

**CITY OF TEMECULA
AGENDA REPORT**

TO: City Manager/City Council

FROM: Pat Thomas, Director of Public Works/City Engineer

DATE: May 14, 2024

SUBJECT: Receive Presentation Regarding the Annual Report for Calendar Year 2023 for Solid Waste and Recycling Services

PREPARED BY: Julie Tarrant, Principal Management Analyst
Rebecca Kiser, Senior Office Specialist

RECOMMENDATION: That the City Council receive a presentation regarding the annual report for calendar year 2023 for solid waste and recycling services provided by CR&R, Inc.

BACKGROUND: In accordance with the Franchise Agreement between the City of Temecula and CR&R, Inc., for Solid Waste and Recycling Services, CR&R is to provide an Annual Report to the City.

The Annual Report is to include, but is not limited to, a review of performance and quality of service, the number of customers for each class of service, any services which began or were discontinued for the reporting year, systems or service updates, new initiatives or regulatory developments, and an overall summary of customer service in regard to complaints, remedies, satisfactory outcomes, or actions implemented to maintain quality and efficiencies of service. The Annual Report is to also include an update of CR&R's progress to ensure the City meets and continues to maintain compliance with goals and objectives under SB 1383.

ATTACHMENTS: None