

**CITY OF TEMECULA
AGENDA REPORT**

TO: City Manager/City Council

FROM: Erica Russo, Director of Community Services

DATE: July 23, 2024

SUBJECT: Approve Agreement with Care Solace Inc. for 24/7 Essential Health Care Support and Coordination

PREPARED BY: Dawn Adamiak, Assistant Director of Community Services

RECOMMENDATION: That the City Council approve a one-year agreement with Care Solace Inc. for 24/7 essential health care support and coordination in the amount of \$166,500 with the option for one additional three-year term for a total amount not to exceed \$666,500.

BACKGROUND: Care Solace Inc. is a 24/7 mental health care navigator that aims to provide essential health care support and coordination to the residents and City staff of Temecula. This service comes at no additional cost to the residents and staff of Temecula and can connect users to comprehensive care, such as counseling, and sees the process through with follow-up communication to ensure the individual's needs were met. Care Solace Inc. is dedicated to easing the minds of individuals so their mental health care journey can be focused on getting the support they need promptly and efficiently.

FISCAL IMPACT: Adequate funds are budgeted in the Fiscal Year 2024-2025 Annual Operating Budget. Funds for future fiscal years will be allocated as part of the normal Annual Operating Budget.

ATTACHMENTS: Agreement