

**CITY OF TEMECULA
AGENDA REPORT**

TO: City Manager/City Council

FROM: Michael Heslin, Director of Information Technology and Support Services

DATE: June 11, 2019

SUBJECT: Approve the First Amendment to the Service Agreement with Vesta Solutions, Inc. for Access to the Vesta Communicator and Vesta Alert Emergency Notification Services

PREPARED BY: Damion Patrick, Assistant Director of ITSS

RECOMMENDATION: That the City Council:

1. Approve the First Amendment to the Service Agreement with Vesta Solutions, Inc. for access to the Vesta Communicator and Vesta Alert Emergency Notification Services in an amount not to exceed \$27,450 per year, or \$82,350 for the duration of the agreement;
2. Authorize the City Manager to approve change orders up to 10% of the service charge per year.

BACKGROUND: Beginning in 2007, in order to provide immediate and effective communication to the residents of the City of Temecula during an emergency, the City implemented Vesta Communications (formerly Communicator NXT) Software. During an emergency, these tools allow the City to send mass notification to citizens and staff via phone call, text message, messaging app, and email. Depending on the emergency, notifications may be sent Citywide, or limited to certain affected groups or geographic areas.

The current agreement for the Vesta Emergency Notification Services is set to expire in May, 2019. Vesta Communicator and Vesta Alert are proprietary software solutions that are only sold and distributed by Vesta Solutions Inc. Therefore this is a sole source purchase.

The approval of this Amendment authorizes the City to retain the Vesta Solutions Emergency Notification Services for an additional three-year term.

FISCAL IMPACT: Adequate funds for Fiscal Year 2018/2019 have been budgeted in the annual operating budget. Subsequent years are subject to budget approval.

ATTACHMENT: Vesta Solutions Agreement