

**CITY OF TEMECULA  
AGENDA REPORT**

**TO:** City Manager/City Council

**FROM:** Michael Heslin, Director of Information Technology and Support Services

**DATE:** September 10, 2019

**SUBJECT:** Approve the Purchase of the Fiscal Year 2019-20 Software Support and Maintenance for Tyler Technologies Suite of Products

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**PREPARED BY:** Damion Patrick, Assistant Director of Information Technology and Support Services

**RECOMMENDATION:** That the City Council:

1. Approve the purchase of software support and maintenance for the Tyler EnerGov Permitting System, in the amount not to exceed \$86,096.20;
2. Authorize the City Manager to approve a contingency in an amount not to exceed \$8,609.62, which is equal to 10% of the total amount.

**BACKGROUND:** The City utilizes Enterprise Software from Tyler Technologies to support operations throughout the City. The Tyler EnerGov Permitting System is used for managing permits, inspections, business licenses, code enforcement cases, cashiering, and the online citizen access portal.

Due to the critical nature of the permitting systems, the City requirement is to purchase annual software support and maintenance for this system. Purchasing the annual software support and maintenance guarantees that the City receives technical support, including software and security updates. The City's use of this product insures conformance with state and federal regulations.

**FISCAL IMPACT:** Adequate funds have been budgeted in the Fiscal Year 2019-2020 Information Technology operating budget.

**ATTACHMENTS:** Software Support and Maintenance Invoice