CITY OF TEMECULA
AGENDA REPORT

TO: City Manager/City Council

FROM: Michael Heslin, Director of Information Technology and Support Services

DATE: September 14, 2021

SUBJECT: Approve the Purchase of the Fiscal Year 2021-22 Helixstorm HPE Support and Maintenance for the Citywide Surveillance System Infrastructure

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PREPARED BY: Paula Crowell, IT Manager

RECOMMENDATION: That the City Council approve the purchase of the Helixstorm HPE Support and Maintenance for the Citywide Surveillance System Infrastructure, in an amount not to exceed $70,212.60.

BACKGROUND: In May 2018 the City entered into a three-year purchase and install agreement for a surveillance system to enhance public safety by consolidating the aging system(s) into a single platform. The purchase and install agreement included infrastructure to archive the recordings of cameras at 24 City-owned sites, 25 traffic intersections, and several viewing stations for emergency operations, traffic control, and public safety. This agreement covered all maintance and support for the first 3 years.

This approval will authorize the purchase of a support and maintenance agreement for the surveillance system infrastructure. This will ensure the core system has 24/7 support and no cost hardware replacement by the manufacturer. The purchase of this support maintenance contract is essential to ensuring the reliability, security, and maximum life span of this critical system relied on by public safety.

This purchase from Helixstorm, Inc., is utilizing the National Cooperative Purchasing Alliance (NCPA) Contract. The NCPA is a leading national government purchasing cooperative working to reduce the cost of goods by leveraging the purchasing power of public agencies in all 50 states. NCPA purchasing contracts ensure all public agencies are receiving products of the highest quality at the lowest prices. Helixstorm is a local vendor and existing provider of infrastructure services for the City.

FISCAL IMPACT: Adequate funds have been budgeted in the Fiscal Year 2021-2022 Information Technology operating budget.

ATTACHMENTS: Helixstorm Quote