment and professional services will be leased

through HP Financial Services on a five-year term. Helixstorm, Inc. is an authorized partner with HP Enterprise and certified to sell, install, configure, and support its products.

FISCAL IMPACT: Adequate funds were budgeted in the fiscal year 2023-24 annual operating budget. Funding for subsequent years will be subject to City Council budget approval.

- ATTACHMENT:**
1. Hewlett-Packard Financial Services Company – State and Local Government Master Lease Purchase Agreement and Schedule
 2. Incumbency Certificate
 3. DataBank Holdings Ltd. - Master Services Agreement
 4. Helixstorm, Inc. - Quote